Thank you for taking pride in Hertsmere

Contact us
Hertsmere Borough Council
Civic Offices, Elstree Way
Borehamwood
Herts, WD6 1WA
Tel: 020 8207 7435
Email: street.scene@hertsmere.gov.uk
Web: www.hertsmere.gov.uk

You can be fined for not clearing up after your dog and dropping litter, including chewing gum and cigarette butts

Working with you, for you, improving our communities, our places

CSP

HERTSMERE COMMUNITY SAFETY PARTNERSHIP HERTSMERE
Why have the fines been introduced?
In a recent survey, more than 90% of residents said they supported the council in issuing fines for littering and dog fouling to help improve the local environment so we have introduced them in a response to that. We hope the fines, known as fixed penalty notices (FPNs), will deter people from dropping litter and encourage people to clear up after their dogs. You can also be fined if you don’t keep your dog out of play areas, sports pitches and tennis courts and if you don’t put your dog on a lead if asked to do so by an authorised council officer or Police Community Support Officer (PCSO).

Can I appeal a fixed penalty notice?
No. If you don’t think you should have been issued with a fine, you can choose not to pay it but this means you will be prosecuted, you may have to go to court and you could face a fine of up to £2,500.

Will you be fining young people?
The fines only apply to those aged 16 or over. Anyone younger will be given a warning notice and a letter will be sent to their parents or legal guardian. If they are obstructive, evasive or aggressive towards the officer, legal action may be taken.

What am I meant to do with my dog poo/cigarette butts/chewing gum/litter if there isn’t a bin around or any way to dispose of it?
Keep hold of your litter or poo bag until you come across a bin - there are plenty around the borough. However if you are unable to dispose of it while on the go, please take it home with you.

What if I have difficulty paying the fine?
If you have difficulty paying the fine you should contact the council to discuss the issue on 020 8207 7435.

Who will issue the fines?
PCSOs and authorised council staff. There will be no set number of fines they must give out nor can they earn any commission for fining. This will purely be part of their work while out and about doing their jobs.

How much is the fine?
The fine for littering, dog fouling and other dog-related offences (as above) is £75 which must be paid within 14 days.
A discount of £25 will be applied if the fine is paid within 10 days.

How do you pay a fine?
You can pay by debit card online at www.hertsmere.gov.uk/onlinepayments or via an automated telephone service on 020 8207 7575. Please note you cannot pay the fine at the time of issue.

Is this a money-making exercise?
No. There are no set number of fines that staff have to issue and no commission. In fact, we would much rather people picked up after their dogs and didn’t drop litter in the first place.

What will happen to the money you get from fines?
All income from fines will be put back into improving the local environment.

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