

FOI number: **HBC\_FOI\_2019148**  
Date FOI Received: **15/02/2019**  
Department: **Parking Services**  
Title: **Car park tickets contract**  
Description: **Details of the person who orders car park tickets, parking charge notices and scratch cards.**

**Request:** *(As Redacted sent by requestor)*

I am contacting you from Paperwork UK, we are a label manufacturer but we also specialise in car park tickets, parking charge notices, permits and scratch cards.

I wondered who the person responsible for ordering your car park tickets/PCN's was and when you will be looking to reorder.

**Response:** *(Response as Redacted sent by service)*

The person responsible for ordering in car park tickets, parking charge notices, permits and scratch cards is:

Caroline Geary - Partnership Senior Civil Enforcement Officer.

Email address – [caroline.geary@hertsmere.gov.uk](mailto:caroline.geary@hertsmere.gov.uk)

Contact number – Parking Services 0208 207 7422

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office  
Wycliffe House, Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Telephone: 01625 545700  
Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services