

LOCAL STRATEGIC PARTNERSHIP (LSP) MEETING

Minutes of the meeting held on Tuesday 7 January 2020

Hertsmere Borough Council Civic Offices

Attendees:	Sajida Bijle (Chair)	Interim Managing Director, Hertsmere Borough Council
	Charles Shun	Business Advisor, WENTA
	Councillor Pervez Choudhury	Community Safety and Performance Portfolio Holder, Hertsmere Borough Council
	David Brame	CEO, Inspire All
	Lewis Osbourne	Forum of Faiths
	Matt Ansell	Hertfordshire County Council
	Rad Bristow	Hertfordshire Fire and Rescue
	Peter Evans	Aldenham Parish Council

In attendance:	Hilary Shade	Head of Partnerships and Community Engagement, Hertsmere Borough Council
	Abigail Stevens (Minutes)	Hertsmere Borough Council
	Anne Harrison	Leecliffe Big Local
	Carolyn Buller	CEO, Citizens Advice
	Chantal Lommel	Chair of Loneliness Steering Group/ Head of Service, HAFLS
	Inspector Mark Bilsdon	Hertfordshire Constabulary
	Jyoti Bhojani	Policy Manager, Hertsmere Borough Council
	Liz Gore	Policy Manager, Hertsmere Borough Council
	Molly Esposito	Hertsmere Borough Council
	Ros Cramp	Herts Disability Sports Foundation
	Stephen Craker	Chief Executive, Communities 1 st
	Valerie Kane	Community Safety Manager

Apologies for absence:		
	Councillor Morris Bright	Leader, Hertsmere Borough Council
	Arran Elkeles	Chair, Citizens Advice
	Councillor Mark Mills Bishop	Executive Member, Hertfordshire County Council
	Concetta Kyriacov	Department for Working Pensions

1.0	<u>Welcomes and apologies</u>
1.1	The meeting was advised that Councillor Morris Bright was unable to attend the meeting so Sajida Bijle, Interim Managing Director would be chairing this meeting. The Chair welcomed everyone to the meeting and gave a special welcome to the guest speakers.
2.0	<u>Minutes of the previous meeting and matters arising</u>
2.1	Minutes of the last meeting were agreed as a true record with no amendments.
3.0	<u>Indices of Multiple Deprivation</u>
3.1	This item was presented by Hilary Shade, Head of Partnerships and Community Engagement at Hertsmere Borough Council. The Indices of Multiple Deprivation, Cowley Hill ward, Proposed Task and Finish of the local indices report were tabled.
3.2	<p>Hilary Shade explained that following a strategic assessment, HBC now have a greater understanding of the local community issues and deprivation.</p> <p>The latest indices of multiple deprivation were published in December 2019. These show that Cowley Hill Ward in Borehamwood has been identified as being in the top 10% deprived areas in the UK. The levels of deprivation have deteriorated since 2015, Cowley Hill is 2502 in the rankings of most deprived area compared to 3049 in 2015.</p> <p>Hertsmere Borough Council have commissioned an area profile report from OCSI, which has given us an understanding of some of the concerns within the ward. HBC have put aside a budget to carry out further detailed work in order to gain a better understanding of the issues.</p> <p>Hertsmere Borough Council would like to set up a task and finish group of the LSP to make recommendations to help reduce the deprivation in Cowley Hill. The task and finish group will be asked to make recommendations to be brought back to June's LSP meeting.</p>
3.3	Sajida Bijle thanked Hilary for the report and reiterated that Hertsmere Borough Council have set aside £15,000 to fund an in-depth analysis and research into Cowley Hill. The aim is to find out the particular issues and address them directly. Sajida Bijle, opened questions to firstly the LSP board members and then to the public.
3.4	Carolyn Buller commented that she had already read the report and she couldn't see what the single worst issue was. She asked if there was one main issue or a variety of issues that contributed to the deprivation.
3.5	Hilary Shade commented that it is not specifically one thing but it is a variety of issues; such as income deprivation, employment, child poverty, education and health indicators as well as crime. These are the key issues, but that is the main reason HBC want to set up a working group to find out what these actually mean and what HBC can do to resolve them.
3.6	Anne Harrison commented that temporary housing in that area may also be an issue and asked if that has had an impact.
3.7	Hilary Shade commented that there is a lot of temporary housing above the shops and around Leeming road. She stated that they do have quite a significant impact on the rankings as access to housing and the barriers to housing is difficult.
3.8	Sajida Bijle agreed that Hilary Shade would contact members of the LSP board to create a working group, to help address these issues in Cowley Hill. A report will be brought to June's LSP with recommendations and next steps.

4.0	<u>Healthy Hubs Update</u>
4.1	<p>This item was presented by Jyoti Bhojani, Policy Manager at Hertsmere Borough Council.</p> <p>Jyoti Bhojani talked through the attached presentation which covered the key functions of the Healthy Hub project.</p> <p>In summary, there will be five hubs set up across Hertsmere by April 2020. Three of which are already operational with two in Borehamwood and one in Potters Bar. The final two will be based in Radlett and Bushey later on this year.</p> <p> Healthy Hub Update.pdf</p>
4.2	Sajida Bijle welcomed the presentation and Jyoti Bhojani to the meeting. She asked how JB is going to advertise and promote the hubs to people in the community who do not come from health professional backgrounds. She also asked if there was any mechanism in place to measure the success of the hubs.
4.3	Jyoti Bhojani explained that there will be a local evaluation that she will be leading on and then there will also be a county wide evaluation lead by Hertfordshire County Council and Public Health. Jyoti commented that they have recently produced a wide range of marketing literature in the form on leaflets, banners and posters to help promote the hubs. They will be sending these out everywhere in the community to try and engage the highest reach of the community. They will also use social media as a platform to promote and reach more community groups in Hertsmere.
4.4	Carolyn Buller commented that the Healthy Hubs incorporate a lot of services for physical health but wondered what they were doing to support mental health services. Carolyn also commented that those people are very difficult to engage with and really need support to first begin.
4.5	Jyoti Bhojani commented that they are working closely with Herts Mind Network to offer mental health services to those who need it. All of the hubs will be able to refer into all of the different services to engage the highest reach of clientele.
4.6	<p>Stephen Craker commented that Communities 1st are working as a main partner with the healthy hubs which runs in the Community Hub on Leeming Road, Borehamwood. Contributing to the marketing of the project Stephen stated that Communities 1st will be attending all the coffee mornings and lunch time clubs to help spread the word of the hubs amongst the community.</p> <p>With regards to mental health, Communities 1st work very closely with Herts Mind Network as they are based opposite the hub on Leeming Road. Communities 1st occasionally will walk the client over if it is felt that they need support and encouragement to get mental health support but are afraid to make that first step.</p>
5.0	<u>Social Isolation</u>
5.1	Chantal Lommel presented this item about social isolation in Hertfordshire. She outlined the effect of loneliness on our residents. The presentation is attached below.



Generic briefing
Tackling Loneliness

5.2	<p>Sajida Bijle thanked Chantal for the presentation and commented that Hertsmere is working towards establishing Potters Bar as a dementia friendly town. HBC is working with the 3 patient participation groups in Potters Bar to do this. In addition to this, a project called chatter tables has been set up which starts later this month as an initiative to tackle loneliness, which involves a free cuppa and chat. This initiative hopes to engage the community in Potters Bar and get people interacting with each other.</p> <p>Sajida Bijle commented how HBC can learn from other counties who are already running similar projects, such as Norfolk.</p>
5.3	<p>Chantal Lommel commented that currently she has little data and she needs to find ways to incorporate data from other sources. The project is a 3-5 year project, so there is momentum building to help collect this data.</p>
5.4	<p>Cllr Perez Choudhury commented if the project was allowed to include monitoring and metric processes as we need to know what is working and what isn't to know what needs funding more or less.</p>
5.5	<p>Chantal Lommel responded as Hertfordshire County Council has monitoring, evaluation, metrics and key performance indicators which measure the successes of all of their projects. But, there is no specific measure for the impact of loneliness within these. HCC would like to develop a measurement tool to measure this as part of the processes to link in with this.</p>
5.6	<p>Stephen Craker made some comments regarding these topics. Firstly, he asked what has been done to contribute towards facilitating community transport as that is a key issue that contributes to social isolation for older people. Secondly, small acts of kindness, an ambassador programme to help show which services are available.</p> <p>CDA are a great group which could help, and Connect Herts if they are not part of the steering group, would be interested. Collecting data is very difficult to find the impact of the projects, they have previously used NHS numbers to track this.</p> <p>In addition, he stated that young people shouldn't be forgotten as they too, suffer from social isolation. Communities 1st have a social club where young people can come along and play games together instead of staying in at home. Also, public seating encourages people to get talking such as having yellow benches in the community which states on them that those people are happy to talk to strangers.</p>
5.7	<p>Chantal Lommel responded to the comments that were made. She stated that they have approached CDA, and they do not feel they can join the steering group. Herts County Council would be happy to get people on the steering group who can help and contribute. Connect Herts, yes there is a place available, if anyone is willing to contribute to this HCC would be happy to hear it. Transport is in the process of being sorted as it is recognised this is a huge issue in the area. HCC will see what learning there may be from Norfolk.</p> <p>She also commented that collecting data, it was hoped to collect from local</p>

	<p>areas, but at the moment there are gaps missing. HCC hope to create a standardised system for Hertfordshire to be able to communicate that to all the partners and steering groups. Young people are included in the all age's strategy as it is understood that everyone can suffer from loneliness. HCC work with the University of Hertfordshire and family centres to help reduce isolation amongst young people. It is currently early days and in the next six months the project will be fully established.</p>
6.0	Disability Sports Foundation
6.1	This item was presented by Ros Cramp from Herts Disability Sports Foundation.
6.2	<p>She conducted a presentation explaining the key functions of the Herts Sports Disability Foundation. The presentation is attached here.</p> <p style="text-align: center;">  HDSF Dec 2019[1].pdf </p>
6.3	Stephen Craker commented that Communities 1 st run a better business and inspire programme that could link with HDSF. Also he commented that he would welcome HDSF to review his community centres.
6.4	Ros Cramp commented that Herts Sports Partnership asked HDSF to start in the bigger leisure centres and then could extend into the community centres.
6.5	Cllr Pervez Choudhury commented what were the common issues faced and what are the key things that can be applied to facilities.
6.6	Black mats, weights on doors, drop down seats for showers, coat hooks and the red pull cords being tied up when it is needed are the main issues that are commonly found. HDSF commonly have to ask for the leisure centres to accommodate for people with disabilities, as they do not naturally ensure this.
7.0	Hertfordshire Year of Culture
7.1	<p>This item was presented by Liz Gore, Policy Manager at Hertsmere Borough Council.</p> <p style="text-align: center;">  HYOC2020 - East Herts Launch Dec 20 </p> <p>Please watch the HYOC2020 promotional video attached in this presentation, as the sound did not work at the meeting.</p>
7.2	<p>Sajida Bijle commented that she is really proud that Hertsmere Borough Council is taking the lead of the Hertfordshire Year of Culture 2020. Credit goes to Liz Gore, Hilary Shade and Zhane Alexander for co-ordinating this project.</p> <p>Sajida Bijle also asked Liz Gore if all of the year's events will be on a website for everyone to check.</p>
7.3	Liz Gore commented yes there is a page on Creative Hertfordshire which allows county wide organisations to upload their events and share with other what is happening during the Year of Culture for them. Organisations are encouraged to upload to this page and get involved and we will promote these with the support of the county.

7.4	Anne Harrison questioned if schools are getting involved in the Year of Culture.
7.5	Liz Gore stated that yes there are a lot of schools that are interested. However, it is not a prescribed service so schools do get involved and are encouraged to celebrate mostly through arts and music classes. Some schools are borrowing the mascot and having dedicated art weeks.
8.0	<u>A.O.B</u>
9.0	<u>Date of future meetings 2020</u>
	<ul style="list-style-type: none"> • Tuesday 17 March <p>All meetings start at 2pm and are held at the Civic Offices, Borehamwood. You can view the webcast of this meeting via Hertsmere Borough Council's website (www.hertsmere.gov.uk). Please scroll to the bottom where you will be able to access the full list of archived webcasts.</p>