

FOI number: **HBC\_FOI\_20200023**  
Date FOI Received: **10/01/2020**  
Department: **Information Digital Services**  
Title: **Details of web, email and cloud security contracts**  
Description: **Details of web, email and cloud security contracts as well as number of employees and the systems in use.**

**Request: (As Redacted sent by requestor)**

Good afternoon,

Can I request the following information:

Number of employees at the council

Web Filtering Provider  
Web Filtering License Expiry  
Web Filtering Annual Cost

E Mail Filtering Provider  
Email Filtering License Expiry  
E Mail Filtering Annual Cost

Cloud Access Security Broker Provider  
Cloud Access Security Broker License Expiry  
Cloud Access Security Broker Annual Cost

Multi Factor Authentication Provider  
Multi Factor Authentication License Expiry  
Multi Factor Authentication Annual Cost

Do you use Office 365?

**Response: (Response as Redacted sent by service)**

Hertsmere Borough Council has 340 employees and the Council uses MS Office 365.

On inspecting our records and the information which we hold, it would appear that the other information requested is covered by an exemption or exemptions contained within the Act. We are required to explain why we believe this to be the case.

The information which you have requested is, in our opinion, exempt from a request under Section 1 of the Freedom of Information Act 2002 because of the exemption contained in Section 35 of the Act.

While we believe the exemption in Section 31(1)(a) applies in this case, we would still be obliged to release this information in respect of your request except for where the public interest in maintaining the exemption outweighs the public interest in disclosing the information. Hertsmere Borough Council acknowledges the significant public interest in openness and transparency and therefore recognises that any request under Section 1 of the Act is potentially in the public interest. However, in dealing with your request we have taken into consideration whether the public interest is best served by disclosing or

withholding the information. Disclosure of this information could potentially facilitate cyber-attacks on the Council, which would not be in the public interest. We are not aware of any particular public interest in the subject matter of your inquiry which would outweigh maintaining the exemption.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office  
Wycliffe House, Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Telephone: 01625 545700  
Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards  
Information Services