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Annual Report 2011/2012



*Listening, planning,
acting, in partnership'*

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Contents

	Page
Section 1 Introduction	2
Section 2 Purpose of report	3
Section 3 Background.....	4
Section 4 Key achievements of 2011/12	5
Section 5 Future partnership working 2012/2013	19
Section 6 Membership	22
Section 7 Finance	23
Section 8 Conclusion.....	25

1. Introduction



Welcome to Hertsmere Together's Annual Report for 2011/12. Hertsmere Together is a well supported and motivated partnership, and the past year has seen it make significant progress in further improving the delivery of local services. It is an effective, multi-agency, cross-sector partnership whose partners are committed to working together to make Hertsmere a better place to live, work and visit.

During 2011/12 Hertsmere Together has focused its efforts principally on the delivery of new and existing projects through the Performance Reward Grant and other funds, which contribute to the delivery of the Community Strategy. Action plans were developed to outline clearly how partner agencies could work together to achieve the Community Strategy's objectives.

This report will look back at the key successes Hertsmere Together has achieved over the past year. It will also look to the future and identify how partnership activity can continue and improve its effectiveness and influence under new legislation, in particular the Localism Act and Health and Social Care Act.

A handwritten signature in blue ink, appearing to read 'Morris Bright', with a long, sweeping flourish extending to the right.

Councillor Morris Bright
Chairman, Hertsmere Together

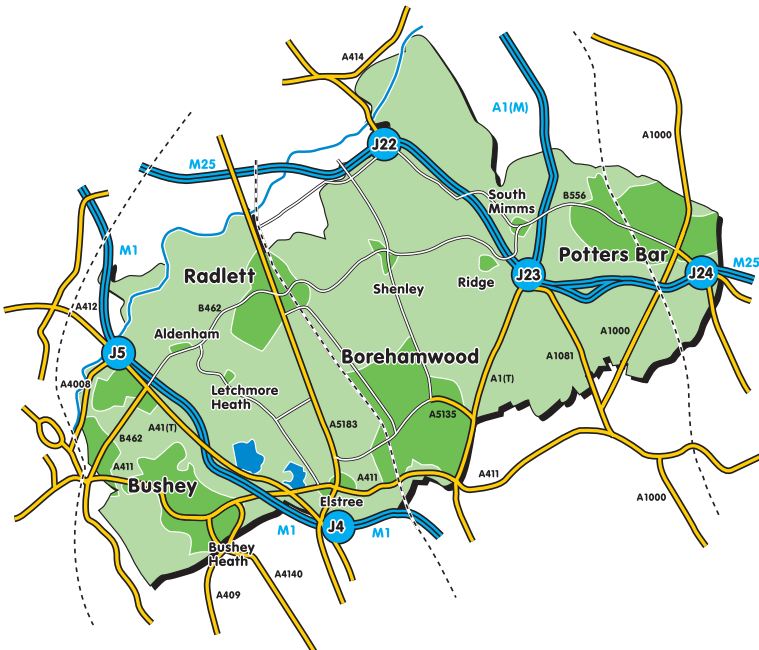
2. Purpose of report

2.1 The purpose of this annual report is to:

- provide the LSP with evidence of its effectiveness as a working partnership
- provide the LSP with evidence of how it is delivering better outcomes for local people
- help the LSP to identify what areas it should focus on in the coming year.



Local Strategic Partnership

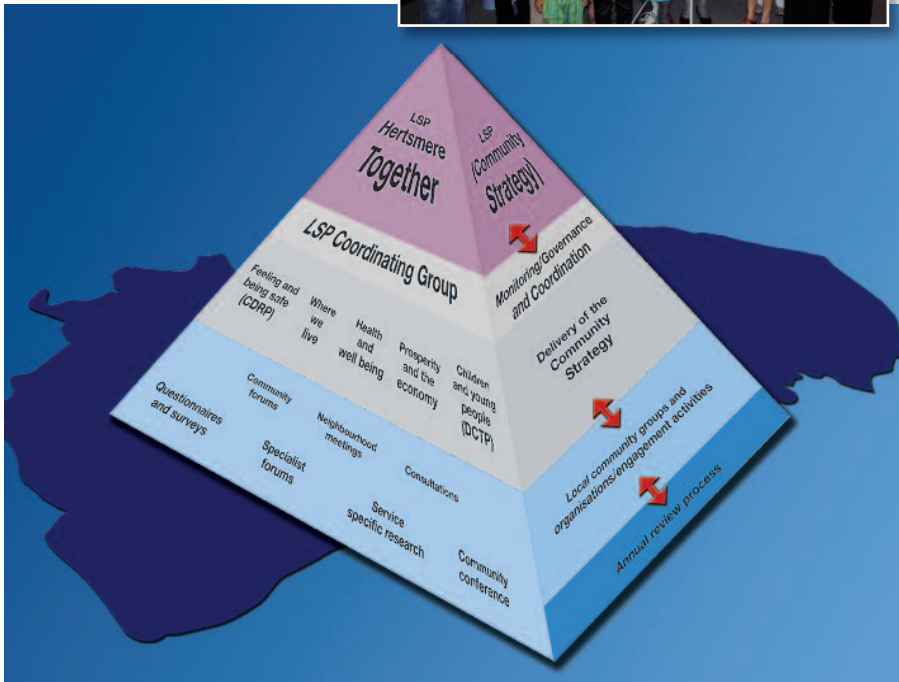


3. Background

- 3.1 Hertsmere Together is Hertsmere's Local Strategic Partnership (LSP). The partnership was formed in 2002 to improve the economic, social and environmental wellbeing of Hertsmere through a co-ordinated approach to improving service delivery. Its members are senior representatives from the public, private, voluntary and community sectors in Hertsmere.
- 3.2 The LSP published its first Community Strategy in 2003, which detailed how partners would work together to improve service delivery. In March 2010 the LSP launched its revised Community Strategy and changes to its structure and membership.
- 3.3 Since the review, the LSP has delivered a number of initiatives to achieve the objectives of the partnership.
- 3.4 At the beginning of 2010 Hertsmere Together received £408,553.67 of Performance Reward Grant (PRG) for contributions towards the achievement of the Local Area Agreement targets across Hertfordshire. At the beginning of 2011 a further £102,633.50 was received. Over the last two years Hertsmere Together has allocated £447,919 of the money to projects through an agreed process.

4. Key achievements of 2011/2012

4.1 Hertsme Together has played a strategic role in co-ordinating partnership working and partnership initiatives in Hertsme throughout 2011/2012. The following examples are just a snapshot of how Hertsme Together is continuing to implement its ongoing vision to bring together service providers to improve quality of life in the Borough.



We said...

"We will continue to promote and provide opportunities for healthier lifestyles and improve the quality of life for older people"



We have in 2011/12:

Provided **Health Inequalities Funding** to address the issues highlighted by the community. NHS Hertfordshire awarded £10,000, for the fourth year running, to Hertsme Together for projects, which contribute towards improving people's health and addressing health inequalities. The LSP subsequently agreed to award £10,000 capital funding from the Performance Reward Grant as match funding. This year initiatives that have been funded include; Fitlinks, Borehamwood Seniors, Chair Based Exercise Classes, Scummy!, Veg Fest, Cruse Bereavement, Mencap and Volunteer in Hertsme.



Fitlinkx - This is a targeted programme working with school children in Year 6.

Fitlinkx is a 'platform' of connected wireless health and wellness devices. Information from these devices will be used to help support changes in lifestyles that will decrease the likelihood of childhood obesity. Childhood obesity is a key concern in Hertsme and this initiative, in partnership with Hertsme Leisure and schools, works well to reduce the levels of obesity.

Scrummy! - 74 pupils in Years 5 and 6 have participated in a Scrummy! classroom and multi-skill activity session delivered by Saracens. The classroom lessons include a variety of rugby related activities focussing on life processes, the Eatwell plate, a balanced diet, fats and sugars and food safety and hygiene. These lessons are complemented with multi-skill activity sessions, allowing pupils to develop their fundamental motor skills and team building abilities.



Active Environment - One of the many benefits of using parks and open spaces is to remain fit and active in an open-air environment. This summer more opportunities will be available following the installation of outdoor fitness equipment in three more of Hertsmere's parks.



Three stations, containing eight exercises, have been installed at Oakmere Park in Potters Bar. Funding for this project was received from the Local Strategic Partnership in recognition of Hertsmere's success in the national Green Flag Award scheme. Consultation was carried out in the park last year and equipment found to suit.

Smoking Cessation - Increasing prevention work with young people has been a key priority for partners in 2011-12 as the greatest percentage of starters are under 19. The illegal tobacco industry was and is still a big concern at the moment. Activities are also planned to take place in the new Health and Wellbeing Centre in Borehamwood.



We said...

“We will continue to work towards combating poverty and narrowing the gap”



We have in 2011/12:

Run a **business breakfast** in partnership with Business Link. Over 50 people attended to find out:

- about public procurement opportunities, how to do business with local authorities and how to become an approved supplier.
- how to build business with the voluntary sector and social enterprises.
- what Hertfordshire Local Enterprise Partnership is and how it could impact on businesses.
- useful contacts and the chance to network with Hertsmeire Borough Council, Hertfordshire County Council, Business Link, Community Action Hertsmeire and others.



The council worked in partnership with Business Link – the government’s support resource for businesses – on this initiative and other projects to see what we could do to help boost the local economy in the current climate.

Incubation Hub - The general level of activity at the ‘My Incubator’ in Potters Bar, has increased over the last 6 months and has delivered:

No of businesses started	17
No of My Incubator clients (at 9 March)	10
No of My Incubator 'Light' clients (at 9 March)	8
No of start-ups in Grow-on offices (at 9 March)	2 + 3 Existing Businesses
No of training courses / events held to date	15
No of clients trained to date	170
No of 1:1 advisory sessions completed to date	179



Enterprise Clubs were also launched in January 2012 and two meetings have been held so far, attended by 24 members.

Prince's Trust - Working with young people aged 14-30 who are unemployed, (ex)offenders, those in or leaving care and those who have low educational attainment. The work provides engaging activities that develops personal and work skills, assists in gaining access to work or training and funding to help achieve some of these goals through the Business Start-up/Enterprise Programme. So far:

- 10 young people have engaged through Info sessions
- 5 completed the four day Enterprise Course
- 1 loan funded gardening business
- 1 Will It Work Grant
- 1 Start Up Grant funded music production business
- 4 Development Awards given

The Prince's Trust are working with Community Action Hertsmere to use Development Award grants and Community Cash Awards, and will work with a minimum of 30 young people who need access to funds to move them positively towards work, education or training. The project will also be for small groups of young people to develop themed projects that benefits both the local community and themselves.

A Health Steps programme will also be delivered in 2012-13 with the Health & Wellbeing Centre. This will give up to 15 young people the opportunity to participate in a course to improve personal health options and develop knowledge of the health sector which will assist in access to paid work, voluntary work and further training and education.

We said...

“We will continue to create better living conditions for Hertsmere residents”



We have in 2011/12:

PLACE scheme - The Private Lease Agreements Converting Empties (PLACE) scheme has been progressing very well. Hertsmere’s approach to tackling empty homes is commendable in that it focuses on the most difficult-to-tackle properties which have been empty for quite a long time. A large number of properties are now in the pipeline, and it is estimated that 10 or 11 properties will be brought back into use by the end of 2012.

Hertsmere Homes - Hertsmere’s Private Sector Leasing scheme, now known as Hertsmere Homes, has now been launched. Under the scheme, private landlords agree to lease properties which they own on a long-term basis. The properties will be used as good quality temporary accommodation for homeless families. Hertsmere Council is working in partnership with Genesis Housing Association who provide the property acquisition service and the property and tenancy management service. On 31 May 2012 three homes had been let through the scheme. The publicity campaign on the scheme has aroused a large amount of interest among private landlords, and Genesis is working to bring a substantial number of other properties into the scheme.

During 2011/2012 Hertsmere Borough Council, in partnership with Hightown Praetorian and Churches Housing Association, was awarded £262,000 to convert empty properties in the borough and bring them back into use.

During 2011/2012 the construction of a new supported housing project for people with learning disabilities was completed. A total of 139 affordable homes were also completed in Hertsmere between April 2011 and March 2012.

Environmental Action Days, Spotlight events and visual audits - For this period we have held 10 Environmental Actions Days (EADs), nine Spotlight events and two visual audits across the borough, with more planned in the next year.

EADs involve a team including the police, fire service and environmental and street scene officers from the council looking around a particular area, which has been highlighted by residents, to identify and take action against issues such as fly-tipping, litter, graffiti, abandoned vehicles, fire hazards and potential arson risks. The team also offers a wide range of crime prevention advice to residents they meet during the day. As a result of these operations, graffiti has been removed as well as rubbish and fly-tips and Fixed Penalty Notices have been issued to those responsible.

Spotlight events are usually held the day after an EAD in the same area to provide reassurance to the local community. The team normally work from a mobile police station to give information and advice on local issues. Visual audits also involve similar teams walking around a particular area to identify and highlight issues of concern.

Financial Literacy Project

The Financial literacy project was delivered by the Citizens Advice Bureau and aimed to be proactive and preventative. It was about giving people the skills, knowledge and confidence to make the financial choices that are right for them, help them avoid crises and falling into unmanageable debt.

The CAB provided a number of group sessions and one to one advice on financial literacy, reaching out to and through partner organisations. The sessions included information on benefits, budgeting, dealing with bills, choosing credit and dealing with debts. Initially they worked with 20 young people to build knowledge and confidence when dealing with financial matters. Subsequently, 143 people were given training through one to one sessions and 32 through group sessions.



We said...

“We will continue to promote quality activities for children and young people”



We have in 2011/12:

The Children and Young people’s partnership has recently been reformed along with a **Youth Network** to work towards the priorities in the Community Strategy and coordinate and map activities for young people in the area.

be there! do it!

Be There! Do it! - Each year, we run a summer programme of activities for young people aged 9 to 19, called Be There! Do It! The aim is to provide young people with things to do during school holidays and engage them so they don’t become involved in anti-social behaviour. It also coordinates all partner activity in the borough over the summer holidays.

This period saw 598 (188 individuals) participants in play schemes, 1488 attending play rangers (70 sessions across the borough) and there were 1404 attendances at the 65 sessions of the Be There! Do It! programme provided by 10 different partner agencies.



In late 2011 the Be There! Do It! team embarked on a journey of discovery within the local community to tackle the view 'there's nothing for young people to do'. In response to their research findings, this year they have teamed up directly with groups of young people across the borough and asked them to design, develop and promote the things that they and their friends want to do during the summer.



Box Cleva is a non-contact boxing initiative for targeted young people aged 9 to 15. It aims to make communities safer by reducing anti-social and criminal activities by engaging young people from all backgrounds in structured, positive physical activity that instils self-discipline and respect for themselves and others. Most of the children who attend the sessions have a 'Common Assessment Framework' around them and have been referred via multi agencies. They are already suffering from low self-esteem and other anti-social behaviours such as aggression leading to truancy. There is also a focus on nutrition and healthy eating as part of this discipline.

The initiative is led by Hertfordshire Fire and Rescue Service in partnership with Hertfordshire County Council, Hertsmere Together and Hertfordshire police. Box Cleva sessions in 2011-12 were funded by the Community Safety Partnership and Health and Wellbeing Group.

We said...

“We will continue to create a safer environment and increase the feelings of safety”



We have in 2011/12:

The multi-agency **Safer Streets** project, funded by the Local Strategic Partnership, has been running for the last year. The Safer Streets scheme is a multi-agency project devised by Hertsmere Community Safety Partnership to improve community safety and people's quality of life. It involves a team of officers from the organisations involved visiting vulnerable households to talk about how local services can help them. Services that are offered include:

- free crime prevention advice
- free smoke detectors - plus free fitting
- help on leading a healthier lifestyle
- support for quitting smoking
- information on how to be more involved in the local community

The final quarter of 2011-2012 focused on Borehamwood, Shenley and South Mimms with 380 houses visited over 4 days in March. Referrals and work was undertaken including home fire safety checks, home security checks, promotion of Neighbourhood Watch and British Red Cross as shown in the table below:

	No. of Houses	No. of Replies	Success in %	Police	Fire	CAH	NHW	Red Cross
No. of visits	381	184	48.29	34.29%	35.32%	24.45%	55.97%	42.93%
No. of referrals				63	65	45	103	79

(March 2012)

As part of the Safer Streets Project the Community Safety Partnership, working with the British Red Cross, have been running **free first aid courses** with over 40 people attending courses in January in Potters Bar and Bushey. The first aid courses provide an opportunity to reach more people in the local community and teach them the skills and confidence which could help them to save a life.

Operation Bracken - The operation was launched in June last year following a spate of criminal damage and anti-social behaviour incidents in the Cowley Hill, Hillside and Brookmeadow wards of Borehamwood.

Council officers worked alongside Hertfordshire Police, the British Transport Police, national educational charity Prison Me, No Way! and Barnet-based mobile youth centre Rolling Base, on a number of activities including a prison workshop aimed at giving youngsters at risk of becoming offenders a taste of life inside.

During the one-day event, around 140 pupils from schools across the borough attended the workshop at Wyllyotts Centre in Potters Bar, where they got to speak

to prisoners, see inside a typical prison cell and take part in role-plays to understand how their behaviour impacts on other members of the community. **The Mick Fogarty** Award given annually to the best example of problem-solving in the force was awarded to Hertsmere Community Safety Partnership for this work in 2012.

Operation Breaker - There have been a number of key operations contributing to the success of the CSP in 2011/12 such as Operation Breaker, which was launched in January, asking for the public's help in identifying people police would like to speak with in connection with crimes committed in the borough. As part of the operation,



people are being urged to visit the Herts Police Facebook page to view a number of CCTV images of people who police would like to trace in connection with crimes such as theft, making off without paying for petrol and attempted theft. In addition there have been a number of community events such as PLAS SAF3 and immobilise, and giving out "purse bells" to prevent pick pocketing at 50+ events and Take Part events.

Updates on partnership activity are presented to the quarterly public Community Safety Partnership meetings which were held in February in Potters Bar, Radlett and Shenley, Borehamwood and Elstree and Bushey. The Council also hosted the Neighbourhood Watch Conference in February.

Business Watch in Centennial Park, Elstree was launched in March 2012. Forty-eight companies from Centennial Park signed up to the new scheme, which will provide companies with information about crime patterns around the park via the Online Watch System (OWL). The park has been targeted by criminals coming over the border from London to commit crime, such as theft from vehicles, theft of scrap metal and catalytic converters. This scheme enables businesses to be aware of what crimes are happening so they can make informed decisions about their security and look out for anyone acting suspiciously.



Police Authority Awards 2012

Community Cohesion, Empowerment and Engagement

Take Part - The LSP rolled out the Take Part initiative to areas in Potters Bar and Bushey for 18 months, to get people more involved in their local communities, raise awareness of services and gain valuable communication and confidence skills.

It began in November 2011 and is so far:

- Providing training and capacity building enabling people to access opportunities to get involved in their community
- Building the skills and confidence of local people so that they can pursue civic activism, community leadership and lay governance roles
- Highlighting and providing opportunities for people to influence decision making, locally and nationally

The project will aim to involve over 400 people, and so far nearly 100 people have started to get involved with 50 attending visits to Hertsmeire Borough Council and Hertfordshire County Council.

BIG Local - The BIG Local funding scheme will enable people to make their communities a better place to live in now and in the future, by helping them develop the skills and confidence they need to identify priorities that matter to them and to take action to change things for the better.

A local partnership has been set up in the Leeming Road/Aycliffe Road area in Borehamwood to develop a Community Plan and spend up to £1m over ten years. It will also involve an advisory board made up of public and voluntary sector agencies to ensure support and advice is available to the Local Partnership.

96 Shenley Road (Village hall Project) -

Hertsmeire Together has shown a keen interest in this partnership project, had regular briefings and been a point of consultation for the project sponsors. Over the last year the Steering Group for the project, which includes Hertfordshire County Council, Hertsmeire Borough Council,



Hertfordshire Libraries, All Saints Church and Community Action Hertsmere, has agreed the design for the Community Centre and gained planning permission. The legal arrangements have successfully been completed and work is due to begin in autumn 2012. It is hoped that the building work will be completed by autumn 2013. The new building will be a multi-purpose community complex including; a library, museum, hall for activities and meeting rooms for community groups.

Forum of Faiths - In November 2011 Inter-Faith Week took place nationally and Hertsmere's Forum of Faiths put on activities in the community including a community clean-up day and an event with schools.

An inter-faith panel also took place at Hertsmere Borough Council called 'fostering good relations'.



The Forum of Faiths has also become a registered charity and meets regularly throughout the year to promote interfaith relations and tackle issues in the community.

Time Bank - Hertsmere's first Time Bank was launched in March 2012. The new Timebank, co-ordinated by Community Action Hertsmere (CAH) and based at The Big Local Community Shop, will allow volunteers to donate their time and skills to

the bank and then claim back their credit from other volunteers in return.

Timebanks have already proven to be great ways to foster community engagement and create support networks across our communities.



5. Future Partnership Working

5.1 Hertsmere Together's vision is to:

“shape a better future for the communities of Hertsmere through robust partnership working”

5.2 To achieve this vision the LSP set out its long-term plan (2010-2020) for future service improvements in Hertsmere across five strategic objectives as detailed within its Community Strategy. Since the review of the Community Strategy the landscape has changed considerably. In the context of national change there have been cuts to public sector funding, changes to service delivery and developments of new legislation which are now outlined in bi-monthly policy bulletins for partners.

5.3 National Context

Local communities will have a much greater say in how their neighbourhoods are run and power/decisions and action will be devolved to the lowest possible level. Localism is the way of realising the 'Big Society' agenda and the government are hoping that it will lead to a more 'local' way of life. Secondary legislation is likely to follow the Localism Act and there are many other policy documents which Localism relates to such as the Open Public Services White Paper.

The Act provides for a General Power of Competence giving local authorities the opportunity to be innovative and do things that are unlike anything a public body has done before. The Act also reforms the planning system, abolishing regional strategies and providing for neighbourhood plans. Partnership working between local authorities, housing and community organisations will be essential in taking this forward. Reforms to social housing will include flexible tenancies and ability for the local area to decide on Housing Allocations policy. The Housing Forum, over the next year, will be tackling some of these developments and working together to ensure they are delivered. Police and

Crime Commissioners are also due to be introduced in November 2012 which will be a start to a new era of partnership working in the context of local community safety in Hertsmere.

5.4 Hertfordshire Context

The context for partnership working has moved on substantially over the past year and is being driven forward through the Local Enterprise Partnership and Health and Wellbeing Board for Hertfordshire.

Local Enterprise Partnership - The new business-led partnership is responsible for growing the economy in Hertfordshire by removing barriers to growth and creating new jobs.

The aims are to:

- Help existing businesses to grow and bring new businesses into the county
- Ensure skills provision meet the needs of business
- Secure investment for key infrastructure
- Promote Hertfordshire as a place of prosperity to business and visitors

The Hertfordshire LEP this year received £16.2m from the Growing Places Fund which is intended to kick-start the local economy by supporting infrastructure projects that need additional funding to get off the ground. The Prosperity and the Economy theme group will work to feed into this new partnership.

<http://www.hertfordshirelep.com/>

Health and Wellbeing Board - Hertfordshire is an early implementer of the Health and Wellbeing Board (HWB) model and the shadow board has been meeting since July 2011. By 2013, local authorities will be tasked with coordinating the local NHS, social care, children's services and public health through new Health and Wellbeing Boards (HWBs). The shadow HWB includes representatives from NHS Hertfordshire and clinical commissioning groups, Hertfordshire LINK (to become Healthwatch), County and District councils.

In December 2011 the LSP agreed that the local Hertsmere Health and Wellbeing theme group should become the official conduit to and from the HWB on behalf of the Council and the LSP.

The main recommendations agreed included:

- To deliver a work programme directly informed by the Hertsmere Sustainable Community Strategy, Hertsmere Borough Council's priorities and the Joint Strategic Needs Assessment/Health and Wellbeing Strategy developed by the county Health & Wellbeing Board.
- To act as Hertsmere Borough Council's and Hertsmere Together's first point of contact and consultee on matters under consideration by the County Health and Wellbeing Board, County Health Scrutiny Committee and NHS Hertfordshire, including reviewing proposed changes to local service provision and assessing the impact on the local community.
- The Health and Wellbeing theme group will work to feed local priorities into the new Health and Wellbeing Board and its strategy as well as receive information. The group may be required to commission work by the Health and Wellbeing Board

Policy and Partnerships Network (formerly LSP Network) - This Officer Network's focus has changed over the last year and now has a wider remit considering Health and Wellbeing issues, emerging policy issues such as Localism, Economic Development and the Voluntary sector. It provides an avenue for sharing best practice and new ideas.

5.5 Local Context

The local objectives provide a clear framework to prioritise and deliver service improvements. However, over the next year the LSP will seek to review and refresh the Community Strategy to ensure the partnership is working to deliver the communities needs and aspirations. It will also coincide with the launch of the Health and Wellbeing Strategy for Hertfordshire, the 2011 Census information, the review of Hertsmere Borough Council's Corporate Plan, the new Police and Crime Commissioner Plans and the implementation of the Localism Act.

6. Membership

6.1 LSP members have the authority to speak on behalf of their individual organisation and to commit resources in principle to achieve the work set out in the Community Strategy.

6.2 The membership as agreed for 2012/13 is:

Name	Organisation	Representing
Cllr Morris Bright	Hertsmere Borough Council	Chairman of LSP
Dr Donald Graham	Hertsmere Borough Council	Hertsmere Borough Council
Cllr Brenda Batten	Hertsmere Borough Council	Children and Young People/Health and Wellbeing
Cllr Seamus Quilty	Hertsmere Borough Council	Economic Development and Prosperity
Chris Pichon	WENTA	Economic Development Group (Chair)
Chis Wood	CAB	CAB and Voluntary Sector
Brenda Griffiths	Police Authority	Police Authority
Sue Pearlman	Community Action Hertsmere	CAH and Voluntary Sector/ Empowerment and Engagement
Brian Conbeer	Affinity Sutton	Housing Forum (Chair)
Ian Pluck	Hertsmere Leisure	Hertsmere Leisure
Chief Inspector Dean Patient	Hertfordshire Constabulary	Community Safety Partnership/Constabulary
Cllr Chris Hayward	Hertfordshire County Council	Hertfordshire County Council
Richard Leslie	Forum of Faiths	Forum of Faiths (Chair)
Zoe Hancock	Oaklands College	Higher Education
Peter Wright	NHS Hertfordshire	NHS/Health and Wellbeing Group (Chair)
Dr Nicolas Small	Hertsmere Commissioning Ltd	Clinical Commissioning Group Hertsmere
Earl Dutton	Hertfordshire County Council	Hertfordshire County Council
Tony Morrison	Hertfordshire Fire and Rescue	Hertfordshire Fire and Rescue

7. Hertsmere Together Financial Snapshot

- From 2010 to 2012 £447,919 of the Performance Reward Grant has been allocated by the LSP to different partnership projects and so far £316,792.35 has been spent.
- The LSP board agreed at its meeting on 27 March 2012 that of the remaining PRG £10,000 would be allocated to each theme group to spend on activities which meet the priorities in the Community Strategy.
- In addition £10,000 will be lodged within a "Community Chest" small grants scheme (up to circa £300) available to community and voluntary organisations in Hertsmere for small purchases or activities which contribute to meeting the key objectives of the LSP.
- The Health and Wellbeing group in 2011/12 received £10,000 from NHS Hertfordshire to help reduce health inequalities for the 4th year running and are due to receive this next year.
- The Community Safety Partnership received £58,976 from the Safer Stronger Community Fund and is due to receive £29,836 for 2012/13. It is envisaged that from April 2013 this funding stream will be delivered to the Police and Crime Commissioner for allocation across Hertfordshire.

Performance Reward Grant			
	Total	Revenue	Capital
Year 1 Received	£511,187.17	£263,190.30	£247,996.87
Year 2 Received	£102,633.50	£71,843.50	£30,790.00
Year 3 Received	-	-	-
Money Allocated	£447,919.00	£232,350.00	£215,569.00
Money Spent 2010 - 2012	£316,792.35	-	-

Safer Stronger Communities Fund	
Financial Year	Total
2010/11	£85,784
2011/2012	£58,976
2012/2013	£29,836

Health Inequalities Fund and PRG Match Funding	
Total 2011/12	£23,653
Money Allocated 2011/12	£19,702
Money Available 2012/13	£23,951

	Capital	Revenue
PRG Remaining	£32,427	£39,840
PRG Allocations 2012/13		
5 Theme Groups	£25,000	£25,000
Community Chest	£5,000	£5,000
LSP Commissioning Pot	£2,427	£9,840

8. Conclusion

During 2011/12 Hertsmere Together continued to develop partnership working within the borough to further improve the delivery of services to residents. As this report has detailed, there are a large number of examples of successful partnership projects that have taken place under the auspices of the LSP, which have all contributed to the delivery of more efficient and effective public services within Hertsmere.

Hertsmere Together partners are committed to working in partnership to deliver the best quality and most efficient services to the residents of Hertsmere and will continue to implement and develop its Community Strategy in the coming year and refresh the priorities accordingly.

We welcome feedback on all aspects of the work of Hertsmere Together. If you have any comments or would like to discuss this document please contact Hertsmere Borough Council by emailing partnership.support@hertsmere.gov.uk, telephone 020 8207 7801 or write to Civic Offices, Elstree Way, Borehamwood, Hertfordshire, WD6 1WA.



