Hertsmere Borough Council **Organisational Structure**

Chief Executive

Corporate Director

Head of Legal & **Democratic** Services

- Legal Services
- Democratic Services
- Electoral Services
- Land Charges
- Monitoring Officer

Head of Finance & Business Services

- Accountancy & Payroll
- Financial Services
- Treasury Management
- Revenues & Benefits
- Procurement
- Anti-Fraud
- Information Services
- Debt Recovery

Head of HR & **Customer Services**

- Human Resources
- Customer Services
- Corporate Administration
- Design & Print Services
- Health & Safety
- Equality & Diversity

Head of Street Scene

- Waste Collections
- Recycling
- Street Cleaning
- Grounds Maintenance
- Parks & Amenities
- Parking Services
- Tree Services
- Pest Control

Head of Partnerships & Community Engagement

- Sports & Cultural Services
- Corporate Communications
- Local Strategic Partnership
- Community Safety
- Voluntary Sector Support
- Health & Wellbeing

Head of Planning & Economic Development

- Development Management
- Planning Policy
- Transport
- Economic Development
- Regeneration & Large Scale Developments
- Stakeholder Engagement

Head of Engineering Services & Asset Management

- Engineering
- Drainage
- Flood Defence
- Property Maintenance
- Estates Valuers
- 24hr Emergency Response Service
- Consultancy Services

Environmental Health

- Environmental Health
- Licensing
- Emergency Planning
- Food Hygiene
- Noise Control
- Public Health
- Animal Welfare
- External Health & Safety
- Environmental Protection
- Disabled Facilities Grants

Housing Services

- Housing Strategy
- Housing Options
- Housing Register
- Homelessness
- Choice Based Lettings
- Private Sector Housing (Enforcement & Licensing)