

FOI number: **HBC\_FOI\_20190182**  
Date FOI Received: **05/03/2019**  
Department: **Corporate Communications**  
Title: **Open Data Survey results**  
Description: **Request for raw data from residents tracker survey to undertake academic analysis.**

**Request:** *(As Redacted sent by requestor)*

I just started a Data Scientist course and I am looking for some Open Data to use to test and build my portfolio. As I live in the Hertsmere region of Borehamwood, is it possible to get hold of the Open Data for the following report you produced by the ORS: **Hertsmere Borough Council Residents Tracker Survey April 2018 Final Report.**

I understand there could be data protection involved but if this is not an issue, will it be possible for you to send over the Open Data of the survey as a CSV or JSON file?

I look forward to hearing back from you.

**Response:** *(Response as Redacted sent by service)*

We have consulted ORS who undertook the residents' survey on our behalf and who hold this data. They have advised that we cannot provide you access to this data as you would be able to identify the respondents.

I am sorry we are not able to be more helpful.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at: <http://www.hertsmere.gov.uk/councildemocracy/accesstoinformation/>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office  
Wycliffe House, Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Telephone: 01625 545700  
Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.  
Thank you for your request.

Kind regards

**Information Services**

**Hertsmere Borough Council** | Civic Offices | Elstree Way | Borehamwood | Herts | WD6 1WA