

FOI number: **HBC_FOI_2019101**
Date FOI Received: **30/01/2019**
Department: **Waste and recycling**
Title: **Provision of waste services**
Description: **How the council collects household waste and recycling and whether it provides commercial services and how accounted.**

Request: *(As Redacted sent by requestor)*

I would like to submit the following as an FOI request:

1. Does Hertsmere Borough Council operate an in-house household waste and/or recycling collection service, either directly or via an arms-length company owned by the Authority?
2. Does Hertsmere Borough Council operate an in-house service for the collection of commercial waste and/or recycling?
3. Does Hertsmere Borough Council operate a commercial waste and/or recycling services which has customers located outside your Authority boundaries?
4. Does Hertsmere Borough Council charge VAT on commercial collection services?
5. Does Hertsmere Borough Council keep separate accounting records, including apportionment of costs, relating both to household collections and commercial collections?

Response: *(Response as Redacted sent by service)*

1. In-house.
2. In-house.
3. No.
4. VAT is charged on clinical collections but not on trade waste collections.
5. Yes.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office
Wycliffe House, Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 01625 545700

Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services