

FOI number: **HBC_FOI_20200144**
Date FOI Received: **13/02/2020**
Department: **Hertfordshire County Council (Not Hertsmere Borough Council)**
Title: **Pothole spend, compensation and reporting**
Description: **Information on the amount spent in compensation claims related to damage from potholes and the amount spent on road maintenance and the number of potholes reported and repaired.**

Request: *(As Redacted sent by requestor)*

Hello,

I am writing to you under the Freedom of Information Act 2000 to request the following information:

For each financial year between 2015-16 and 2018/19, please could you answer the following questions:

1. How many claims has your council:
 - 1a. Received for compensation due to damage caused to vehicles by potholes?
 - 1b. Accepted and subsequently, made payments to the claimant?
2. What was the total compensation amount paid by the council to claimants?
3. How much money did the council:
 - 3a. Spend on road maintenance (please provide both capital and revenue spend)?
 - 3b. Allocate for your road maintenance budget?
4. How many potholes were:
 - 4a. Reported to the council?
 - 4b. Repaired by the council?

NB - Please could all the above information be broken down by financial year and where the data allows, by council area.

Please return the information in an Excel (.xls) format rather than a PDF document.

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

If you can identify any ways that my request could be refined I would be grateful for any further advice and assistance.

If you have any queries please don't hesitate to contact me via email or phone and I will be very happy to clarify what I am asking for and discuss the request, my details are outlined below.

Thank you for your time and I look forward to your response.

Best wishes,

Response: *(Response as Redacted sent by service)*

Thank you for your query.

Hertfordshire is a two tier area and this service is not provided at a district level but by the County Council.

Therefore, please refer your FOI request to Hertfordshire County Council who will be able to help you.

Kind regards
FOI