

FOI number: **HBC_FOI_20190269**
Date FOI Received: **28/03/2019**
Department: **Information Digital Services**
Title: **Universal Credit IT**
Description: **Additional expenditure on IT services and staff for the rollout of Universal Credit.**

Request: *(As Redacted sent by requestor)*

Hertsmere Council,

I am emailing to make a Freedom of Information request.

I would like to know the total amount of money that the council has spent on IT services and IT staff (freelance or otherwise) related to the rollout of Universal Credit.

I would like this information to be provided via email.

Many thanks,

Response: *(Response as Redacted sent by service)*

Hertsmere Borough Council has not spent any additional money on IT services and IT staff (freelance or otherwise) on the rollout of Universal Credit.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office
Wycliffe House, Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 01625 545700
Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards
Information Services