

FOI number: **HBC_FOI_2019072**
Date FOI Received: **23/01/2019**
Department: **Hertfordshire County Council (Not Hertsmere Borough Council)**
Title: **Cost of filling potholes**
Description: **Average cost and time scale for filling potholes.**

Request: *(As Redacted sent by requestor)*

Freedom of Information Act Request

I wish to request, under the Freedom of Information Act, that you supply me with:

- The average Cost of filling in a pothole.
- Average time scale for filling in a pothole.
- Public Interest

I believe there is a strong public interest in releasing this information since it will promote greater transparency in government and greater accountability in the conduct of those who hold public office.

The information requested is not reasonably accessible by other means to the best of my knowledge.

Commercial interests

I do not believe that any of the information I have requested is exempt from disclosure as a result of the exemption provided by section 43 of the Act. However, should you judge that parts of the material requested would come under this exemption, I request that you *redact the relevant sections* and release the documents in their entirety.

For example, should you believe that the identification of suppliers that may result from disclosing the invoices received would prejudice that company's commercial interests, then I request that you redact the details of the supplier from the documents you release.

Confidentiality issues

Exemptions on the 'information being provided in confidence' do not apply. The Information Commissioner advises, "information which is protected from disclosure by an obligation of confidence must have the necessary 'quality of confidence'" (*Freedom of Information Act Awareness Guidance No 2*).

Where it is considered that under the FOI Act certain parts of documents requested breach confidentiality issues, I would

request that these sections be redacted and the documents be released in their entirety.

Redacting personal information is a common practice - It is not acceptable to refuse to release a document simply because it contains elements of personal information that could be redacted.

Data protection issues.

I am not requesting personal information. Where necessary personal details may be redacted from any documents that you release.

Redacting personal information is a common practice - It is not acceptable to refuse to release a document simply because it contains elements of personal information that could be redacted.

Processing of these requests

I would like to receive this information by email, sent to: **<REDACTED>**

Further to section 16 of the FOI Act (duty to provide advice and assistance), if you have any queries relating to these requests or need clarification on any issue, I would be grateful if you could contact me on **<REDACTED>**

I would like to request that any refusal to any part of the above requests (including on cost grounds) be accompanied by a recommendation of how the request may be modified so as to be granted.

I would be grateful if you could confirm receipt of this email and provide me with FOI reference number(s) as soon as possible.

With thanks,

Response: *(Response as Redacted sent by service)*

Thank you for your query.

Hertfordshire is a two tier area and this service is not provided at a district level but by the County Council.

Therefore, please refer your FOI request to Hertfordshire County Council who will be able to help you.

Kind regards

FOI