



## ALDENHAM AND BUSHEY COMMUNITY SAFETY PARTNERSHIP (CSP) MEETING

Minutes of the meeting held on Monday 23 February 2016 at Queens Academy,  
Bushey

<b>Attendees:</b>	Dr Raymond Coffey (Chair)	Resident
	Councillor Estelle Samuelson (Vice Chair)	Aldenham Parish Council
	Zoe Keyte (Minutes)	Hertsmere Borough Council
	Valerie Kane	Hertsmere Borough Council
	Sergeant Jen Pulley	Hertfordshire Constabulary
	PCSO Tim Conway	Hertfordshire Constabulary
	PC Gerard Handscombe	Hertfordshire Constabulary
	Danielle Freeman	Resident
	Councillor Paul Morris	Hertsmere Borough Council
	Councillor Lawrence Davis	Hertsmere Borough Council
	Councillor Carey Keates	Hertsmere Borough Council
	Councillor Caroline Clapper	Hertsmere Borough Council & Hertfordshire County Council
	Councillor Seamus Quilty	Hertsmere Borough Council & Hertfordshire County Council
	Councillor Jane West	Hertsmere Borough Council & Hertfordshire County Council
	Councillor Brenda Batten	Hertsmere Borough Council
	Councillor Kashif Merchant	Hertsmere Borough Council
	Councillor Jean Heywood	Hertsmere Borough Council
	Councillor Anne Swerling	Hertsmere Borough Council
	Councillor Pervez Choudhury	Hertsmere Borough Council
	Karen Stockman	Resident
	Steven Brown	Resident
	Jonathan Parks	Resident
	Brad Stein	Resident
	Natasha Stein	Resident
	Rosamund Gray	Radlett Society and Radlett & Aldenham Good Neighbours
	Pat Whelan	Resident
	Ann Hodgire	Resident
	Emma Waissman	Resident
	Ann Sides	Resident
	S. Suagger	Resident
	John Howley	Resident
	Ian Shermer	Resident
	Lorraine Edwards	Resident
	Katherine Kirkwood	Resident
	Christopher Pittuck	Resident

	Taff Thomas	Resident
	Chris George	Resident
	Nora Walker	Resident
	Michael Geduld	Resident
	David Grossman	Radlett Neighbourhood Watch
	Malcolm Helman	Resident
	Mike Halper	Resident
	Stephanie Halper	Resident
	Norma Helman	Resident
	Valerie Green	Resident
	Barbara Loberman	Resident
	Geoffrey Bell	Resident
	Henry Saunders	Resident
	Roberta Coffey	Resident
	Stephanie Moore	Resident
	Angela Oliver	Resident

<b>Apologies for absence:</b>	Dick Lawrence	Hertfordshire Fire and Rescue
	Lee Haward	Hertfordshire Fire and Rescue
	Loran Kingston	Hertsmere Borough Council
	Liz Bissett	Resident
	Leslie Winters	Resident
	Angela Thomson	NHW
	Dennis Sandor	Resident
	Denis Evans	Resident
	Victor Wilcock	Youth Connexions
	Councillor Neil Payne	Aldenham Parish Council

<b>1.0</b>	<b><u>Welcomes and apologies</u></b>
<b>1.1</b>	The Chairman introduced himself to the group as the new Chair of the Aldenham and Bushey CSP meetings and welcomed all those present.
<b>1.2</b>	The Chair thanked the previous chair, Leslie Winters for all of his work and also thanked those who voted for him at the election of the Aldenham and Bushey CSP Chair.
<b>1.3</b>	The Chair explained what a CSP is to the group and its role within the community. He introduced the partner agencies who make up the CSP including; Hertsmere Borough Council, Hertfordshire Constabulary, Hertfordshire County Council and Hertfordshire Fire and Rescue Service all of whom were present at the meeting.
<b>1.4</b>	Vice-chair, Estelle Samuelson then introduced herself to the group.  Estelle explained what a Parish council is, the remits of a Parish council and the role of a Parish Councillor.

	<p>Estelle also informed the group of the land that Aldenham Parish Council owns, the events Aldenham Parish Council run and the work that they do.</p> <p>Estelle very much looks forward to working with the CSP to ensure the areas of the Parish of Aldenham and Bushey continue to be safe and secure neighbourhoods.</p>
1.5	The Chairman introduced the Borough and County Councillors present at the meeting. The role of a councillor was also addressed and what their remits are.
1.6	Councillor Jean Heywood introduced the 'Take Pride in Hertsmere' leaflet to the group which informs residents which services to contact for what as some people complain to councillors, but do not report the issue to the council.
2.0	<b><u>Minutes, actions and matter arising from the previous meeting (27 October 2015)</u></b>
2.1	<p>The minutes from the previous meeting were agreed with the following amendments:</p> <ul style="list-style-type: none"> <li>• Laura Walker – name was misspelt, has been changed to Nora Walker.</li> <li>• Councillor Carey Keates – said that he was in attendance at the meeting, but he was not.</li> </ul>
3.0	<b><u>Community Safety Partnership (CSP) update</u></b>
3.1	Valerie Kane introduced herself to the group as the Community Safety Manager at Hertsmere Borough Council. Valerie is also the chair of the St Albans and Domestic Abuse Forum. Valerie gave an update to the group.
3.2	<p>Valerie explained to the group about the aims of the CSP which are from the 2016-2020 Partnership Plan. These are; to create safer environments by tackling crime and anti-social behaviour, to reduce harm caused by drugs and alcohol and to build community confidence and increase feelings of safety.</p> <p><i>The 2016-2020 Partnership Plan is available on the website.</i></p>
3.3	<p>Valerie explained some of the initiatives the CSP delivers, including:</p> <ul style="list-style-type: none"> <li>• Operation Raj – brings together a wide range of agencies including the police, the council, Environment Agency, Vehicle Operator Services Agency (VOSA) and trading standards to help tackle fly-tipping, rogue traders, distraction burglary and unsafe taxis and private hire vehicles.</li> <li>• Choices – a day aimed at young people who have been involved in or are likely to become involved in ASB. Young people are offered the opportunity to really consider their futures at this one day workshop.</li> <li>• Neighbourhood Watch, Pub Watch and Business Watch which are available via OWL (<a href="http://www.owl.co.uk">www.owl.co.uk</a>)</li> <li>• Safer Streets – Safer Streets events are multi-agency visits where PCSO's, police officers, council officers, the fire service, trading standards, CAH and neighbourhood watch visit residents at their homes to offer crime prevention advice, home safety advice, fire safety advice along with a free smoke detector fitting and free first aid training.</li> <li>• Operation Biconditional – an operation aimed at tackling fly-tipping. Where the police and environmental health team go out targeting waste</li> </ul>

	<p>carriers.</p> <ul style="list-style-type: none"> <li>ASBAG meetings – this is the Anti- Social Behaviour Action Group. At ASBAG meetings a wide range of partner agencies discuss those people who are involved in ASB and areas that are identified as ASB hotspots. The group works together to address issues and take appropriate action against individuals to improve the quality of life for the residents within the borough.</li> </ul>
<b>4.0</b>	<b><u>Hertfordshire Fire and Rescue Update</u></b>
<b>4.1</b>	Valerie Kane reads out an update to the group on behalf of Chris Williams, Watch Commander from Hertfordshire Fire and Rescue Service.
<b>4.2</b>	Fortunately, there have been no major incidents to report and there has also been no spike in any fire category to report either.
<b>4.3</b>	There has been a slight decline in arson and secondary fires which are fires that start in rubbish bins, derelict vehicles, etc.
<b>4.4</b>	The fire service in continuing to work with and offer their support and services to the Safer Streets project where they offer fire safety advice to residents and install smoke alarms free of charge.
<b>4.5</b>	The fire service’s Risk Based Inspection Programme of Premises in the Hertsmere area is on target.
<b>4.6</b>	The fire service is continuing to carry out home fire safety visits to resident’s homes. They are continuously looking for new ways to identify unvisited properties.
<b>4.7</b>	They are also anticipating a good turnout at all of their summer events that they will be hosting/attending this summer.
<b>5.0</b>	<b><u>Hertfordshire Constabulary Update</u></b>
<b>5.1</b>	Sergeant Jen Pulley gave an update to the group.
<b>5.2</b>	Jen gave out a list of contact details for the Bushey and Radlett Safer Neighbourhood Team and the crime figures to the group.  <i>Please see attached.</i>
<b>5.3</b>	Jen then went through the crime figures; she explained that the figures run April-March.
<b>5.4</b>	Jen addressed the following issues: <ul style="list-style-type: none"> <li>Crime has roughly stayed the same in this area.</li> <li>There has been an increase in burglary across the county; they have recently arrested a gang from London for a number of burglaries.</li> <li>There are 2 trends in relation to ‘theft of motor vehicles’. The first is people breaking into transit vans and taking tools. They recently arrested a man who was in possession of a skeleton key, which meant that he could get into vehicles without having the break in or use the proper key. This may be reflected in the next crime figure report.</li> <li>The second trend is people leaving their vehicles unlocked and their</li> </ul>

	valuables being taken. The constabulary urged residents to remember to lock their vehicles and hide their valuables when it is unoccupied.
<b>5.5</b>	<p>Jen also addressed recent crimes of note:</p> <ul style="list-style-type: none"> <li>• The attempted abduction that happened in Bushey; this was an unusual offence and the man was caught and charged.</li> <li>• There was an altercation between a male and female where a female attained knife wounds. This was a targeted incident and the offender was known to the victim. The offender has been arrested and is on bail.</li> <li>• An incident of a female being inappropriately touched and followed; a male was charged and jailed for 6 months.</li> </ul> <p>She assured the group that these crimes are rare and that the Aldenham and Bushey area is a safe place.</p>
<b>5.6</b>	Sgt Jen Pulley welcomed PC Gerard Handscombe to give the following update:
<b>5.7</b>	<p>Gerard proceeded to give the following updates:</p> <ul style="list-style-type: none"> <li>• They have identified 4 addresses and given out arrest warrants for drug use.</li> <li>• There was an Operation Raj in January (Op Raj is aimed at promoting compliance among taxis and light vehicles), 70 vehicles were stopped, 2 vehicles seized but no offences were identified.</li> <li>• PCSO Callum Ellis has been carrying out parking patrols around Emmanuel College; 7 tickets have been issued. Callum has also been holding regular beat surgeries at Reveley Lodge however there has been a low turnout. Gerard encourages residents to come along. Callum has also held internet safety talks.</li> <li>• The Safer Neighbourhood Team (SNT) has been carrying out burglary prevention patrols, school patrols and owl sign-up events.</li> <li>• There was recently an Operation Biconditional, where environmental health officers, the police and council officers went out to target fly tippers. They found offences of people failing to provide a waste licence.</li> <li>• There have been some Operation CARM's; where they have been out using the quad bikes to target nuisance motorcyclists.</li> <li>• There is a 'Crucial Crew' event at Reveley Lodge being held in April which teaches safety education to year 6 students.</li> <li>• Officers have also been using speed cameras, doing school patrols and holding beat surgeries in and around Bushey.</li> </ul>
<b>5.8</b>	A resident asked if the times of the beat surgeries could be changed, as they are during the day not many residents can attend due to work commitments. She suggested holding a beat surgery on a Saturday or in the evenings and having more publicity of the events so that residents are aware.
<b>5.9</b>	The officers advised that they are advertised via OWL and Twitter and they unfortunately, cannot please everyone. People typically do not want to come out in the evenings.

<b>5.10</b>	A resident asked the Constabulary who is responsible to prohibit people parking on the footpaths. Sgt Jen Pulley confirmed that this lies mainly with parking enforcement at the council. The police will check issues that are reported, patrol and issue tickets if necessary.
<b>5.11</b>	A resident who lives in the Rutts wasn't sure who they should contact about parking issues near the school.
<b>5.12</b>	PCSO Tim Conway explained that he has spoken to parents about parking on the pavements, he has warned them to park on the road for the safety of others.
<b>5.13</b>	A resident stood up to thank the police for their response to her home being broken into. She praised their response to her; she found them to be really helpful and efficient, she was contacted by Victim Support afterwards and was very thankful.
<b>5.14</b>	A resident of Melbourne Road wanted to address parking issues on their road. The resident, who uses a wheelchair, has rolled into the road on numerous occasions due to people parking on the pavement. She is petrified to go out onto the road for this reason as the road is dangerous. She has phoned the police on 101 about this.
<b>5.15</b>	Councillor Carey Keits informed the group that he has been approached by residents about making Melbourne Road one way. He has consulted residents and didn't get a very good response, he will try again but in order to take this matter to the County Council, he would need residents help. They would need a high percentage of complaints for an investment to make it one way.
<b>5.16</b>	The Constabulary informed the group that PCSO Carole Bull has been issuing warnings. If it carries on they may have to take it further. The police are happy to attend a meeting in the future regarding this issue.
<b>5.17</b>	In relation to the crime figures, a resident asked if the recorded 'violence against the person' crime figure include street burglaries.
<b>5.18</b>	Sgt Jen Pulley explained that the majority of 'violence against the person' incidents happen in a domestic setting. There is little nightlife in the Aldenham and Bushey area and this is typically a large contributor. The increase in incidents could be due to more people having the confidence to come forward and report domestic abuse.
<b>5.19</b>	A resident raised concerns about the lack of police officers patrolling. There was an incident that happened where a family friend of theirs was attacked one evening and police were unable to see to the victim/look for the suspect at the time due to no officers being available

5.20	Sgt Jen Pulley explained that when a call comes in to the police, they analyse the threat, harm and safety of the person and in this case when the victim phoned, she was at home in a safe place. If there were officers available in the area at that time, they would have gone straight there or if the victim was still out on the streets; the nearest available police officer would have made their way to her.
5.21	A resident and member of the Radlett Society wanted to inform the police of a flyer that had been posted through her door about symbol marking that thieves use on houses to mark their vulnerability, etc. The flyer had been published by 'Principle Security'.
5.22	Sgt Jen Pulley will speak to them about this; they have not seen this before in Hertsmere. The police reminded residents to keep their homes safe and offered crime prevention advice. Councillor Estelle Samuelson suggested putting an OWL message out about this to warn residents.
5.23	<b>ACTION: Sgt Jen Pulley to contact 'Principle Security' about the flyers which are being posted through residents' doors and send an OWL message out about it.</b>
5.24	PCSO Tim Conway informed the group that there are phone scams going around where people on the phone are claiming they are from the police or the bank. Tim urged residents to be aware of this – they may ask you to hang up and ring back but they will stay on the line.
6.0	<b><u>Local Issues</u></b>
6.1	<b>Road Safety:</b> The Chairman explained that there are numerous road safety issues and he will try to address as many as possible.
6.2	Councillor Estelle Samuelson raised the issue of speeding in Aldenham Avenue.  Councillor Caroline Clapper informed the group that she has paid for speed testing to be done there but because there is a bend; the cars appear faster than they actually are. They have never actually caught anyone speeding. They are looking at putting more signage up and are happy to explore the issue further.
6.3	A resident suggested a lower speed limit in Loom Lane - perhaps 20mph. Councillor Seamus Quilty informed the group that they didn't find a speeding problem here either; it is more of a perception. Seamus told residents to contact their county councillors about this as the police do not have the resources to monitor this.
6.4	The issue of speeding along Watling Street, as you come into Radlett from Elstree was also raised. Councillor Caroline Clapper told the group that they planning on putting double yellow lines here, this has gone to consultation.

6.5	<p>The Chairman went on to explain to the group about the Police and Crime Commissioner's (PCC) Road Safety Fund (RSF). He also addressed the Drive Safe Scheme; a group that comes together to tackle speeding. If anybody wants to put a bid in for the RSF they must do it through a local organisation with a bank account. Although it is not as simple as it seems, Councillor Seamus Quilty informed the group that an issue needs to go through Highways and be a proven issue, before it is considered. The cut-off date for the RSF is 1 April 2016.</p>
6.6	<p>A resident asked if there was a register of complaints that have been made, or somewhere central to complain.</p> <p>Councillor Seamus Quilty informed them that there needs to be evidence to get action. If you complain to agencies enough, the issue will be taken seriously and there is <b>Herts Direct</b> which you will be able to see on the 'Take Pride in Hertsmere' leaflet, you can report it here.</p> <p>Contact details for Herts direct: <a href="mailto:hertsdirect@hertfordshire.gov.uk">hertsdirect@hertfordshire.gov.uk</a> or 0300 123 4040</p>
6.7	<p>There have also been complaints about anti-social driving along Windmill Lane in Bushey and concerns about a new development in the area. Residents felt as though there had been a lack of consideration for the development as it will mean there will be lots more cars on the street.</p>
6.8	<p>Roberta Coffey read out a statement on behalf of her son, a resident of Bushey, who couldn't attend the meeting.</p> <p>He is concerned with the speed that people travel down Windmill Lane, they appear to be driving at around 45mph down the road. He thinks there should be speed limits put in place and that it should be restricted as a through road as it is dangerous and there is likely to be an accident.</p>
6.9	<p>Councillor Seamus Quilty is talking to Highways and is aware of the issue, Chair Raymond Coffey is also aware; he is very active in the community. Residents could come to Bushey Forum to discuss this further.</p>
6.10	<p>A resident, who has 2 children that attend Hartsbourne Primary School, is concerned about speeding near the school.</p>
6.11	<p>PC Gerard Handscombe explained that they have been doing speed checks in the area but they haven't issued any speeding warnings; the highest speeds they found were actually on a Saturday.</p> <p>Councillor Paul Morris is aware of this issue and has been liaising with Gerard for popular times to do speed checks. They found that there can't be speeding when there are drop offs and there is a lot of road rage which is mainly due to the parents.</p> <p>PCSO Tim Conway has also held talks at the schools before to encourage children and parents to ride and stride, this helps a little bit. PCSO Callum Ellis' details are on the police contact sheet (<i>please see attached</i>) to contact if there are any more issues.</p>

6.12	<p><b>Fly Tipping:</b></p> <ul style="list-style-type: none"> <li>Residents have noticed an increase of fly tipping in Common Lane, leading to Letchmore Heath from Radlett.</li> <li>Councillor Jean Heywood informed the group that there has been an increase in fly tipping recently; they have no answer as to why. They are working hard to catch offenders, if they do catch anyone they will prosecute. Cameras are in use in the area and have been temporarily placed in hotspots.</li> <li>Valerie Kane attended the 'Operation Biconditional' which PC Gerard Handscombe referred to earlier, this was a success.</li> <li>Councillor Jean Heywood also reminded residents that if you pay someone to take rubbish away from your house, they fly tip it and they cannot find the offender - you will be prosecuted and could be fined up to £5,000. Always get a copy their waste carrier's license.</li> </ul>
6.13	<p><b>Other:</b></p> <p>A resident noticed that around the school, when there was a lollipop man working, the traffic was fine. When he stopped working, the traffic problems worsened. Now there is a temporary lollipop lady back, the problem has improved. The resident suggested using a lollipop lady/man where there are traffic issues around schools.</p> <p>PC Gerard Handscombe explained that this has worked in the past and they have even used the care taker of a school in some cases. PCSO Tim Conway suggested that this could be a voluntary post open to people.</p>
6.14	<p><b>ACTION: Tim Conway to send Raymond Coffer details of whom to contact regarding a voluntary school lollipop post.</b></p>
6.15	<p>A resident asked what was happening about the bus routes.</p> <p>Councillor Pervez Choudhury explained that Travel for London (TFL) is not planning to withdraw any routes at the moment.</p>
6.16	<p>The Chairman invited everyone present to come to the next Bushey Forum meeting on 31 May. Residents can come and raise any issues. The forum is more appropriate for issues of road safety, busses, etc.</p>
6.17	<p>Vice-Chair Councillor Estelle Samuelson noted that it was disappointing that not many Radlett residents had attended the meeting and that she hopes to see more Radlett residents at the next meeting which is in Radlett, along with Bushey residents as well.</p>
6.18	<p>The Chairman will try to direct points to the correct places and welcomes all to come back to the next meeting in June.</p>
7.0	<p><b><u>Date of future meetings</u></b></p>
7.1	<ul style="list-style-type: none"> <li>Monday 27 June 2016, 7pm at Newberries School, Radlett</li> <li>Monday 10 October 2016, 7pm at Queens Academy, Bushey</li> </ul>