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Business continuity

## Business continuity



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Planning for incidents that affect day-to-day business is known as business continuity. We have plans in place to ensure that, should an incident occur, we can continue to deliver normal levels of service.

Sometimes, an incident may mean that service levels have to be reduced, or services suspended, but this will be done in a planned way intended to minimise the impact on customers.

### Local business continuity

We also have a responsibility to promote [business continuity](#) for local business and voluntary agencies.

#### What would happen to your business if you were unable to access your premises for days or weeks?

Planning how you would cope with such events makes your business more resilient and will help you ensure the key aspects of your business are able to continue during an incident.

### Hertfordshire Resilience

We are a member of the Local Resilience Forum, [Hertfordshire Resilience](#). This is the county's emergency planning partnership, which plans for emergencies affecting the county and region. Members include district councils and Hertfordshire County Council, as well as external agencies, including the fire, police and ambulance services, NHS bodies and the voluntary sector.

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