

If you are being discharged from hospital and you are facing homelessness or you are unable to return to your property, the Council can assess your circumstances to see if we can provide you with assistance.

We will make an assessment to see if we can help you with your housing issue. We are able to carry this assessment out in the hospital if you are unable to visit our offices.

We can provide you with advice and assistance to help you find accommodation. We will not have duty to provide you with emergency accommodation or housing unless you are considered to be eligible, homeless and have a priority need.

If you are being discharged from hospital and need assistance with housing, a referral must be made to us from Social Services or the hospital that you are in. All hospitals will have a referral process. Please speak to a member of staff at the hospital if you are due to be discharged and are facing homelessness.

Floating Support

If you are single person with support needs, you can be referred for floating support or supported housing. Floating support can assist you with making applications for welfare benefits, tenancy issues, completing forms, budget plans and help you access the relevant support you require. Please contact the Council to discuss your options – 020 7207 7569.

Disabled Facilities Grant

You can get help to pay for adaptations to your home through the Disabled Facilities Grant. Please visit www.hertfordshire.gov.uk for more information.

Herts Careline

You can apply for community alarms to be installed in your home or for telecare services. Please visit www.care-line.co.uk for more information.

The Homelessness Reduction Act 2017

Since April 2018, the Homelessness Reduction Act has changed the homelessness duties for all Local Authorities in England.

The new legislation means that all applicants who are eligible and about to become homeless will be entitled to receive advice and assistance in order to prevent them from becoming homeless.

The Act changes the way we address and resolve the issues around homelessness by introducing two new duties in addition to the main housing duty. These two duties are:

1) Duty to Prevent Homelessness

Hertsmere Borough Council will provide advice and assistance to people who are about to become homeless within 56 days. If you are eligible for assistance and at risk of losing your home, we will try to prevent your homelessness by working with you to, either, help you remain in your current accommodation or help you find somewhere to else suitable for you and your household.

2) Duty to Relieve Homelessness

If you are already homeless, and considered eligible, Hertsmere Borough Council will provide advice and assistance to help you find suitable accommodation. If you are considered to be a 'vulnerable person', the Council can offer you emergency accommodation while we work with you to find alternative accommodation that is suitable for you and your household.

