

New Star Rating Scheme for Animal Licensing

As of 1st October 2018 the new Animal Licensing Regulations came into force. All businesses which run an animal licensable activity are inspected by Appointed Licensing Inspectors and are granted a licence with a star rating of between 1 and 5.

Businesses which fall into the new regulations and that require a licence are: Kennels, Catteries, Home Dog Boarding, Dog Day Care, Pet Vending, Riding Schools and the Keeping or Training of Animals for Exhibition.

It is important to remember that **no** business would be licensed if the Appointed Licensing Inspectors had any welfare concerns at the time of their inspections.

The star rating is based on a number of factors. All businesses must adhere to a number of set standard conditions. To reach a mid-rating they must also meet a number of higher standards, and to gain a top rating they must meet all standard and higher conditions plus a number of additional optional higher standards.

A business with a lower star rating does not mean there are welfare concerns. It could be down to lack of appropriate paperwork, not enough compliance history (i.e. a new business) or they cannot meet the optional higher standards.

We have a number of fantastic businesses which have been running for many years; however due to these changes they are unable to meet the new additional higher standards which have been introduced, so are only able to achieve a maximum of 3 stars.

Always ensure you see a business's licence before using them. If you have any concerns about a business or wish to discuss the reasons behind your favourite businesses star rating you can contact the Appointed Licensing Inspector on: 020 8207 2277 or by emailing: environmental.health@hertsmere.gov.uk

Current Licence Holders

Business Name or Licence Holder	Star Rating	Premise Type
Abacus Pet Services	3 star	Residential
All Seasons	3 star	Commercial
Aggie's VIPoochies	4 star	Residential
Bushey Cattery	3 star	Commercial
Canine Paradise	5 star	Commercial
Debbie White	4 star	Residential
Dexter's Dogs	4 star	Residential
F Davis	5 star	Residential
Lisa Hawley K925	2 star	Residential
M. Bielfeld	5 star	Residential
M. Osborne	3 star	Residential
My Fair Dogmother	5 star	Residential

N. Hunter	5 star	Residential
National Animal Welfare Trust - Cattery	2 star	Commercial
National Animal Welfare Trust – Kennels	5 star	Commercial
Pages Stud	3 star	Commercial
Pauls Reptile Den	5 star	Commercial
Paws in the Wood	3 star	Residential
Penniwells RDA	5 star	Commercial
Pets at Home	5 star	Commercial
Pony Zone	5 star	Commercial
Shenley and Radlett Pet Services	3 star	Residential
The Hound and The Cat	5 star	Residential
Valentines Dog Hotel	2 star	Residential
Wagging Tails	4 star	Residential
Keeping or Training Animals for Exhibition – Willows Activity Farm	-	Commercial
Keeping or Training Animals for Exhibition - Aldenham Country Park	-	Commercial

This list is amended as and when businesses are inspected.

If a business within Hertsmere is not on this list and they are unable to show you a current licence please raise your concerns to the Appointed Licensing Officer at:

Environmental.health@hertsmere.gov.uk

Updated: 12/04/2021