

FOI number: **HBC\_FOI\_2019116**  
Date FOI Received: **04/02/2019**  
Department: **Other**  
Title: **GP surgeries hoist assistance**  
Description: **Accessibility for people with reduced mobility to GP surgeries and hoists installed.**

**Request:** ***(As Redacted sent by requestor)***

To whom it may concern,

I am an employee of the Muscular Dystrophy UK (MDUK) charity. We are currently conducting research into accessible GP practices throughout the UK. I would be grateful if you could assist us with our research by providing the following information included in this Freedom of Information request.

***Freedom of Information Act request (FOI) requesting data on the number of GP surgeries that have a hoist to assist mobility impaired persons transfer onto an examination table.***

Muscular Dystrophy UK is conducting research in order to determine the number of GP Practises/ Surgeries throughout the United Kingdom that are accessible to persons with reduced mobility. In order to assist us with our research, we kindly request the following information:

1, How many of the GP surgeries/ Practises offering GP services within your Local Authority have step- free access. In addition, how many practises offering GP services do not have step -free access?

2, In the event that a patient requiring step- free access was to attend a practise that did not offer step- free access, what contingency plan/ reasonable adjustment, if any, is implemented to ensure the patient receives the treatment they require without significant delay and in a reasonable time-frame.

3, How many surgeries and clinics within your Local Authority offering GP services have a hoist installed (either mobile or ceiling) to assist a patient transfer from a wheelchair onto a GP's examination table. How many GP surgeries and buildings offering GP services do not have a hoist installed? In the event that a hoist is not available, what reasonable adjustment/adjustments are put in place to ensure the patient can receive treatment without delay?

I look forward to hearing from you & thank you for your assistance with this matter.

Kind regards,

**Response:**                    ***(Response as Redacted sent by service)***

Thank you for your query.

Hertsmere Borough Council is not involved in the service provision of GP Practises/Surgeries and therefore do not have this information.  
You would need to contact the NHS or individual GP Practises/Surgeries.

Kind regards

FOI