

FOI number: **HBC\_FOI\_20200129**  
Date FOI Received: **07/02/2020**  
Department: **Parking Services**  
Title: **Bus lane camera enforcement**  
Description: **Details of the penalty charge notices (PCN) issued by CCTV cameras and the income raised from fines.**

**Request: (As Redacted sent by requestor)**

The locations (latitude and longitude and street address with postcode) of all bus lane cameras, whose images and recordings are used to issue fines/penalty notices to drivers who wrongly use the lanes. I do not require any information about cameras used simply for security or general CCTV monitoring. For each individual camera please state:

1. The date it became operational (DD/MM/YYYY).
2. The number of penalty charge notices issued to date since it was first switched on.
3. The number of penalty charge notices issued during the financial year 2019/20.
4. The gross income from any fines/penalties issued to drivers caught on the camera since it was activated. Please include expected income from fines/penalties still awaiting payment.
5. The gross income from any fines/penalties issued to drivers caught on the camera in the 2019/20 financial year.
6. The amount a driver must pay to settle a penalty charge.

**Response: (Response as Redacted sent by service)**

Hertsmere Borough Council does not enforce bus lanes as there are no bus lanes in the borough to enforce.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office  
Wycliffe House, Water Lane

Wilmslow  
Cheshire SK9 5AF  
Telephone: 01625 545700  
Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services