

Citizens Advice Hertsmere

We're still here to help!

If you need advice during the **coronavirus outbreak**, we're still here to help. Whilst we've had to temporarily close our face to face service you can still contact us in a number of ways if you are a Hertsmere resident:



For phone advice please call our **Dedicated Local Number** 10am-3pm
Monday to Friday: 0208 167 2859



You can also contact our **Adviceline** 10am-4pm Monday to Friday on:
03444 111444 from landlines & **0300 3300 650** from mobiles
(If you call from a mobile you will be asked to enter a local telephone number to distinguish which area you are calling from, this number will not be used & does not have to be your telephone number)



For **advice by email** please send your **name, telephone number & postcode** along with a brief explanation of what area of advice you require to:
Elstreadvice@hertsmerecab.org.uk and an adviser will get back to you.



For medical advice visit

www.nhs.uk/conditions/coronavirus-covid-19/

For the latest Government information visit

<https://www.gov.uk/coronavirus>

NB. We will do our very best to answer all calls and emails but, due to a limited number of staff and volunteers please bear with us at this difficult time. It may be that we have to offer to call you back with more advice at a later time.

**citizens
advice**

Hertsmere