

FOI number: **HBC_FOI_2019010**
Date FOI Received: **04/01/2019**
Department: **Council Tax**
Title: **Software for Council Tax and Business rates**
Description: **Who supplies the software used to calculate council tax charges, business rate charges and the annual award of council tax reduction and support in 2019/20?**

Request: *(As Redacted sent by requestor)*

Please see below my request for Freedom of Information on Council Tax and Business Rates.

- 1) Who supplies the software you will use to calculate the council tax charge for the 2019/20 year?
- 2) Who supplies the software you will use to calculate the business rates charge for the 2019/20 year?
- 3) Who supplies the software you will use to calculate the annual award of council tax reduction / support for the 2019/20 year?

Response: *(Response as Redacted sent by service)*

Civica supply the software for all of the above

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office
Wycliffe House, Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 01625 545700
Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services