

FOI number: **HBC_FOI_20200175**
Date FOI Received: **24/02/2020**
Department: **Information Digital Services**
Title: **Telephony and mobile systems and vehicles**
Description: **Details of the contracts for telephony and mobile phones including the procurement process used.**

Request: (As Redacted sent by requestor)

Good Morning,

Under the Freedom of Information Act, could you kindly provide me with the following information please?

Telephony System

1. What is your current telephony system?
2. How many users of the telephony system?
3. When is the contract up for renewal?
4. If it isn't a VoIP system, will that be a consideration for the next contract cycle?
5. The email address of the primary contact for this contract?

Mobile phones

1. Who is your current mobile phone provider?
2. How many mobile connections?
3. When is the contract up for renewal?
4. How long do you contract for (24 or 36 months)?
5. The email address of the primary contact for this contract?

Procurement vehicles

1. Do you procure through the Networks Services 2 framework?
2. Do you procure through the G-Cloud framework?

Thanks

Kind Regards

<REDACTED> Account Manager

Response: (Response as Redacted sent by service)

Telephony System

1. Mitel
2. 350
3. September 2021
4. VoIP system
5. john.robinson@hertsmere.gov.uk

Mobile phones

1. EE
2. Voice 134, Data 100
3. July 2020
4. Recent contracts have been 24 months but we would consider 36 months if it were to provide best value.
5. john.robinson@hertsmere.gov.uk

Procurement vehicles

1. No
2. No

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office
Wycliffe House, Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 01625 545700
Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards
Information Services