

FOI number: **HBC\_FOI\_20200193**  
Date FOI Received: **27/02/2020**  
Department: **Council Tax**  
Title: **Council Tax Support scheme April 2020**  
Description: **Details of the Council Tax Support scheme for 2020/21.**

**Request: (As Redacted sent by requestor)**

I am updating our records to take account of any changes to the council tax reduction/support scheme in Hertsmere from April 2020.

Please could you provide me with details of your council tax reduction scheme (sometime know as council tax support) for working-age claimants for 2020/21.

If you have made any changes from the scheme you operated in 2019/20, please identify those changes.

If you have already published your 2020/21 council tax reduction/support scheme policy document, please provide a link/copy.

Thank you for your help.

**Response: (Response as Redacted sent by service)**

Hertsmere have introduced a banded scheme just for claimants on Universal Credit. For all other CTS claims, the scheme remains the same (except for annual uprating). Details of the banded scheme (as well as the current scheme) can be found on the following link. We are in the process of updating the current scheme to include new uprating figures published by the DWP.

<https://www.hertsmere.gov.uk/Benefits--Council-tax/Benefits/Council-tax-support/Council-tax-support.aspx>

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office  
Wycliffe House, Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Telephone: 01625 545700  
Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services