

FOI number: **HBC\_FOI\_20200288**  
Date FOI Received: **22/04/2020**  
Department: **Waste and recycling**  
Title: **Residual waste collection**  
Description: **Waste collection arrangements.**

**Request: (As Redacted sent by requestor)**

Can you please advise of the arrangements you have in place for the collection for your residual (aka black bag) household waste. If it is provided by an in-house service please advise. If it is contracted out to an external operator please provide the following details: -

- Name of company providing the service
- Start date of contract
- Duration and extension periods
- End date of contract
- Tonnes collected in the most recent reported year
- Annual contract value
- Frequency of collection

If your arrangements for the collection of recyclates from households is different please provide full details as above plus details of the materials collected, the frequency for each type and the tonnes collected for each type.

**Response: (Response as Redacted sent by service)**

This is an in-house service.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office  
Wycliffe House, Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Telephone: 01625 545700  
Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

## Information Services

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