

FOI number: **HBC_FOI_20200045**
Date FOI Received: **19/01/2020**
Department: **Housing**
Title: **Smart tech and social housing**
Description: **Provision of internet enabled smart technology in social housing.**

Request: (As Redacted sent by requestor)

Dear Hertsmere Borough Council,

I am a post graduate student currently undertaking research in to whether the use of internet enabled 'smart' technology can be utilised to improve the efficiency of maintenance in the social housing sector.

Under the provisions of the Freedom of Information Act 2000, I would therefore be grateful if you could respond to the following questions:

1. Does your authority retain ownership and management of its social housing stock? If not, please could you provide contact details for the Housing Association(s), ALMO's etc., to whom your stock was transferred?

The following questions need only be answered if you continue to own and manage your social housing stock.

2. How many socially rented properties do you currently own?

3. Does the Council currently use any form of internet enabled smart technology to assist in the maintenance of its properties e.g. smoke alarms linked to a portal so maintenance personnel can identify when the alarm has been disconnected/failed? If so, please could you provide details of the types of devices utilised? Would you be willing to discuss your experience in more detail?

4. If the Council is not currently utilising any such technology, has the issue ever been considered? If so, please could you provide details as to why it was not pursued?

I thank you for your consideration of the above queries and I look forward to hearing from you in due course.

Response: (Response as Redacted sent by service)

The councils housing stock was transferred in 1994.

The transfer housing associations are Catalyst Housing www.chq.org.uk 0300 500 6262 and Clarion Housing Group www.myclarionhousing.com 0300 500 8000.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<http://www.hertsmere.gov.uk/councildemocracy/accesstoinformation/>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office
Wycliffe House, Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 01625 545700
Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services