

FOI number: **HBC\_FOI\_2019047**  
Date FOI Received: **16/01/2019**  
Department: **Housing**  
Title: **Homelessness referrals - 16-24 yo**  
Description: **Number of homelessness referrals for 16-24 year olds since April 2018 and their source.**

**Request:** *(As Redacted sent by requestor)*

Combined

**Response:** *(Response as Redacted sent by service)*

Dear Sir/Madam,

I am writing to you under the Freedom of Information Act 2000 to request the following information.

Please could you provide me with information on the following:

How many 16-24-year olds were referred to the local housing authority/housing options team from the following services since the introduction of the HRA between the following dates:

(Note: "Referred" refers to 16-24-year olds who were considered to be homeless or threatened with homelessness by these services)

Service	April 2018-June 2018	July-September 2018	October 2018-December 2018
Prisons	0	0	0
Young Offender Institutions	0	0	0
Secure training centres	0	0	0
Secure colleges	0	0	0
Youth offending teams	0	0	0
Probation services (& CRCs)	0	0	0
Jobcentres	0	0	0
Social services (adult & children)	0	0	0
Emergency departments	0	0	0
Urgent treatment centres	0	0	0
Hospitals	0	0	0

Armed forces	0	0	0

Between October and December 2018, since the duty to refer, how many of the 16-24-year olds that were referred from the above groups were:

Homeless or at risk of homelessness in 56 days: N/A

Not homeless or at risk of homelessness in 56 days: N/A

If you have any queries please don't hesitate to contact me via email <REDACTED>. I would prefer to receive the information electronically.

I would be grateful if you could acknowledge receipt of this request. Thank you for your time and I look forward to your response.

**Please refer to data entered in the above table. By way of explanation of the above entries, I can report that historically, Hertsmere has an infinitesimal number of approaches from 16-24 year olds. The bulk of approaches from this tiny group to our Service is through self-referral, following a family dispute. We often employ the services of a specialised partner organisation to mediate in such instances, and coordinate the return of the young person back home. This approach has repeatedly yielded positive results.**

**We have had no referral from Public Authorities for 16-24 year olds since the Duty to Refer came into effect.**

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office  
Wycliffe House, Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Telephone: 01625 545700  
Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

## Information Services