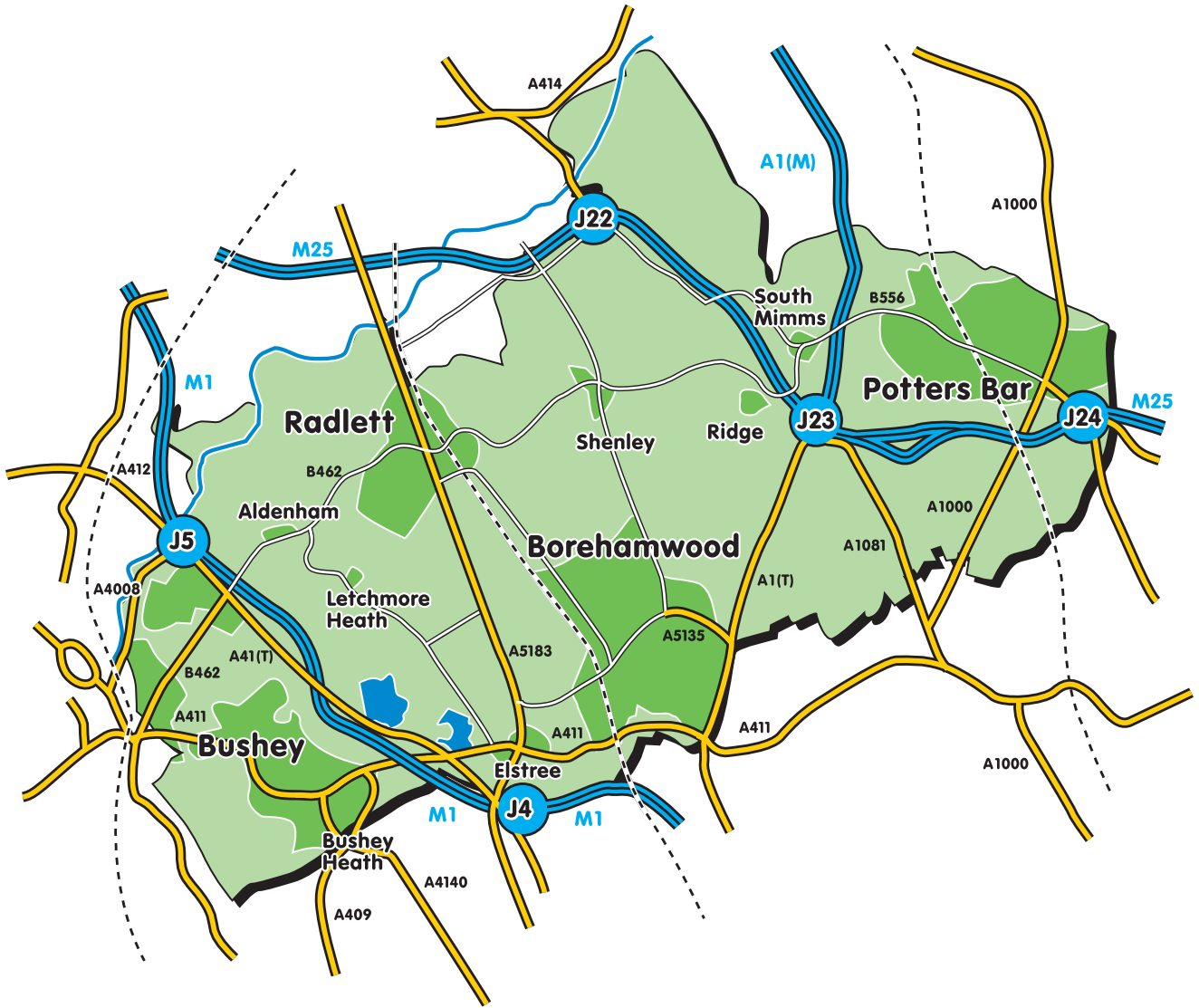


# 2014/2015 Budget

HERTSMERE BOROUGH COUNCIL





## GENERAL FUND BUDGET SUMMARY 2014/15

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
1,596,459	PLANNING & BUILDING CONTROL	1,580,670	<b>1,589,200</b>
1,365,278	HOUSING SERVICES	1,431,870	<b>1,384,550</b>
1,095,510	ENVIRONMENTAL HEALTH	1,168,950	<b>1,127,420</b>
5,410,891	STREET SCENE SERVICES	5,561,770	<b>5,452,130</b>
275,065	ENGINEERING SERVICES	320,030	<b>315,610</b>
377,621	ASSET MANAGEMENT	301,130	<b>179,700</b>
2,489,732	PARTNERSHIPS & COMMUNITY ENGAGEMENT	2,582,150	<b>2,563,730</b>
723,368	FINANCE & BUSINESS SERVICES	758,940	<b>795,360</b>
1,977,509	LEGAL & DEMOCRATIC SERVICES	2,045,150	<b>2,009,700</b>
756,594	HUMAN RESOURCES & CUSTOMER SERVICES	942,770	<b>910,410</b>
713,986	CORPORATE MANAGEMENT	721,670	<b>784,360</b>
112,612	AUDIT & ASSURANCE	106,000	<b>106,000</b>
50,000	PAY STRATEGY	50,000	<b>50,000</b>
50,000	STRATEGIC TRAINING	30,000	<b>30,000</b>
75,000	CENTRAL CONTINGENCY	321,280	<b>321,280</b>
152,769	AUDIT FEES, BANK CHARGES NOT RECHARGED	183,430	<b>183,430</b>
<hr/>		<hr/>	<hr/>
17,222,394	<b>GROSS REQUIREMENT</b>	18,105,810	<b>17,802,880</b>
516,000	YEAR END ADJUSTMENTS	0	<b>0</b>
81,820	LESS :- TRANSFER FROM RESERVES	37,000	<b>37,000</b>
5,336,120	DEPRECIATION	5,545,660	<b>5,470,910</b>
<hr/>		<hr/>	<hr/>
12,320,454	<b>TOTAL NET REQUIREMENT BEFORE GOVERNMENT GRANTS</b>	12,523,150	<b>12,294,970</b>
<hr/>		<hr/>	<hr/>
5,190,651	RSG	2,972,000	<b>2,119,240</b>
272,169	NNDR GRANT UTILISED	1,977,320	<b>2,021,742</b>
0	TRANSFER TO BUSINESS RATE EQUALISATION ACCT	(229,200)	<b>0</b>
329,040	COUNCIL TAX FREEZE GRANT	164,000	<b>163,908</b>
0	COUNCIL TAX FREEZE GRANT 14/15-15/16	0	<b>65,265</b>
0	COUNCIL TAX FREEZE GRANT 13/14-14/15-15-16	66,320	<b>65,265</b>
0	NEW HOMES BONUS	940,130	<b>1,148,380</b>
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5,791,860	<b>TOTAL OF GOVERNMENT GRANTS</b>	5,890,570	<b>5,583,800</b>
<hr/>		<hr/>	<hr/>
6,632,580	<b>COUNCIL TAX REQUIREMENT</b>	6,632,580	<b>6,711,170</b>
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## PLANNING & BUILDING CONTROL

2012/13 ACTUAL	<b><u>SUMMARY</u></b>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
723,790	PLANNING POLICY	729,280	<b>714,150</b>
722,545	DEVELOPMENT CONTROL	711,250	<b>744,540</b>
150,124	BUILDING CONTROL	140,140	<b>130,510</b>
<hr/>			
1,596,459	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	1,580,670	<b>1,589,200</b>
114,840	LESS DEPRECIATION	114,840	<b>114,840</b>
<hr/>			
1,481,619	<b>TOTAL SERVICE COSTS EXCLUDING DEPRECIATION</b>	1,465,830	<b>1,474,360</b>
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## PLANNING & BUILDING CONTROL

2012/13 ACTUAL	<u>PLANNING POLICY</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
372,772	EMPLOYEES' EXPENSES	364,890	415,670
785	TRANSPORT RELATED EXPENSES	1,100	1,100
32,276	SUPPLIES AND SERVICES	37,730	37,730
20,000	COMMUNITY SHOPPER	21,220	21,220
36,635	AGENCY & CONTRACTED SERVICES	36,000	0
50,000	LOCAL DEVELOPMENT SCHEME	50,000	50,000
<hr/>			
512,468	<b>TOTAL DIRECT COSTS</b>	510,940	525,720
13,831	PUBLICATION SALES INCOME	24,500	24,500
<hr/>			
13,831	<b>TOTAL INCOME</b>	24,500	24,500
498,637	<b>NET DIRECT COSTS</b>	486,440	501,220
28,863	ADD OFFICE ACCOMMODATION	35,740	33,760
191,716	ADD SUPPORT SERVICES	208,310	191,820
<hr/>			
719,216	<b>TOTAL COSTS</b>	730,490	726,800
102,266	LESS RECHARGED TO SERVICES :	108,050	119,490
<hr/>			
616,950	<b>TOTAL SERVICE COSTS</b>	622,440	607,310
106,840	ADD DEPRECIATION	106,840	106,840
<hr/>			
723,790	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	729,280	714,150
<hr/> <hr/>			

## PLANNING & BUILDING CONTROL

2012/13 ACTUAL	<b><u>DEVELOPMENT MANAGEMENT</u></b>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
900,007	EMPLOYEES' EXPENSES	799,130	<b>838,570</b>
2,538	TRANSPORT RELATED EXPENSES	4,250	<b>4,250</b>
140,408	SUPPLIES AND SERVICES	118,990	<b>118,990</b>
10,450	AGENCY & CONTRACTED SERVICES	22,500	<b>22,500</b>
0			
<u>1,053,403</u>	<b>TOTAL DIRECT COSTS</b>	<u>944,870</u>	<u><b>984,310</b></u>
472,687	LESS PLANNING APPLICATION FEE INCOME	437,700	<b>457,700</b>
57,985	LESS OTHER INCOME	45,200	<b>65,200</b>
<u>530,672</u>	<b>TOTAL INCOME</b>	<u>482,900</u>	<u><b>522,900</b></u>
522,731	<b>NET DIRECT COSTS</b>	461,970	<b>461,410</b>
99,190	ADD OFFICE ACCOMMODATION	121,150	<b>107,850</b>
<u>222,433</u>	ADD SUPPORT SERVICES	<u>244,000</u>	<u><b>245,520</b></u>
844,354	<b>TOTAL COSTS</b>	827,120	<b>814,780</b>
<u>129,809</u>	LESS RECHARGED TO SERVICES :	<u>123,870</u>	<u><b>78,240</b></u>
714,545	<b>TOTAL SERVICE COSTS</b>	703,250	<b>736,540</b>
8,000	ADD DEPRECIATION	8,000	<b>8,000</b>
<u>722,545</u>	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	<u>711,250</u>	<u><b>744,540</b></u>

## PLANNING & BUILDING CONTROL

2012/13 ACTUAL	<u>BUILDING CONTROL</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
354,946	EMPLOYEES' EXPENSES	367,870	<b>360,730</b>
12,317	TRANSPORT RELATED EXPENSES	13,000	<b>13,000</b>
32,330	SUPPLIES AND SERVICES	32,490	<b>32,490</b>
10,172	BAD DEBT PROVISION	0	<b>0</b>
1,144	AGENCY & CONTRACTED SERVICES	3,500	<b>3,500</b>
<hr/> 410,909	<b>TOTAL DIRECT COSTS</b>	<hr/> 416,860	<hr/> <b>409,720</b>
353,346	LESS INCOME	369,300	<b>369,300</b>
<hr/> 57,563	<b>NET DIRECT COSTS</b>	<hr/> 47,560	<hr/> <b>40,420</b>
18,636	ADD OFFICE ACCOMMODATION	22,350	<b>21,300</b>
106,418	ADD SUPPORT SERVICES	103,380	<b>100,000</b>
<hr/> 182,618	<b>TOTAL COSTS</b>	<hr/> 173,290	<hr/> <b>161,720</b>
	<u>LESS RECHARGED TO SERVICES :</u>		
32,494	DEVELOPMENT MANAGEMENT	11,380	<b>10,700</b>
	DEMOCRATIC COSTS	11,700	<b>10,160</b>
	LAND CHARGES	10,070	<b>10,350</b>
<hr/> 32,494	<b>TOTAL RECHARGED TO SERVICES</b>	<hr/> 33,150	<hr/> <b>31,210</b>
<hr/> <b>150,124</b>	<b>TOTAL SERVICE COST</b>	<hr/> <b>140,140</b>	<hr/> <b>130,510</b>

## HOUSING SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<b><u>SUMMARY</u></b>	£	£
1,040,158	HOUSING SERVICES	1,106,750	<b>1,059,430</b>
325,120	PRIVATE SECTOR HOUSING GRANTS	325,120	<b>325,120</b>
1,365,278	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	1,431,870	<b>1,384,550</b>
1,365,278	<b>TOTAL SERVICE COSTS</b>	1,431,870	<b>1,384,550</b>
325,120	LESS DEPRECIATION	325,120	<b>325,120</b>
1,040,158	<b>TOTAL SERVICE COSTS EXCLUDING DEPRECIATION</b>	1,106,750	<b>1,059,430</b>



## HOUSING SERVICES

2012/13 ACTUAL	<u>HOUSING SERVICES</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
545,407	EMPLOYEES' EXPENSES	555,060	541,890
2,960	TRANSPORT RELATED EXPENSES	4,500	4,500
41,603	SUPPLIES AND SERVICES	41,580	61,580
989,588	HOMELESSNESS COSTS	960,000	900,000
24,040	NEW HOUSING INITIATIVES	25,000	25,000
19,783	CHOICE BASED LETTINGS (CBL)	20,000	20,000
76,229	BAD DEBT PROVISION	0	0
<hr/> 1,699,610	<b>TOTAL DIRECT COSTS</b>	<hr/> 1,606,140	<hr/> 1,552,970
620,039	LESS HOMELESSNESS INCOME	624,000	630,000
100,000	LESS FUNDING FROM NEW HOMES BONUS	0	0
75,000	LESS CONTINGENCY FUNDING	0	0
61,150	LESS NEW HOUSING INITIATIVES CONTR'	59,030	75,350
<hr/> 843,421	<b>NET DIRECT COSTS</b>	<hr/> 923,110	<hr/> 847,620
43,403	ADD OFFICE ACCOMMODATION	51,680	47,500
153,334	ADD SUPPORT SERVICES	142,070	174,600
<hr/> 196,737		<hr/> 193,750	<hr/> 222,100
0	LESS RECHARGED TO SERVICES :	10,110	10,290
<hr/> 1,040,158	<b>TOTAL SERVICE COSTS</b>	<hr/> 1,106,750	<hr/> 1,059,430
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## HOUSING SERVICES

2012/13 ACTUAL	<u>PRIVATE SECTOR HOUSING GRANTS</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
199,783	DISABLED FACILITIES GRANT	373,000	<b>373,000</b>
0	LESS INVESTMENT INCOME	(140,000)	<b>(140,000)</b>
<u>(199,783)</u>	LESS FUNDING FROM DCLG	<u>(233,000)</u>	<u><b>(233,000)</b></u>
0	<b>NET COSTS</b>	<b>0</b>	<b>0</b>
<u>325,120</u>	ADD DEPRECIATION	<u>325,120</u>	<u><b>325,120</b></u>
<u><u>325,120</u></u>	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	<u><u>325,120</u></u>	<u><u><b>325,120</b></u></u>

## ENVIRONMENTAL HEALTH

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<b><u>SUMMARY</u></b>	£	£
878,106	MISCELLANEOUS SERVICES	929,870	<b>897,830</b>
135,970	PUBLIC CONVENIENCES	139,520	<b>129,530</b>
81,434	EMERGENCY PLANNING	99,560	<b>100,060</b>
1,095,510	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	1,168,950	<b>1,127,420</b>
108,060	LESS DEPRECIATION	108,060	<b>108,060</b>
987,450	<b>TOTAL SERVICE COSTS EXCLUDING DEPRECIATION</b>	1,060,890	<b>1,019,360</b>

## ENVIRONMENTAL HEALTH

2012/13 ACTUAL	<u>MISCELLANEOUS SERVICES</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
752,734	EMPLOYEES EXPENSES	762,630	<b>744,720</b>
17,544	MISC. PUBLIC HEALTH & LICENSING	19,000	<b>19,000</b>
20,152	HEALTH ACTS - DOG CONTROL	21,500	<b>21,500</b>
14,162	POLLUTION	18,000	<b>18,000</b>
36,493	FOOD SAFETY	38,000	<b>38,000</b>
7,980	CONTAMINATED LAND	8,000	<b>8,000</b>
<hr/> 849,065	<b>TOTAL DIRECT COSTS</b>	<hr/> 867,130	<hr/> <b>849,220</b>
	LESS INCOME:		
271,190	MISC. PUBLIC HEALTH & LICENSING	277,500	<b>287,500</b>
3,090	HEALTH ACTS - DOG CONTROL	2,000	<b>2,000</b>
8,061	POLLUTION	5,000	<b>5,000</b>
9,428	FOOD SAFETY	10,000	<b>10,000</b>
<hr/> 291,769	<b>TOTAL INCOME</b>	<hr/> 294,500	<hr/> <b>304,500</b>
557,296	<b>NET DIRECT COSTS</b>	572,630	<b>544,720</b>
320,810	ADD SUPPORT SERVICES	357,240	<b>353,110</b>
<hr/> 878,106	<b>TOTAL SERVICE COST</b>	<hr/> 929,870	<hr/> <b>897,830</b>
<hr/> <hr/>		<hr/> <hr/>	<hr/> <hr/>

## ENVIRONMENTAL HEALTH

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<b><u>PUBLIC CONVENIENCES</u></b>	£	£
5,266	EMPLOYEES EXPENSES	5,110	5,190
9,574	PREMISES RELATED EXPENSES	9,490	0
8,200	SUPPLIES AND SERVICES	14,000	14,000
23,040	<b>TOTAL DIRECT COSTS</b>	28,600	19,190
4,870	ADD SUPPORT SERVICES	2,860	2,280
27,910	<b>TOTAL SERVICE COSTS</b>	31,460	21,470
108,060	ADD DEPRECIATION	108,060	108,060
135,970	<b>TOTAL SERVICE COSTS EXCLUDING DEPRECIATION</b>	139,520	129,530
£	<b><u>EMERGENCY PLANNING</u></b>	£	£
26,756	EMPLOYEES' EXPENSES	33,000	33,000
5,033	SUPPLIES AND SERVICES	5,000	5,000
31,789	<b>TOTAL DIRECT COSTS</b>	38,000	38,000
10,000	LESS INVESTMENT INCOME FUNDING	0	0
21,789	<b>NET DIRECT COSTS</b>	38,000	38,000
59,645	ADD SUPPORT SERVICES	61,560	62,060
81,434	<b>TOTAL SERVICE COSTS</b>	99,560	100,060

## ENVIRONMENTAL HEALTH

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
	<b><u>ENVIRONMENTAL HEALTH ADMINISTRATION</u></b>		
£		£	£
877,507	EMPLOYEES' EXPENSES	869,340	<b>887,910</b>
9,325	TRANSPORT RELATED EXPENSES	12,000	<b>12,000</b>
48,300	SUPPLIES AND SERVICES	49,660	<b>49,660</b>
<u>935,132</u>	<b>NET DIRECT SERVICE COSTS</b>	<u>931,000</u>	<b><u>949,570</u></b>
61,535	ADD OFFICE ACCOMMODATION	<u>73,290</u>	<b><u>69,990</u></b>
996,667	<b>TOTAL COSTS</b>	1,004,290	<b>1,019,560</b>
	<b><u>LESS RECHARGED TO SERVICES:-</u></b>		
994,812	ENVIRONMENTAL HEALTH	1,032,390	<b>1,012,840</b>
1,812	HEALTH & SAFETY	1,950	<b>1,980</b>
1,812	PARTNERSHIPS & COMMUNITY ENGAGEMENT	1,950	<b>1,980</b>
9,059	CORPORATE COSTS	0	<b>0</b>
1,369	LAND CHARGES	1,460	<b>1,480</b>
<u>1,204</u>	HOUSING SERVICES	<u>1,260</u>	<b><u>1,280</u></b>
1,010,068	<b>TOTAL RECHARGED TO SERVICES</b>	1,039,010	<b>1,019,560</b>

## STREET SCENE SERVICES

2012/13 ACTUAL	<u>SUMMARY</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
1,999,480	WASTE SERVICES	2,103,530	<b>2,133,360</b>
62,071	TRADE REFUSE	70,750	<b>94,140</b>
1,384,468	CLEANSING SERVICES	1,358,330	<b>1,426,600</b>
1,749,590	PARKS & AMENITY AREAS	1,691,300	<b>1,656,190</b>
17,644	ALLOTMENTS	16,760	<b>25,390</b>
95,551	ALLUM LANE CEMETERY	119,590	<b>114,940</b>
97,506	PARKING SERVICES	196,510	<b>(3,490)</b>
4,581	HERTS SUSTAINABILITY FORUM	5,000	<b>5,000</b>
<hr/> 5,410,891	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	<hr/> 5,561,770	<hr/> <b>5,452,130</b>
617,270	LESS DEPRECIATION	617,270	<b>617,270</b>
<hr/> <hr/> 4,793,621	<b>TOTAL SERVICE COSTS EXCLUDING DEPRECIATION</b>	<hr/> <hr/> 4,944,500	<hr/> <hr/> <b>4,834,860</b>

## STREET SCENE SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<b><u>WASTE AND STREET SCENE UNIT</u></b>	£	£
810,753	EMPLOYEES' EXPENSES	777,620	<b>834,820</b>
99,328	PREMISES RELATED EXPENSES	99,340	<b>100,040</b>
50,584	TRANSPORT RELATED EXPENSES	50,710	<b>50,150</b>
91,194	SUPPLIES AND SERVICES	88,330	<b>92,560</b>
1,051,859	<b>TOTAL DIRECT COSTS</b>	1,016,000	<b>1,077,570</b>
21,779	ADD ACCOMMODATION COSTS	25,770	<b>24,850</b>
1,073,638	<b>TOTAL SERVICE COSTS</b>	1,041,770	<b>1,102,420</b>
<u>ANALYSIS OF RECHARGE TO SERVICES:</u>			
265,561	WASTE SERVICES	219,900	<b>263,040</b>
123,900	TRADE REFUSE	123,900	<b>142,580</b>
227,439	CLEANSING SERVICES	189,220	<b>258,300</b>
14,359	CORPORATE MANAGEMENT	14,100	<b>13,390</b>
3,590	EMERGENCY PLANNING	3,530	<b>3,350</b>
438,789	OPEN SPACES	456,400	<b>421,760</b>
1,073,638	<b>TOTAL RECHARGED TO SERVICES</b>	1,007,050	<b>1,102,420</b>



## STREET SCENE SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<b><u>WASTE SERVICES</u></b>	£	£
1,375,166	EMPLOYEES' EXPENSES	1,381,380	<b>1,399,410</b>
885,174	TRANSPORT RELATED EXPENSES	925,960	<b>879,170</b>
126,672	SUPPLIES AND SERVICES	136,000	<b>136,000</b>
33,533	AGENCY & CONTRACTED SERVICES	35,000	<b>34,000</b>
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2,420,545	<b>TOTAL DIRECT COSTS</b>	2,478,340	<b>2,448,580</b>
937,638	LESS INCOME	838,910	<b>793,030</b>
122,000	HCC GRANT	172,000	<b>172,000</b>
<hr/>		<hr/>	<hr/>
1,360,907	<b>NET DIRECT COSTS</b>	1,467,430	<b>1,483,550</b>
<hr/>		<hr/>	<hr/>
265,561	ADD DEPOT OVERHEADS RECHARGED	219,900	<b>263,040</b>
<hr/>		<hr/>	<hr/>
1,626,468	<b>TOTAL NET SERVICE COST</b>	1,687,330	<b>1,746,590</b>
<hr/>		<hr/>	<hr/>
137,432	ADD SUPPORT SERVICES	180,620	<b>151,190</b>
<hr/>		<hr/>	<hr/>
1,763,900	<b>TOTAL SERVICE COSTS</b>	1,867,950	<b>1,897,780</b>
<hr/>		<hr/>	<hr/>
235,580	ADD DEPRECIATION	235,580	<b>235,580</b>
<hr/>		<hr/>	<hr/>
1,999,480	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	2,103,530	<b>2,133,360</b>
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## STREET SCENE SERVICES

2012/13 ACTUAL	<u>TRADE REFUSE</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
60,499	EMPLOYEES' EXPENSES	65,300	<b>66,170</b>
52,334	TRANSPORT	59,590	<b>55,690</b>
267,118	SUPPLIES AND SERVICES	327,950	<b>310,550</b>
<hr/> 379,951	<b>TOTAL DIRECT COSTS</b>	<hr/> 452,840	<hr/> <b>432,410</b>
513,788	LESS INCOME	573,500	<b>552,000</b>
<hr/> (133,837)	<b>NET DIRECT COSTS</b>	<hr/> (120,660)	<hr/> <b>(119,590)</b>
123,900	ADD DEPOT OVERHEADS RECHARGED	123,900	<b>142,580</b>
<hr/> (9,937)	<b>TOTAL NET SERVICE COST</b>	<hr/> 3,240	<hr/> <b>22,990</b>
72,008	ADD SUPPORT SERVICES	67,510	<b>71,150</b>
<hr/> 62,071	<b>TOTAL SERVICE COST</b>	<hr/> 70,750	<hr/> <b>94,140</b>
<hr/> <hr/>		<hr/> <hr/>	<hr/> <hr/>

## STREET SCENE SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
	<b><u>CLEANSING SERVICES</u></b>		
£		£	£
698,645	EMPLOYEES' EXPENSES	704,170	<b>697,280</b>
255,456	TRANSPORT RELATED EXPENSES	249,390	<b>246,150</b>
37,575	SUPPLIES AND SERVICES	45,200	<b>45,200</b>
46,162	AGENCY & CONTRACTED SERVICES	48,000	<b>48,000</b>
<u>10,502</u>	PEST CONTROL	<u>15,000</u>	<u><b>15,000</b></u>
1,048,340	<b>TOTAL DIRECT COSTS</b>	1,061,760	<b>1,051,630</b>
<u>49,130</u>	LESS INCOME	<u>55,000</u>	<u><b>55,000</b></u>
999,210	<b>NET DIRECT COSTS</b>	1,006,760	<b>996,630</b>
<u>227,439</u>	ADD DEPOT OVERHEADS RECHARGED	<u>189,220</u>	<u><b>258,300</b></u>
1,226,649	<b>TOTAL NET SERVICE COST</b>	1,195,980	<b>1,254,930</b>
<u>106,609</u>	ADD SUPPORT SERVICES	<u>111,140</u>	<u><b>120,460</b></u>
1,333,258	<b>TOTAL</b>	1,307,120	<b>1,375,390</b>
51,210	ADD DEPRECIATION	51,210	<b>51,210</b>
<u><u>1,384,468</u></u>	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	<u><u>1,358,330</u></u>	<u><u><b>1,426,600</b></u></u>

## STREET SCENE SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
	<b><u>PARKS &amp; AMENITY AREAS</u></b>		
£		£	£
198,452	EMPLOYEES EXPENSES	214,860	<b>210,400</b>
193,373	PREMISES RELATED EXPENSES	150,700	<b>150,860</b>
70,249	SUPPLIES AND SERVICES	73,320	<b>38,300</b>
52,607	ROSE GARDEN	53,880	<b>53,880</b>
<u>1,014,837</u>	GROUNDS MAINTENANCE	<u>962,270</u>	<u><b>955,010</b></u>
1,529,518	<b>TOTAL DIRECT COSTS</b>	1,455,030	<b>1,408,450</b>
	LESS INCOME:		
29,347	PARKS INCOME	30,500	<b>30,500</b>
101,147	H.C.C. CONTRIBUTION	101,760	<b>104,810</b>
50,314	AFFINITY SUTTON HOMES	42,280	<b>0</b>
<u>180,808</u>	<b>TOTAL INCOME</b>	<u>174,540</u>	<u><b>135,310</b></u>
1,348,710	<b>NET DIRECT COSTS</b>	1,280,490	<b>1,273,140</b>
<u>201,630</u>	ADD SUPPORT COSTS	<u>211,560</u>	<u><b>183,800</b></u>
1,550,340	<b>TOTAL SERVICE COSTS</b>	1,492,050	<b>1,456,940</b>
<u>199,250</u>	ADD DEPRECIATION	<u>199,250</u>	<u><b>199,250</b></u>
<u><u>1,749,590</u></u>	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	<u><u>1,691,300</u></u>	<u><u><b>1,656,190</b></u></u>

## STREET SCENE SERVICES

2012/13 ACTUAL	<u>ALLOTMENTS</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
4,534	EMPLOYEES' EXPENSES	4,470	<b>9,920</b>
10,333	PREMISES RELATED EXPENSES	2,030	<b>2,030</b>
<u>0</u>	AGENCY & CONTRACTED SERVICES	<u>10,000</u>	<u><b>10,000</b></u>
14,867	<b>TOTAL DIRECT COSTS</b>	16,500	<b>21,950</b>
<u>6,221</u>	LESS INCOME	<u>9,000</u>	<u><b>9,000</b></u>
8,646	<b>NET DIRECT COSTS</b>	7,500	<b>12,950</b>
<u>8,998</u>	ADD SUPPORT SERVICES	<u>9,260</u>	<u><b>12,440</b></u>
<u>17,644</u>	<b>TOTAL SERVICE COSTS</b>	<u>16,760</u>	<u><b>25,390</b></u>

## STREET SCENE SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>ALLUM LANE CEMETERY AND CLOSED GROUNDS</u>	£	£
33,216	EMPLOYEES' EXPENSES	32,400	<b>31,050</b>
18,795	PREMISES RELATED EXPENSES	11,550	<b>11,690</b>
8,248	SUPPLIES AND SERVICES	8,820	<b>8,820</b>
	CONTRACTUAL & OTHER SERVICES :		
39,136	GENERAL MAINTENANCE	77,340	<b>79,270</b>
18,364	CHURCH GRANTS	20,000	<b>20,000</b>
16,022	GRAVE DIGGING	20,200	<b>20,200</b>
<u>133,781</u>	<b>TOTAL DIRECT COSTS</b>	<u>170,310</u>	<u><b>171,030</b></u>
<u>72,378</u>	LESS INCOME	<u>83,500</u>	<u><b>83,500</b></u>
61,403	<b>NET DIRECT COSTS</b>	86,810	<b>87,530</b>
<u>34,148</u>	ADD SUPPORT SERVICES	<u>32,780</u>	<u><b>27,410</b></u>
<u><u>95,551</u></u>	<b>TOTAL SERVICE COSTS</b>	<u><u>119,590</u></u>	<u><u><b>114,940</b></u></u>

## STREET SCENE SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
	<b><u>PARKING SERVICES</u></b>		
£		£	£
508,820	EMPLOYEES' EXPENSES	566,790	<b>568,200</b>
208,978	PREMISES RELATED EXPENSES :	208,000	<b>212,330</b>
13,019	TRANSPORT RELATED EXPENSES	10,000	<b>10,000</b>
102,353	SUPPLIES AND SERVICES	102,600	<b>125,520</b>
5,967	AGENCY & CONTRACTED SERVICES	11,500	<b>11,500</b>
27,000	REPAIRS AND RENEWALS FUND	27,000	<b>92,000</b>
69,786	DESIGN IMPLEMENTATION	73,080	<b>48,430</b>
935,923	<b>TOTAL DIRECT COSTS</b>	998,970	<b>1,067,980</b>
1,058,339	LESS INCOME	1,025,500	<b>1,287,900</b>
(122,416)	<b>NET DIRECT COSTS</b>	(26,530)	<b>(219,920)</b>
15,105	OFFICE ACCOMMODATION	18,020	<b>23,140</b>
73,587	SUPPORT SERVICES	73,790	<b>62,060</b>
88,692		91,810	<b>85,200</b>
(33,724)	<b>TOTAL SERVICE COSTS</b>	65,280	<b>(134,720)</b>
131,230	ADD DEPRECIATION	131,230	<b>131,230</b>
97,506	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	196,510	<b>(3,490)</b>

## ENGINEERING SERVICES

2012/13 ACTUAL	<u>SUMMARY</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
220,239	HIGHWAY RELATED ITEMS	220,970	<b>224,390</b>
54,826	DRAINAGE SERVICES	99,060	<b>91,220</b>
275,065	<b>TOTAL SERVICE COSTS INCLUDING</b>	320,030	<b>315,610</b>
252,470	LESS DEPRECIATION	252,470	<b>252,470</b>
22,595	<b>TOTAL SERVICE COSTS</b>	67,560	<b>63,140</b>



## ENGINEERING SERVICES

2012/13 ACTUAL	<b>HIGHWAY RELATED - RESIDUAL MAINTENANCE ITEMS</b>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
4,962	BUS SHELTERS - RENEWALS / MAINTENANCE	4,250	4,250
1,233	STREET FURNITURE AND SEATS	1,090	1,090
3,685	FOOTWAY LIGHTING	1,850	1,850
20,674	STREET NAMEPLATES/NOTICE BOARDS	18,510	18,510
1,239	TRAFFIC MANAGEMENT SCHEMES	1,600	1,600
1,649	TOWN CENTRE MANAGEMENT	3,150	3,150
2,153	INSPECT UNADOPTED ROADS/FOOTPATHS	2,660	2,660
1,053	STREET MARKETS & TRADING LICENSING	1,060	1,060
36,648	<b>TOTAL</b>	34,170	34,170
84,674	LESS INCOME : BOREHAMWOOD MARKET	88,060	90,700
(48,026)	<b>TOTAL SERVICE COSTS</b>	(53,890)	(56,530)
18,335	SUPPORT SERVICES	24,930	30,990
(29,691)	<b>TOTAL NET COSTS</b>	(28,960)	(25,540)
249,930	ADD DEPRECIATION	249,930	249,930
220,239	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	220,970	224,390

## ENGINEERING SERVICES

2012/13 ACTUAL	<u><b>DRAINAGE SERVICES</b></u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
	<b><u>SITE OPERATIONAL CREW</u></b>		
380,635	EMPLOYEES' EXPENSES	353,230	371,260
34,127	PREMISES RELATED EXPENSES	36,010	36,150
29,617	TRANSPORT RELATED EXPENSES	40,000	40,000
9,646	SUPPLIES AND SERVICES :	29,950	29,950
454,025	<b>TOTAL DIRECT COSTS</b>	459,190	477,360
323	ADD TELEPHONES	240	360
60,749	SUPPORT SERVICES	69,850	68,880
515,097	<b>TOTAL COSTS</b>	529,280	546,600
90,000	<b>LESS INCOME</b>	50,000	25,000
425,097	<b>TOTAL NET COSTS</b>	479,280	521,600
	<b><u>LESS RECHARGED</u></b>		
14,445	PLANNING & BUILDING CONTROL	14,830	18,920
15,448	HIGHWAY RELATED RESIDUAL MAINTENANCE	15,860	27,020
180,464	DRAINAGE - MAJOR WORKS	185,280	252,270
162,455	DRAINAGE - EXTERNAL CONTRACTS	166,790	134,710
372,811	<b>TOTAL RECHARGED</b>	382,760	432,920
2,540	ADD DEPRECIATION	2,540	2,540
54,826	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	99,060	91,220
54,826		99,060	91,220

## ASSET MANAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<b><u>SUMMARY</u></b>	£	£
(18,433)	CIVIC OFFICES	(87,440)	<b>(122,510)</b>
9,281	DEPOT SITES	11,880	<b>11,030</b>
(212,060)	RESIDUAL RESIDENTIAL PROPERTIES	(301,120)	<b>(358,260)</b>
(1,456,220)	COMMERCIAL PROPERTIES	(1,362,410)	<b>(1,375,290)</b>
(93,878)	GARAGES	(126,740)	<b>(151,210)</b>
1,722,892	LEISURE & COMMUNITY BUILDINGS	1,737,530	<b>1,743,190</b>
495,039	BUILDING MAINTENANCE PROGRAMME	498,430	<b>501,750</b>
(69,000)	ASSET INCOME GENERATED	(69,000)	<b>(69,000)</b>
<hr/> 377,621	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	<hr/> 301,130	<hr/> <b>179,700</b>
<hr/> 3,466,890	LESS DEPRECIATION	<hr/> 3,676,430	<hr/> <b>3,601,680</b>
<hr/> <b>(3,089,269)</b>	<b>TOTAL SERVICE COSTS EXCLUDING DEPRECIATION</b>	<hr/> <b>(3,375,300)</b>	<hr/> <b>(3,421,980)</b>

## ASSET MANAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>CIVIC OFFICES</u>	£	£
83,045	EMPLOYEES' EXPENSES	84,110	<b>84,870</b>
512,668	PREMISES RELATED EXPENSES	522,120	<b>552,150</b>
<u>47,768</u>	SUPPLIES & SERVICES	<u>46,440</u>	<u><b>102,900</b></u>
643,481	<b>TOTAL DIRECT COSTS</b>	652,670	<b>739,920</b>
176,674	LESS INCOME	256,940	<b>341,940</b>
<u>466,807</u>	<b>NET DIRECT COSTS</b>	<u>395,730</u>	<u><b>397,980</b></u>
<u>59,226</u>	ADD SUPPORT SERVICES	<u>47,960</u>	<u><b>49,080</b></u>
526,033	<b>TOTAL SERVICE COSTS</b>	443,690	<b>447,060</b>
<u>278,540</u>	ADD DEPRECIATION	<u>488,080</u>	<u><b>413,330</b></u>
804,573	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	931,770	<b>860,390</b>
823,006	LESS RECHARGED TO SERVICES	1,019,210	<b>982,900</b>
<u>(18,433)</u>	<b>(SURPLUS) / DEFICIT TO SUMMARY</b>	<u>(87,440)</u>	<u><b>(122,510)</b></u>

## ASSET MANAGEMENT

2012/13 ACTUAL	<u>DEPOT SITES</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
7,916	EMPLOYEES EXPENSES	5,710	<b>6,190</b>
12,891	PREMISES RELATED EXPENSES	15,110	<b>15,280</b>
20,807	<b>TOTAL DIRECT COSTS</b>	20,820	<b>21,470</b>
22,460	LESS INCOME	22,460	<b>22,460</b>
(1,653)	<b>NET DIRECT COSTS</b>	(1,640)	<b>(990)</b>
10,934	ADD SUPPORT SERVICES	13,520	<b>12,020</b>
9,281	<b>TOTAL SERVICE COSTS</b>	11,880	<b>11,030</b>

## ASSET MANAGEMENT

2012/13 ACTUAL	<u>RESIDUAL RESIDENTIAL PROPERTIES</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
28,101	EMPLOYEES EXPENSES	22,660	<b>25,180</b>
32,053	PREMISES RELATED EXPENSES	8,450	<b>8,450</b>
<u>567</u>	SUPPLIES & SERVICES	<u>600</u>	<u><b>600</b></u>
60,721	<b>TOTAL DIRECT COSTS</b>	31,710	<b>34,230</b>
234,509	LESS INCOME PLACES FOR PEOPLE H.A.	235,400	<b>235,400</b>
23,740	LESS INCOME EASTBURY RD	23,680	<b>25,000</b>
100,801	LESS INCOME RESIDUAL HOUSES	164,150	<b>220,600</b>
<u>(298,329)</u>	<b>NET DIRECT COSTS</b>	<u>(391,520)</u>	<u><b>(446,770)</b></u>
<u>20,759</u>	ADD SUPPORT SERVICES	<u>24,890</u>	<u><b>23,000</b></u>
(277,570)	<b>TOTAL SERVICE COSTS</b>	(366,630)	<b>(423,770)</b>
<u>65,510</u>	ADD DEPRECIATION	<u>65,510</u>	<u><b>65,510</b></u>
<u>(212,060)</u>	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	<u>(301,120)</u>	<u><b>(358,260)</b></u>

## ASSET MANAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<b><u>COMMERCIAL PROPERTIES</u></b>	£	£
108,002	EMPLOYEES' EXPENSES	84,010	<b>94,140</b>
85,374	PREMISES RELATED EXPENSES	79,110	<b>104,110</b>
24,953	SUPPLIES & SERVICES	27,100	<b>27,100</b>
<hr/> 218,329	<b>TOTAL DIRECT COSTS</b>	<hr/> 190,220	<hr/> <b>225,350</b>
	LESS INCOME :-		
1,100,000	ELSTREE FILM STUDIOS	1,100,000	<b>1,100,000</b>
78,000	METROPOLIS	78,000	<b>78,000</b>
257,299	LEISURE MANAGEMENT FEE	257,000	<b>273,440</b>
177,833	SUNDRY LEASES	174,140	<b>163,980</b>
23,000	OAKRIDGE LANE DEPOT	23,000	<b>23,000</b>
157,584	CRANBORNE INDUSTRIAL ESTATE	151,500	<b>158,000</b>
902,573	OTHER COMMERCIAL PROPERTIES	819,980	<b>855,840</b>
<hr/> 2,696,289		<hr/> 2,603,620	<hr/> <b>2,652,260</b>
(2,477,960)	<b>NET DIRECT COSTS</b>	(2,413,400)	<b>(2,426,910)</b>
180,840	ADD SUPPORT SERVICES	210,090	<b>210,720</b>
<hr/> (2,297,120)	<b>TOTAL SERVICE COSTS</b>	<hr/> (2,203,310)	<hr/> <b>(2,216,190)</b>
840,900	ADD DEPRECIATION	840,900	<b>840,900</b>
<hr/> (1,456,220)	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	<hr/> (1,362,410)	<hr/> <b>(1,375,290)</b>

## ASSET MANAGEMENT

2012/13 ACTUAL	<b><u>GARAGES</u></b>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
50,897	EMPLOYEES' EXPENSES	45,380	<b>47,820</b>
94,573	PREMISES RELATED EXPENSES	79,070	<b>79,070</b>
<u>600</u>	SUPPLIES & SERVICES	<u>900</u>	<u><b>900</b></u>
146,070	<b>TOTAL DIRECT COSTS</b>	125,350	<b>127,790</b>
565,248	LESS INCOME	589,410	<b>613,030</b>
<u>(419,178)</u>	<b>NET SERVICE COSTS</b>	<u>(464,060)</u>	<u><b>(485,240)</b></u>
<u>77,200</u>	ADD SUPPORT SERVICES	<u>89,220</u>	<u><b>85,930</b></u>
(341,978)	<b>TOTAL SERVICE COST</b>	(374,840)	<b>(399,310)</b>
<u>248,100</u>	ADD DEPRECIATION	<u>248,100</u>	<u><b>248,100</b></u>
<u>(93,878)</u>	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	<u>(126,740)</u>	<u><b>(151,210)</b></u>



## ASSET MANAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
	<b><u>LEISURE &amp; COMMUNITY BUILDINGS</u></b>		
£		£	£
54,758	EMPLOYEE EXPENSES	46,450	<b>53,040</b>
296,686	LEISURE CENTRES	299,620	<b>299,620</b>
13,497	COMMUNITY HALLS	14,980	<b>14,980</b>
45,268	BUSHEY COMMUNITY CENTRE	45,790	<b>45,940</b>
27,080	BUSHEY MUSEUM	34,470	<b>34,470</b>
<hr/> 437,289	<b>TOTAL DIRECT COSTS</b>	<hr/> 441,310	<hr/> <b>448,050</b>
4,785	LESS INCOME FROM OAKMERE COMMUNITY CENTRE	4,780	<b>4,780</b>
780,150	LESS UNDEMANDED RENT	780,150	<b>780,150</b>
<hr/> (347,646)	<b>NET SERVICE COSTS</b>	<hr/> (343,620)	<hr/> <b>(336,880)</b>
<hr/> 36,698	ADD SUPPORT SERVICES	<hr/> 47,310	<hr/> <b>46,230</b>
<hr/> (310,948)	<b>TOTAL SERVICE COSTS</b>	<hr/> (296,310)	<hr/> <b>(290,650)</b>
2,033,840	ADD DEPRECIATION	2,033,840	<b>2,033,840</b>
<hr/> 1,722,892	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	<hr/> 1,737,530	<hr/> <b>1,743,190</b>
		<hr/> <hr/>	<hr/> <hr/>
	<b><u>BUILDING MAINTENANCE PROGRAMME</u></b>		
£		£	£
47,438	EMPLOYEE EXPENSES	43,510	<b>46,870</b>
415,628	PREMISES RELATED EXPENSES	415,800	<b>415,800</b>
31,973	ADD SUPPORT SERVICES	39,120	<b>39,080</b>
<hr/> 495,039	<b>TOTAL SERVICE COSTS</b>	<hr/> 498,430	<hr/> <b>501,750</b>
<hr/> <hr/>		<hr/> <hr/>	<hr/> <hr/>

## ASSET MANAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<b><u>ASSET MANAGEMENT UNIT</u></b>	£	£
350,255	EMPLOYEES' EXPENSES	331,840	<b>352,830</b>
636	TRANSPORT RELATED	3,300	<b>3,300</b>
<u>23,847</u>	SUPPLIES & SERVICES	<u>37,220</u>	<u><b>31,340</b></u>
374,738	<b>TOTAL DIRECT COSTS</b>	372,360	<b>387,470</b>
<u>100</u>	LESS INCOME (DISPOSAL TARGET)	<u>10,000</u>	<u><b>10,000</b></u>
374,638	<b>NET DIRECT COSTS</b>	362,360	<b>377,470</b>
<u>20,733</u>	ADD OFFICE ACCOMMODATION	<u>24,750</u>	<u><b>16,770</b></u>
395,371	<b>TOTAL SERVICE COST</b>	387,110	<b>394,240</b>
	<b><u>LESS RECHARGED TO SERVICES</u></b>		
392,470	ASSET MANAGEMENT	384,270	<b>385,170</b>
2,901	DEMOCRATIC COSTS	2,840	<b>0</b>
<u>395,371</u>	<b>TOTAL RECHARGED TO SERVICES</b>	<u>387,110</u>	<u><b>385,170</b></u>

## PARTNERSHIPS & COMMUNITY ENGAGEMENT

2012/13 ACTUAL	<u>SUMMARY</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
150,923	CORPORATE COMMUNICATIONS	142,620	<b>141,680</b>
93,033	YOUTH SERVICES	96,280	<b>97,370</b>
82,200	SPORTS DEVELOPMENT	105,420	<b>106,850</b>
41,881	MUSEUM & HERITAGE SERVICES	51,020	<b>43,720</b>
289,607	CORPORATE DEVELOPMENT	295,740	<b>298,890</b>
434,526	COMMUNITY SAFETY	437,080	<b>439,250</b>
146,857	CCTV	145,540	<b>146,010</b>
1,250,705	VOLUNTARY SECTOR GRANT AID	1,258,450	<b>1,239,960</b>
0	ECONOMIC DEVELOPMENT & REGENERATION	50,000	<b>50,000</b>
<hr/> 2,489,732	<b>TOTAL SERVICE COSTS</b>	<hr/> 2,582,150	<hr/> <b>2,563,730</b>
309,390	LESS DEPRECIATION	309,390	309,390
<hr/> 2,180,342	<b>TOTAL SERVICE COSTS EXCLUDING DEPRECIATION</b>	<hr/> 2,272,760	<hr/> <b>2,254,340</b>

## PARTNERSHIPS & COMMUNITY ENGAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
	<b><u>PARTNERSHIPS &amp; COMMUNITY ENGAGEMENT UNIT</u></b>		
£		£	£
539,049	EMPLOYEES' EXPENSES	542,650	<b>552,290</b>
1,840	TRANSPORT RELATED EXPENSES	3,900	<b>3,900</b>
25,184	SUPPLIES AND SERVICES	25,760	<b>25,760</b>
<hr/>		<hr/>	<hr/>
566,074	<b>TOTAL DIRECT COSTS</b>	572,310	<b>581,950</b>
25,987	ADD OFFICE ACCOMMODATION	31,560	<b>29,940</b>
<hr/>		<hr/>	<hr/>
592,060	<b>TOTAL SERVICE COST</b>	603,870	<b>611,890</b>
<hr/>		<hr/>	<hr/>
30,000	LESS INVESTMENT INCOME FUNDING	0	<b>0</b>
<hr/>		<hr/>	<hr/>
562,060	<b>TOTAL SERVICE COST</b>	603,870	<b>611,890</b>
562,060	<b>LESS RECHARGED TO SERVICES</b>	603,870	<b>611,890</b>
<hr/>		<hr/>	<hr/>
0		0	<b>0</b>
<hr/>		<hr/>	<hr/>

## PARTNERSHIPS & COMMUNITY ENGAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>CORPORATE COMMUNICATIONS</u>	£	£
	SUPPLIES AND SERVICES		
87,685	CORPORATE PUBLICATIONS	85,180	<b>85,180</b>
11,618	CORPORATE CONSULTATION	12,000	<b>12,000</b>
14,000	RESIDENTS TRACKING SURVEY (1/3)	8,000	<b>8,000</b>
1,700	CORPORATE PLAN (1/3)	1,000	<b>1,000</b>
8,500	PLACE SURVEY (1/2)	4,000	<b>4,000</b>
0	MISC SUPPLIES AND SERVICES	4,250	<b>4,250</b>
<hr/> 123,503	<b>TOTAL DIRECT COSTS</b>	<hr/> 114,430	<hr/> <b>114,430</b>
<hr/> 27,420	SUPPORT SERVICES	<hr/> 28,190	<hr/> <b>27,250</b>
<hr/> 150,923	<b>TOTAL SERVICE COSTS</b>	<hr/> 142,620	<hr/> <b>141,680</b>
<hr/> <hr/>		<hr/> <hr/>	<hr/> <hr/>

## PARTNERSHIPS & COMMUNITY ENGAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
	<b><u>YOUTH SERVICES</u></b>		
44,526	EMPLOYEES' EXPENSES	50,660	<b>51,570</b>
<u>20,000</u>	SUPPLIES AND SERVICES	<u>20,000</u>	<u><b>20,000</b></u>
64,526	<b>TOTAL DIRECT COSTS</b>	70,660	<b>71,570</b>
28,507	ADD SUPPORT SERVICES	25,620	<b>25,800</b>
<u>93,033</u>	<b>TOTAL SERVICE COSTS</b>	<u>96,280</u>	<u><b>97,370</b></u>

## PARTNERSHIPS & COMMUNITY ENGAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
	<b><u>SPORTS DEVELOPMENT</u></b>		
46,100	EMPLOYEES' EXPENSES	57,410	<b>61,530</b>
<u>15,755</u>	SUPPLIES AND SERVICES	<u>12,500</u>	<u><b>12,500</b></u>
61,855	<b>TOTAL DIRECT COSTS</b>	69,910	<b>74,030</b>
6,000	LESS INVESTMENT INCOME FUNDING	0	<b>0</b>
<u>55,855</u>	<b>NET DIRECT COSTS</b>	<u>69,910</u>	<u><b>74,030</b></u>
26,345	ADD SUPPORT SERVICES	35,510	<b>32,820</b>
<u>82,200</u>	<b>TOTAL SERVICE COSTS</b>	<u>105,420</u>	<u><b>106,850</b></u>

## PARTNERSHIPS & COMMUNITY ENGAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
	<b><u>MUSEUM &amp; HERITAGE SERVICES</u></b>		
24,349	EMPLOYEES' EXPENSES	30,100	<b>25,380</b>
<hr/> 24,349	<b>TOTAL DIRECT COSTS</b>	<hr/> 30,100	<hr/> <b>25,380</b>
17,532	ADD SUPPORT SERVICES	20,920	<b>18,340</b>
<hr/> 41,881	<b>TOTAL SERVICE COSTS</b>	<hr/> 51,020	<hr/> <b>43,720</b>
	<b><u>CORPORATE DEVELOPMENT</u></b>		
£		£	£
92,764	EMPLOYEES' EXPENSES	96,950	<b>99,260</b>
12,739	SUPPLIES & SERVICES	13,470	<b>13,690</b>
<hr/> 105,503	<b>TOTAL DIRECT COSTS</b>	<hr/> 110,420	<hr/> <b>112,950</b>
63,984	ADD SUPPORT SERVICES	65,200	<b>65,820</b>
<hr/> 169,487	<b>TOTAL SERVICES COSTS</b>	<hr/> 175,620	<hr/> <b>178,770</b>
120,120	ADD DEPRECIATION	120,120	120,120
<hr/> 289,607	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	<hr/> 295,740	<hr/> <b>298,890</b>
		<hr/> <hr/>	<hr/> <hr/>



## PARTNERSHIPS & COMMUNITY ENGAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<b><u>COMMUNITY SAFETY</u></b>	£	£
81,787	EMPLOYEES' EXPENSES	80,260	<b>81,970</b>
5,074	CRIME AND DISORDER COSTS	8,500	<b>8,500</b>
128,000	CONTRIBUTION TO PSCOs	128,000	<b>128,000</b>
<hr/> 214,861	<b>TOTAL DIRECT COSTS</b>	<hr/> 216,760	<hr/> <b>218,470</b>
42,065	ADD SUPPORT SERVICES	42,720	<b>43,180</b>
<hr/> 256,926	<b>TOTAL SERVICE COSTS</b>	<hr/> 259,480	<hr/> <b>261,650</b>
<hr/> 177,600	ADD DEPRECIATION	<hr/> 177,600	<hr/> <b>177,600</b>
<hr/> <hr/> 434,526	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	<hr/> <hr/> 437,080	<hr/> <hr/> <b>439,250</b>
	<b><u>CCTV</u></b>		
48,342	PREMISES RELATED EXPENSES	55,000	<b>55,000</b>
58,129	AGENCY & CONTRACTED SERVICES	40,000	<b>40,000</b>
<hr/> 0	EQUIPMENT REPLACEMENT RESERVE	<hr/> 10,000	<hr/> <b>10,000</b>
106,471	<b>TOTAL DIRECT COST</b>	105,000	<b>105,000</b>
<hr/> 28,716	ADD SUPPORT SERVICES	<hr/> 28,870	<hr/> <b>29,340</b>
135,187	<b>TOTAL SERVICE COSTS</b>	133,870	<b>134,340</b>
<hr/> 11,670	ADD DEPRECIATION	<hr/> 11,670	<hr/> <b>11,670</b>
<hr/> <hr/> 146,857	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	<hr/> <hr/> 145,540	<hr/> <hr/> <b>146,010</b>

## PARTNERSHIPS & COMMUNITY ENGAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<b><u>VOLUNTARY SECTOR GRANT AID</u></b>	£	£
50,517	GRANT AID TO LOCAL ORGANISATIONS	30,000	<b>30,000</b>
83,629	OTHER GRANTS	110,680	<b>110,680</b>
38,237	WARD IMPROVEMENT INITIATIVE SCHEME	39,000	<b>19,500</b>
214,820	GRANT AID TO CAB SERVICES	214,820	<b>214,820</b>
37,000	FURTHER ASSISTANCE TO CAB	37,000	<b>37,000</b>
<u>780,150</u>	UNDEMANDED RENT	<u>780,150</u>	<u><b>780,150</b></u>
1,204,353	<b>TOTAL DIRECT COSTS</b>	1,211,650	<b>1,192,150</b>
46,352	ADD SUPPORT SERVICES	46,800	<b>47,810</b>
<u>1,250,705</u>	<b>TOTAL SERVICE COSTS</b>	<u>1,258,450</u>	<u><b>1,239,960</b></u>

## FINANCE AND BUSINESS SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<b><u>SUMMARY</u></b>	£	£
(13,452)	NNDR COLLECTION COSTS	1,030	<b>1,060</b>
70,181	CONTRIBUTION TO COST OF NNDR RELIEFS	83,000	<b>83,000</b>
337,255	COUNCIL TAX COLLECTION	368,040	<b>373,650</b>
135,643	BENEFITS ADMINISTRATION	162,490	<b>193,210</b>
(220,709)	COUNCIL TAX - BENEFITS	0	<b>0</b>
277,445	RENT ALLOWANCES	0	<b>0</b>
0	HOUSING BENEFIT REPAID	0	<b>0</b>
0	HOUSING BENEFIT	6,930	<b>6,930</b>
137,005	ANTI FRAUD UNIT	137,450	<b>137,510</b>
<hr/> 723,368	<b>TOTAL SERVICE COSTS</b>	<hr/> 758,940	<hr/> <b>795,360</b> <hr/>

## FINANCE AND BUSINESS SERVICES

2012/13 ACTUAL	<u><b>COST OF NNDR COLLECTION</b></u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
73,007	EMPLOYEES' EXPENSES	73,370	<b>74,090</b>
5,798	SUPPLIES AND SERVICES	6,350	<b>6,350</b>
<u>5,544</u>	AGENCY & CONTRACTED SERVICES	<u>1,000</u>	<u><b>1,000</b></u>
84,349	<b>TOTAL DIRECT COSTS</b>	80,720	<b>81,440</b>
<u>170,505</u>	LESS INCOME	<u>155,000</u>	<u><b>155,000</b></u>
(86,156)	<b>NET DIRECT COSTS</b>	(74,280)	<b>(73,560)</b>
<u>72,704</u>	ADD SUPPORT SERVICES	<u>75,310</u>	<u><b>74,620</b></u>
<u>(13,452)</u>	<b>TOTAL SERVICE COSTS</b>	<u>1,030</u>	<u><b>1,060</b></u>
<hr/>			
£	<u><b>CONTRIBUTION TO THE COST OF NNDR RELIEFS</b></u>	£	£
70,181	RELIEFS GRANTED	83,000	<b>83,000</b>
<u>70,181</u>	<b>TOTAL SERVICE COSTS</b>	<u>83,000</u>	<u><b>83,000</b></u>
<hr/>			

## FINANCE AND BUSINESS SERVICES

2012/13 ACTUAL	<u>COUNCIL TAX</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
358,915	EMPLOYEES' EXPENSES	335,000	<b>338,350</b>
83,302	SUPPLIES AND SERVICES	71,100	<b>71,100</b>
<u>0</u>	AGENCY & CONTRACTED SERVICES	<u>3,000</u>	<u><b>3,000</b></u>
442,217	<b>TOTAL DIRECT COSTS</b>	409,100	<b>412,450</b>
<u>272,600</u>	LESS INCOME	<u>210,000</u>	<u><b>210,000</b></u>
169,617	<b>NET DIRECT COSTS</b>	199,100	<b>202,450</b>
<u>167,638</u>	ADD SUPPORT SERVICES	<u>168,940</u>	<u><b>171,200</b></u>
<u>337,255</u>	<b>TOTAL SERVICE COSTS</b>	<u>368,040</u>	<u><b>373,650</b></u>
 <b><u>BENEFITS ADMINISTRATION</u></b>			
499,040	EMPLOYEES EXPENSES	457,340	<b>453,820</b>
<u>28,277</u>	SUPPLIES AND SERVICES	<u>30,470</u>	<u><b>30,470</b></u>
527,317	<b>TOTAL DIRECT COSTS</b>	487,810	<b>484,290</b>
<u>694,922</u>	LESS INCOME: GOVERNMENT SUBSIDY	<u>573,460</u>	<u><b>574,800</b></u>
(167,605)	<b>NET DIRECT COSTS</b>	(85,650)	<b>(90,510)</b>
<u>303,248</u>	ADD SUPPORT SERVICES	<u>248,140</u>	<u><b>283,720</b></u>
<u>135,643</u>	<b>TOTAL SERVICE COSTS</b>	<u>162,490</u>	<u><b>193,210</b></u>

## FINANCE AND BUSINESS SERVICES

2012/13 ACTUAL	<u>COUNCIL TAX BENEFITS</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
6,815,728	BENEFITS GRANTED	7,537,840	<b>7,537,840</b>
7,036,437	LESS INCOME: GOVERNMENT SUBSIDY	7,537,840	<b>7,537,840</b>
(220,709)	<b>TOTAL SERVICE COSTS</b>	0	<b>0</b>
<hr/> <hr/>			
	<u>RENT ALLOWANCES</u>		
38,097,795	ALLOWANCES PAID	34,950,420	<b>37,802,080</b>
37,820,350	LESS INCOME: GOVERNMENT SUBSIDY	34,950,420	<b>37,802,080</b>
277,445	<b>TOTAL SERVICE COSTS</b>	0	<b>0</b>
<hr/> <hr/>			
	<u>HOUSING BENEFIT (LOCAL SCHEMES)</u>		
0	HOUSING BENEFIT (NOT MET BY SUBSIDY)	27,730	<b>27,730</b>
0	FUNDED BY DEPT OF WORKS & PENSIONS	20,800	<b>20,800</b>
0	<b>TOTAL SERVICE COSTS</b>	6,930	<b>6,930</b>
<hr/> <hr/>			

## FINANCE AND BUSINESS SERVICES

2012/13 ACTUAL	<u>ANTI FRAUD UNIT</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
110,752	EMPLOYEES' EXPENSES	110,920	111,360
374	TRANSPORT RELATED EXPENSES	500	500
<u>15,836</u>	SUPPLIES AND SERVICES	<u>18,060</u>	<u>18,060</u>
126,962	<b>TOTAL DIRECT COSTS</b>	129,480	<b>129,920</b>
<u>56,100</u>	LESS SELF FINANCING INCOME	<u>56,100</u>	<u>56,100</u>
70,862	<b>NET DIRECT COSTS</b>	73,380	<b>73,820</b>
51,753	ADD OFFICE ACCOMMODATION	17,590	16,710
<u>14,390</u>	ADD SUPPORT SERVICES	<u>46,480</u>	<u>46,980</u>
<u>137,005</u>	<b>TOTAL SERVICE COSTS</b>	<u>137,450</u>	<u>137,510</u>
 <b><u>PROCUREMENT</u></b>			
26,807	EMPLOYEES' EXPENSES	25,420	25,680
<u>26,807</u>	LESS RECHARGED TO SERVICES	<u>25,420</u>	<u>25,680</u>
<u>(0)</u>		<u>0</u>	<u>0</u>

## FINANCE AND BUSINESS SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
	<b><u>FINANCE AND BUSINESS SERVICES UNIT</u></b>		
£		£	£
1,662,216	EMPLOYEES' EXPENSES	1,624,630	1,651,580
4,123	TRANSPORT RELATED EXPENSES	5,350	5,350
151,277	SUPPLIES AND SERVICES	153,650	156,250
517	AGENCY & CONTRACTED SERVICES	2,000	2,000
1,818,133	<b>TOTAL DIRECT COSTS</b>	1,785,630	1,815,180
32,872	LESS INCOME	20,000	31,920
124,717	ADD OFFICE ACCOMMODATION	149,670	144,090
1,909,978	<b>TOTAL COSTS</b>	1,915,300	1,927,350
	LESS RECHARGED TO SERVICES:-		
	<b><u>ANALYSIS OF RECHARGE TO SERVICES</u></b>		
64,540	PLANNING & BUILDING CONTROL	64,720	64,590
73,984	ACCOUNTANCY & FINANCIAL SERVICES	74,190	74,040
153,931	STREET SCENE SERVICES	154,360	154,040
90,687	ASSET MANAGEMENT	90,940	90,750
33,447	HEALTH SERVICES	33,540	33,470
22,078	HOUSING SERVICES	22,140	22,090
23,066	PARTNERSHIPS & COMMUNITY ENGAGEMENT	23,130	23,080
15,088	INFORMATION SERVICES	15,130	15,100
2,932	CORPORATE PUBLICATIONS	2,940	2,930
21,251	DEMOCRATIC SERVICES	21,310	21,270
2,094	ELECTORAL REGISTRATION	2,100	2,100
25,549	LEGAL SERVICES	25,620	25,570
11,618	EXECUTIVE DIRECTORS	11,650	11,630
15,816	HUMAN RESOURCES	15,860	15,830
10,411	PRINT & DESIGN SERVICES	10,440	10,420
1,057,473	REVENUES & BENEFITS	1,060,420	1,058,230
16,973	CUSTOMER SERVICES	17,020	16,980
171,911	CORPORATE COSTS	172,390	172,030
69,317	DEMOCRATIC COSTS	69,510	69,360
27,813	ENGINEERING SERVICES	27,890	27,830
1,909,978	<b>TOTAL RECHARGED TO SERVICES</b>	1,915,300	1,911,340



## FINANCE AND BUSINESS SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<b><u>INFORMATION SERVICES UNIT (IS)</u></b>	£	£
603,827	EMPLOYEES' EXPENSES	612,560	<b>620,160</b>
595	TRANSPORT RELATED EXPENSES	800	<b>800</b>
303,180	SUPPLIES AND SERVICES	303,660	<b>296,660</b>
0	AGENCY & CONTRACTED SERVICES	0	<b>0</b>
907,601	<b>TOTAL DIRECT COSTS</b>	917,020	<b>917,620</b>
6,296	LESS INCOME	5,300	<b>5,300</b>
901,305	<b>NET DIRECT COSTS</b>	911,720	<b>912,320</b>
35,178	ADD OFFICE ACCOMMODATION	42,870	<b>40,440</b>
936,483	<b>TOTAL SERVICE COSTS</b>	954,590	<b>952,760</b>
	LESS RECHARGED TO SERVICES:-		
	<b><u>ANALYSIS OF RECHARGE TO SERVICES</u></b>		
104,902	PLANNING & BUILDING CONTROL	106,930	<b>106,970</b>
49,140	STREET SCENE SERVICES	50,090	<b>50,050</b>
36,857	ASSET MANAGEMENT	37,570	<b>37,580</b>
45,363	HEALTH SERVICES	46,240	<b>46,250</b>
22,681	HOUSING SERVICES	23,120	<b>23,130</b>
58,597	PARTNERSHIPS & COMMUNITY ENGAGEMENT	59,730	<b>59,750</b>
110,552	ACCOUNTANCY & FINANCIAL SERVICES	112,690	<b>112,710</b>
43,470	CUSTOMER SERVICES	44,310	<b>44,320</b>
14,176	CORPORATE PUBLICATIONS	14,450	<b>14,450</b>
10,399	EXECUTIVE DIRECTORS	10,600	<b>10,600</b>
39,693	DEMOCRATIC SERVICES	40,460	<b>40,470</b>
13,234	ELECTORAL REGISTRATION	13,490	<b>13,500</b>
38,751	LEGAL SERVICES	39,500	<b>39,510</b>
13,165	TELEPHONES	13,420	<b>13,610</b>
28,352	HUMAN RESOURCES	28,900	<b>28,910</b>
43,470	INFORMATION SERVICES	44,310	<b>44,330</b>
17,011	PRINT SERVICES	17,340	<b>17,350</b>
174,839	REVENUES & BENEFITS	178,220	<b>178,250</b>
50,091	DEMOCRATIC COSTS	51,060	<b>51,020</b>
21,740	ENGINEERING SERVICES	22,160	<b>22,170</b>
936,483	<b>TOTAL RECHARGED TO SERVICES</b>	954,590	<b>954,930</b>

## FINANCE AND BUSINESS SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
	<b><u>CIVIC OFFICE TELEPHONES</u></b>		
£		£	£
47,412	SWITCHBOARD	40,000	<b>40,000</b>
<u>13,130</u>	SERVICE SUPPORT	<u>13,420</u>	<u><b>13,610</b></u>
60,542	<b>TOTAL SERVICE COSTS</b>	53,420	<b>53,610</b>
<u>60,542</u>	<b>LESS RECHARGED TO SERVICES</b>	<u>53,420</u>	<u><b>53,610</b></u>
0		0	<b>0</b>
<u>0</u>		<u>0</u>	<u><b>0</b></u>

## LEGAL & DEMOCRATIC SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<b><u>SUMMARY</u></b>	£	£
58,845	LOCAL LAND CHARGES	68,620	<b>71,310</b>
187,870	ELECTORAL REGISTRATION	174,950	<b>174,940</b>
106,423	LOCAL ELECTIONS	107,120	<b>106,710</b>
42,305	MAYORAL BUDGET (CIVIC EXPENSES)	45,140	<b>45,140</b>
0	SURGERIES	1,310	<b>1,310</b>
345,949	MEMBERS ALLOWANCES	353,550	<b>353,550</b>
246,471	MEETINGS/MEMBERS COSTS	315,250	<b>284,100</b>
989,646	DEMOCRATIC REPRESENTATION & MANAGEMENT	979,210	<b>972,640</b>
<hr/> 1,977,509	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	<hr/> 2,045,150	<hr/> <b>2,009,700</b>
<hr/> 134,090	LESS DEPRECIATION	<hr/> 134,090	<hr/> <b>134,090</b>
<hr/> <b>1,843,419</b>	<b>TOTAL SERVICE COSTS EXCLUDING DEPRECIATION</b>	<hr/> <b>1,911,060</b>	<hr/> <b>1,875,610</b>

## LEGAL & DEMOCRATIC SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>LOCAL LAND CHARGES</u>	£	£
64,290	EMPLOYEES' EXPENSES	60,130	<b>60,690</b>
39	TRANSPORT RELATED EXPENSES	150	<b>150</b>
19,432	SUPPLIES AND SERVICES	20,300	<b>30,300</b>
83,761	<b>TOTAL DIRECT COSTS</b>	80,580	<b>91,140</b>
102,201	LESS INCOME	94,910	<b>105,000</b>
(18,440)	<b>NET DIRECT COSTS</b>	(14,330)	<b>(13,860)</b>
6,438	OFFICE ACCOMMODATION	7,970	<b>7,530</b>
72,607	SUPPORT SERVICES	76,890	<b>79,420</b>
1,760	LESS RECHARGES	1,910	<b>1,780</b>
58,845	<b>TOTAL SERVICE COSTS</b>	68,620	<b>71,310</b>

## LEGAL & DEMOCRATIC SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
	<b><u>ELECTORAL REGISTRATION</u></b>		
£		£	£
109,536	EMPLOYEES' EXPENSES	113,160	<b>113,920</b>
256	TRANSPORT RELATED EXPENSES	600	<b>600</b>
<u>70,514</u>	SUPPLIES AND SERVICES	<u>53,430</u>	<b><u>53,430</u></b>
180,306	<b>TOTAL DIRECT COSTS</b>	167,190	<b>167,950</b>
<u>2,707</u>	LESS INCOME	<u>1,500</u>	<b><u>1,500</u></b>
177,599	<b>NET DIRECT COSTS</b>	165,690	<b>166,450</b>
3,406	OFFICE ACCOMMODATION	4,030	<b>3,740</b>
24,539	SUPPORT SERVICES	25,030	<b>24,740</b>
<u>205,544</u>	<b>TOTAL COSTS</b>	<u>194,750</u>	<b><u>194,930</u></b>
17,674	LESS RECHARGES	19,800	<b>19,990</b>
<u>187,870</u>	<b>TOTAL SERVICE COSTS</b>	<u>174,950</u>	<b><u>174,940</u></b>

## LEGAL & DEMOCRATIC SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>LOCAL ELECTIONS</u>	£	£
89,121	EMPLOYEES' EXPENSES	90,040	<b>90,230</b>
8,793	PREMISES RELATED EXPENSES	10,310	<b>10,310</b>
3,140	TRANSPORT RELATED EXPENSES	3,750	<b>3,750</b>
<u>24,085</u>	SUPPLIES AND SERVICES	<u>44,030</u>	<b><u>44,030</u></b>
125,139	<b>TOTAL DIRECT COSTS</b>	148,130	<b>148,320</b>
1,544	ADD SUPPORT SERVICES	1,770	<b>1,170</b>
<u>126,683</u>	<b>TOTAL SERVICE COSTS</b>	<u>149,900</u>	<b><u>149,490</u></b>
<u>20,260</u>	LESS RESERVE FUNDING	<u>42,780</u>	<b><u>42,780</u></b>
<u>106,423</u>	<b>TOTAL SERVICE COSTS</b>	<u>107,120</u>	<b><u>106,710</u></b>

## LEGAL & DEMOCRATIC SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<b><u>LEGAL SERVICES BUSINESS UNIT</u></b>	£	£
287,317	EMPLOYEES' EXPENSES	294,100	<b>317,390</b>
478	TRANSPORT RELATED EXPENSES	400	<b>400</b>
<u>37,502</u>	SUPPLIES AND SERVICES	<u>40,230</u>	<b><u>41,230</u></b>
325,297	<b>TOTAL DIRECT COSTS</b>	334,730	<b>359,020</b>
<u>35,562</u>	LESS INCOME	<u>25,000</u>	<b><u>25,000</u></b>
289,735	<b>NET DIRECT COSTS</b>	309,730	<b>334,020</b>
<u>16,350</u>	ADD OFFICE ACCOMMODATION	<u>19,840</u>	<b><u>20,870</u></b>
306,085	<b>TOTAL COSTS</b>	329,570	<b>354,890</b>
	<b>LESS RECHARGED TO SERVICES:-</b>		
	<b><u>ANALYSIS OF RECHARGE TO SERVICES</u></b>		
52,390	PLANNING & BUILDING CONTROL	56,410	<b>57,060</b>
6,325	PARKING SERVICES	6,810	<b>6,870</b>
6,288	STREET SCENE SERVICES	6,770	<b>6,820</b>
106,592	ASSET MANAGEMENT	114,770	<b>124,710</b>
8,108	ENVIRONMENTAL HEALTH SERVICES	8,730	<b>8,990</b>
8,108	HOUSING SERVICES	8,730	<b>8,890</b>
1,263	ELECTIONS	1,360	<b>1,370</b>
1,393	PARTNERSHIPS & COMMUNITY ENGAGEMENT	1,500	<b>1,510</b>
1,263	DEMOCRATIC SERVICES	1,360	<b>1,370</b>
45,007	LEGAL SERVICES	48,460	<b>53,730</b>
8,702	HUMAN RESOURCES	9,370	<b>9,440</b>
18,370	ACCOUNTANCY & FINANCIAL SERVICES	19,780	<b>20,410</b>
3,167	REVENUES & BENEFITS	3,410	<b>3,440</b>
3,009	CORPORATE COSTS	3,240	<b>3,640</b>
34,837	DEMOCRATIC COSTS	37,510	<b>41,290</b>
632	CORPORATE PUBLICATIONS	680	<b>690</b>
632	ENGINEERING SERVICES	680	<b>690</b>
<u>306,085</u>	<b>TOTAL RECHARGED TO SERVICES</b>	<u>329,570</u>	<b><u>350,920</u></b>

## LEGAL & DEMOCRATIC SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
	<b><u>MAYORAL BUDGET (CIVIC EXPENSES)</u></b>		
5,660	MAYOR/DEPUTY MAYOR ALLOWANCE	5,660	5,660
7,835	CIVIC TRANSPORT	15,800	15,800
18,710	GENERAL CIVIC EXPENSES	11,680	11,680
10,100	CIVIC DINNER	12,000	12,000
<u>42,305</u>	<b>TOTAL SERVICE COSTS</b>	<u>45,140</u>	<u>45,140</u>
	<b><u>SURGERIES</u></b>		
0	HALL HIRE	1,050	1,050
0	SUPPLIES AND SERVICES	260	260
<u>0</u>	<b>TOTAL SERVICE COSTS</b>	<u>1,310</u>	<u>1,310</u>
	<b><u>MEMBERS' ALLOWANCES</u></b>		
224,088	MEMBERS BASIC ALLOWANCES	230,010	230,010
118,155	SPECIAL RESPONSIBILITY ALLOWANCE	117,590	117,590
0	CHILDCARE / DEPENDENTS ALLOWANCE	450	450
3,706	TRANSPORT RELATED	5,500	5,500
<u>345,949</u>	<b>TOTAL SERVICE COSTS</b>	<u>353,550</u>	<u>353,550</u>



## LEGAL & DEMOCRATIC SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>COSTS ASSOCIATED WITH MEETINGS/MEMBERS</u>	£	£
57,019	MEMBERS ACCOMMODATION	70,500	<b>66,500</b>
104,170	COUNCIL CHAMBER (ACCOM)	129,000	<b>121,850</b>
280	OVERVIEW & SCRUTINY COMMITTEES	8,850	<b>8,850</b>
0	INDEPENDENT REMUNERATION PANEL	3,910	<b>3,910</b>
1,513	STANDARDS COMMITTEES	2,680	<b>2,680</b>
3,246	CABINET EXPENSES	6,180	<b>6,180</b>
<u>80,243</u>	SUPPLIES AND SERVICES	<u>94,130</u>	<u><b>74,130</b></u>
 246,471	<b>TOTAL SERVICE COSTS</b>	 <u>315,250</u>	 <u><b>284,100</b></u>

## LEGAL & DEMOCRATIC SERVICES

2012/13 ACTUAL	<u>CORPORATE &amp; DEMOCRATIC CORE</u>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<u>DEMOCRATIC REPRESENTATION AND MANAGEMENT (Recharges)</u>	£	£
	RECHARGED FROM SERVICES:		
143,193	DIRECTORS & ASSOCIATED COSTS	136,480	136,550
75,965	HUMAN RESOURCES	79,380	79,310
3,254	ASSET MANAGEMENT	1,610	0
20,087	INFORMATION SERVICES	20,240	20,180
350,244	DEMOCRATIC SERVICES	359,040	350,150
91,578	ACCOUNTANCY & FINANCIAL SERVICES	95,780	97,300
53,139	LEGAL SERVICES	49,570	54,140
80,654	PLANNING & BUILDING CONTROL	78,280	75,560
14,586	STREET SCENE SERVICES	14,330	14,770
11,532	HOUSING & HEALTH	0	0
883,644	GENERAL EXPENSES	10,410	10,590
855,556	<b>TOTAL SERVICE COSTS</b>	845,120	838,550
134,090	ADD DEPRECIATION	134,090	134,090
989,646	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	979,210	972,640

## LEGAL & DEMOCRATIC SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<b><u>DEMOCRATIC SERVICES UNIT</u></b>	£	£
220,848	EMPLOYEES' EXPENSES	235,110	<b>237,250</b>
256	TRANSPORT RELATED EXPENSES	500	<b>500</b>
<u>22,774</u>	SUPPLIES AND SERVICES	<u>25,780</u>	<b><u>25,780</u></b>
243,878	<b>TOTAL DIRECT COSTS</b>	261,390	<b>263,530</b>
<u>22,355</u>	ADD OFFICE ACCOMMODATION	<b><u>27,110</u></b>	<b><u>24,860</u></b>
266,232	<b>TOTAL COSTS</b>	288,500	<b>288,390</b>
	<b><u>LESS RECHARGED TO SERVICES:-</u></b>		
19,914	CORPORATE COSTS	21,580	<b>21,410</b>
<u>246,318</u>	DEMOCRATIC COSTS	<u>266,920</u>	<b><u>264,840</u></b>
266,232	<b>TOTAL RECHARGED TO SERVICES</b>	288,500	<b>286,250</b>

## HUMAN RESOURCES & CUSTOMER SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<b><u>SUMMARY</u></b>	£	£
618,086	CUSTOMER RELATIONSHIP MANAGEMENT	700,680	<b>708,460</b>
0	CIVIC OFFICE KEEPERS	0	<b>0</b>
(2,020)	CORPORATE ADMIN RESOURCE	0	<b>0</b>
71,629	DESIGN & PRINT SERVICES	142,000	<b>104,450</b>
4,187	CIVIC OFFICES REFRESHMENTS	5,500	<b>5,500</b>
64,712	HEALTH & SAFETY	94,590	<b>92,000</b>
<hr/> 756,594	<b>TOTAL SERVICE COSTS</b>	<hr/> 942,770	<hr/> <b>910,410</b>
7,990	<b>LESS DEPRECIATION</b>	7,990	<b>7,990</b>
<hr/> <hr/> 748,604	<b>TOTAL SERVICE COSTS EXCLUDING DEPRECIATION</b>	<hr/> <hr/> 934,780	<hr/> <hr/> <b>902,420</b>

## HUMAN RESOURCES & CUSTOMER SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<b><u>HUMAN RESOURCES</u></b>	£	£
316,889	EMPLOYEES' EXPENSES	335,810	<b>342,060</b>
309	TRANSPORT RELATED EXPENSES	600	<b>600</b>
11,055	SUPPLIES AND SERVICES	12,550	<b>12,550</b>
<hr/>			
328,253	<b>TOTAL DIRECT COSTS</b>	348,960	<b>355,210</b>
17,079	ADD OFFICE ACCOMMODATION	20,530	<b>19,620</b>
<hr/>			
345,332	<b>TOTAL SERVICE COSTS</b>	369,490	<b>374,830</b>
<b><u>LESS RECHARGED TO SERVICES:-</u></b>			
18,655	PLANNING & BUILDING CONTROL	19,960	<b>20,010</b>
43,413	STREET SCENE SERVICES	46,450	<b>46,550</b>
9,655	ASSET MANAGEMENT	10,330	<b>10,350</b>
10,692	ENVIRONMENTAL HEALTH	11,440	<b>11,470</b>
8,617	HOUSING SERVICES	9,220	<b>9,240</b>
13,552	PARTNERSHIPS & COMMUNITY ENGAGEMENT	14,500	<b>14,530</b>
11,057	ACCOUNTANCY & FINANCIAL SERVICES	11,830	<b>11,860</b>
10,365	INFORMATION SERVICES	11,090	<b>11,120</b>
19,010	CUSTOMER SERVICES	20,340	<b>20,390</b>
1,729	CORPORATE PUBLICATIONS	1,850	<b>1,850</b>
7,253	DEMOCRATIC SERVICES	7,760	<b>7,780</b>
96,621	HUMAN RESOURCES	103,380	<b>103,600</b>
7,253	LEGAL SERVICES	7,760	<b>7,780</b>
26,375	HEALTH & SAFETY	28,220	<b>28,270</b>
3,122	EXECUTIVE DIRECTORS	3,340	<b>3,350</b>
6,234	PRINT & DESIGN SERVICES	6,670	<b>6,680</b>
15,870	REVENUES & BENEFITS	16,980	<b>17,020</b>
32,300	DEMOCRATIC COSTS	34,560	<b>34,630</b>
3,561	ENGINEERING SERVICES	3,810	<b>3,820</b>
<hr/>			
345,332	<b>TOTAL RECHARGED TO SERVICES</b>	369,490	<b>370,300</b>
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## HUMAN RESOURCES & CUSTOMER SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<b><u>CUSTOMER RELATIONSHIP MANAGEMENT</u></b>	£	£
564,276	EMPLOYEES' EXPENSES	578,540	565,160
518	TRANSPORT RELATED EXPENSES	620	620
39,691	SUPPLIES AND SERVICES	32,730	32,730
604,485	<b>TOTAL DIRECT COST</b>	611,890	598,510
9,011	LESS: INCOME	2,000	2,000
595,474	<b>NET DIRECT COSTS</b>	609,890	596,510
37,883	ADD OFFICE ACCOMMODATION:	45,420	68,100
56,524	ADD SUPPORT SERVICES	58,190	58,140
689,881	<b>TOTAL COSTS</b>	713,500	722,750
71,795	LESS RECHARGED TO SERVICES:-	12,820	14,290
618,086	<b>TOTAL SERVICE COSTS</b>	700,680	708,460
£	<b><u>CIVIC OFFICE KEEPERS</u></b>	£	£
83,045	EMPLOYEES' EXPENSES	84,110	84,870
83,045	<b>TOTAL COSTS</b>	84,110	84,870
83,045	LESS RECHARGED TO CIVIC OFFICES	84,110	84,870
0	<b>TOTAL COSTS</b>	0	0
£	<b><u>CORPORATE ADMIN RESOURCE</u></b>		
105,932	EMPLOYEES EXPENSES	109,300	108,050
107,952	LESS RECHARGED TO SERVICES	109,300	108,050
(2,020)	<b>TOTAL COSTS</b>	0	0

## HUMAN RESOURCES & CUSTOMER SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<b><u>DESIGN &amp; PRINT SERVICES</u></b>	£	£
69,413	EMPLOYEES' EXPENSES	89,250	<b>78,460</b>
0	TRANSPORT RELATED EXPENSES	400	<b>400</b>
55,364	SUPPLIES AND SERVICES	60,340	<b>45,840</b>
<u>63,989</u>	AGENCY & CONTRACTED SERVICES	<u>61,760</u>	<u><b>61,760</b></u>
188,766	<b>TOTAL DIRECT COSTS</b>	211,750	<b>186,460</b>
222,379	LESS INTERNAL RECHARGES	227,000	<b>207,000</b>
14,832	CONFIDENTIAL WASTE	15,000	<b>15,000</b>
<u>(48,445)</u>	<b>NET DIRECT COSTS</b>	<u>(30,250)</u>	<u><b>(35,540)</b></u>
50,892	ADD OFFICE ACCOMMODATION	62,810	<b>59,230</b>
78,881	ADD SUPPORT SERVICES	105,390	<b>72,770</b>
<u>129,773</u>		<u>168,200</u>	<u><b>132,000</b></u>
17,689	LESS RECHARGES	3,940	<b>0</b>
<u>63,639</u>	<b>TOTAL SERVICE COSTS</b>	<u>134,010</u>	<u><b>96,460</b></u>
7,990	ADD DEPRECIATION	7,990	<b>7,990</b>
<u>71,629</u>	<b>TOTAL SERVICE COSTS INCLUDING DEPRECIATION</b>	<u>142,000</u>	<u><b>104,450</b></u>

## HUMAN RESOURCES & CUSTOMER SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£		£	£
	<b><u>CIVIC OFFICES REFRESHMENTS</u></b>		
4,187	AGENCY & CONTRACTED	5,500	5,500
4,187	<b>TOTAL SERVICE COSTS</b>	5,500	5,500
	<b><u>HEALTH &amp; SAFETY</u></b>		
15,552	EMPLOYEES' EXPENSES	24,970	25,230
543	SUPPLIES AND SERVICES	950	2,950
16,095	<b>TOTAL DIRECT COSTS</b>	25,920	28,180
3,750	LESS INCOME	3,750	3,750
12,345	<b>NET DIRECT COSTS</b>	22,170	24,430
14,133	ADD OFFICE ACCOMMODATION	17,500	16,530
38,234	ADD SUPPORT SERVICES	54,920	51,040
64,712	<b>TOTAL SERVICE COSTS</b>	94,590	92,000



## CORPORATE MANAGEMENT

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<b><u>CORPORATE MANAGEMENT COSTS</u></b>	£	£
	<b>COMPOSED OF RECHARGES FROM:</b>		
206,250	DIRECTORS & ASSOCIATED COSTS	229,480	<b>249,420</b>
175,261	PARTNERSHIPS & COMMUNITY ENGAGEMENT	173,540	<b>183,860</b>
39,058	INFORMATION SERVICES	39,350	<b>41,750</b>
19,250	DEMOCRATIC SERVICES	28,550	<b>30,790</b>
259,997	FINANCE, REVENUES & BENEFITS	237,550	<b>262,920</b>
4,720	LEGAL SERVICES	4,290	<b>5,270</b>
9,450	GENERAL EXPENSES	8,910	<b>10,350</b>
<u>713,986</u>	<b>TOTAL SERVICE COSTS</b>	<u>721,670</u>	<u><b>784,360</b></u>

## EXECUTIVE DIRECTORS

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<b><u>EXECUTIVE DIRECTORS</u></b>	£	£
601,455	EMPLOYEES' EXPENSES	602,180	<b>609,500</b>
891	TRANSPORT RELATED EXPENSES	2,000	<b>2,000</b>
<u>21,426</u>	SUPPLIES AND SERVICES	<u>25,630</u>	<u><b>25,630</b></u>
623,772	<b>TOTAL DIRECT COSTS</b>	629,810	<b>637,130</b>
<u>43,982</u>	ADD OFFICE ACCOMMODATION	<u>53,220</u>	<u><b>50,510</b></u>
667,754	<b>TOTAL COSTS</b>	683,030	<b>687,640</b>
	<b><u>LESS RECHARGED TO SERVICES:-</u></b>		
23,805	PLANNING & BUILDING CONTROL	24,350	<b>24,430</b>
59,518	STREET SCENE SERVICES	60,880	<b>61,070</b>
40,582	PARTNERSHIPS & COMMUNITY ENGAGEMENT	41,510	<b>41,640</b>
29,759	HOUSING SERVICES	30,440	<b>30,530</b>
28,752	LEGAL & DEMOCRATIC SERVICES	29,410	<b>29,490</b>
48,471	ACCOUNTANCY & FINANCIAL SERVICES	49,580	<b>49,720</b>
12,387	INFORMATION SERVICES	12,670	<b>12,710</b>
40,826	HUMAN RESOURCES	41,760	<b>41,890</b>
17,861	ASSET MANAGEMENT	18,270	<b>18,320</b>
23,805	ENVIRONMENTAL HEALTH	24,350	<b>24,430</b>
211,961	CORPORATE COSTS	216,810	<b>217,440</b>
126,056	DEMOCRATIC COSTS	128,940	<b>129,330</b>
<u>3,969</u>	ENGINEERING SERVICES	<u>4,060</u>	<u><b>4,070</b></u>
<b>667,754</b>	<b>TOTAL RECHARGED TO SERVICES</b>	683,030	<b>685,070</b>

## AUDIT & ASSURANCE

2012/13 ACTUAL	<b>SUMMARY</b>	2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
106,911	INTERNAL AUDIT	96,000	<b>96,000</b>
5,701	RISK MANAGEMENT	10,000	<b>10,000</b>
<hr/> 112,612	<b>TOTAL SERVICE COSTS</b>	<hr/> 106,000	<hr/> <b>106,000</b> <hr/>

## AUDIT & ASSURANCE

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
£	<b><u>INTERNAL AUDIT</u></b>	£	£
105,571	EMPLOYEES' EXPENSES	96,000	<b>96,000</b>
1,340	SUPPLIES AND SERVICES	0	<b>0</b>
<hr/>		<hr/>	<hr/>
106,911	<b>TOTAL DIRECT COSTS</b>	96,000	<b>96,000</b>
<hr/>		<hr/>	<hr/>
£	<b><u>RISK MANAGEMENT</u></b>	£	£
5,701	EMPLOYEES' EXPENSES	10,000	<b>10,000</b>
<hr/>		<hr/>	<hr/>
5,701	<b>TOTAL COSTS</b>	<b>10,000</b>	<b>10,000</b>
<hr/>		<hr/>	<hr/>

## FINANCE & BUSINESS SERVICES

2012/13 ACTUAL		2013/14 APPROVED BUDGET	2014/15 APPROVED BUDGET
	<b><u>GENERAL EXPENSES</u></b>		
£	<b>RECHARGED TO SERVICES</b>	£	£
1,474	PENSION INCREASE	1,400	1,540
15,386	STAFF SERVICE AWARDS	20,910	20,910
11,600	MEDICAL	13,200	13,200
7,895	SICKNESS ABSENCE MANAGEMENT	9,900	10,000
5,000	JOBS GO PUBLIC	5,000	5,000
7,556	EMPLOYEE ASSISTANCE PROGRAMME	8,000	8,000
4,344	SECURITY SERVICES	4,500	4,500
11,069	COURIER	10,050	10,050
17,844	COUNCIL CHAMBER WEB CASTING	13,540	13,540
0	CORPORATE BOOKING SYSTEM	3,500	3,500
1,653	FRANKING MACHINE	1,580	1,580
5,985	LICENCES	5,000	5,000
3,000	SHREDDER	3,000	3,000
31,670	SUBSCRIPTIONS	34,000	34,000
13,788	MISCELLANEOUS	300	300
138,264	<b>TOTAL DIRECT COSTS</b>	133,880	134,120
138,264	LESS RECHARGED TO SERVICES	133,880	134,120
0		0	0
	<b><u>GENERAL EXPENSES</u></b>		
	<b>NOT RECHARGED TO SERVICES</b>		
63,671	BANK CHARGES	63,600	63,600
89,098	EXTERNAL AUDIT FEE	119,830	119,830
152,769	<b>TOTAL DIRECT COSTS</b>	183,430	183,430