

FOI number: **HBC\_FOI\_20200267**  
Date FOI Received: **16/04/2020**  
Department: **Information Digital Services**  
Title: **Video conferencing software**  
Description: **Details of video conferencing software used by the Council**

**Request: (As Redacted sent by requestor)**

I am writing under the Freedom of Information Act 2000 to request information about the following questions regarding your authority:

My questions relate to video conferencing software:

1. What video conference solution or solutions do you use, or are planning to use in the coming weeks/months? (Webex, Bluejeans, Google Hangouts, Zoom, Microsoft Teams, other - please state)
2. If you have considered and chosen not to use any of the above, what reason other than cost made you decide not to use them?
3. Have you, or are you planning to use the solution for councillor meetings (closed and/or open to the public)?

**Response: (Response as Redacted sent by service)**

1. Microsoft Teams and Zoom
2. n/a
3. Yes

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office  
Wycliffe House, Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Telephone: 01625 545700  
Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards  
Information Services