

FOI number: **HBC_FOI_20200716**
Date FOI Received: **8/12/2020**
Department: **Parking Services**
Title: **Parking operations and contracts**
Description: **Parking operations and contracts**

Request: (As Redacted sent by requestor)

Do you currently manage your car parking in house or do you contract to a third party?

- If you do employ a parking operator to manage your parking services, who is your current parking provider?
- Do you or the third party manage parking services for both on and off-street parking? -
- What is the exact date your current contract/s terminate?
- Does the Local Authority receive the income generated from the parking and notice charges or does the income go to a third party?
- Please confirm the revenue amount generated from the third-party provider if there is one?
- What are the key challenges that the Local Authority face with regards to the parking provision?
- Can you confirm the expenditure on maintenance for the car park equipment by year over the last three years?
- Overall what was the profit generated by the Local Authority after the cost of maintaining and staffing the car park by year for the last three years?
- How many spaces are there?
- Do you have a pay by phone option? If so, who?

Response: (Response as Redacted sent by service)

Do you currently manage your car parking in house or do you contract to a third party? - **In house operation.**

- If you do employ a parking operator to manage your parking services, who is your current parking provider? **N/A**
- Do you or the third party manage parking services for both on and off-street parking? - **In house for both on & off street.**
- What is the exact date your current contract/s terminate? **N/A**
- Does the Local Authority receive the income generated from the parking and notice charges or does the income go to a third party? – **In house operation so we receive the income.**

- Please confirm the revenue amount generated from the third-party provider if there is one? **N/A**
- What are the key challenges that the Local Authority face with regards to the parking provision? **Capacity both on and off street.**
- Can you confirm the expenditure on maintenance for the car park equipment by year over the last three years?
2017/18 = £18,112
2018/19 = £10,268
2019/20 = £20,586
- Overall what was the profit generated by the Local Authority after the cost of maintaining and staffing the car park by year for the last three years? - Net surplus
2017/18 = -£321,930
2018/19 = -£536,236
2019/20 = -£434,732
- How many spaces are there? Please break down by location. **Can only provide number of spaces for off street which can be found via the following link:**
<https://www.hertsmere.gov.uk/Transport-Streets-and-Parking/On-street-parking/On-Street-Parking.aspx>
- Do you have a pay by phone option? If so, who? - **Yes and provider is Paybyphone**

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