

FOI number: **HBC\_FOI\_20200080**  
Date FOI Received: **29/01/2020**  
Department: **Parking Services**  
Title: **Car parking rates and revenues**  
Description: **The costs of car parking the number of tickets in 2019 and the revenue received.**

**Request: (As Redacted sent by requestor)**

I wish to request, under the Freedom of Information Act, that you supply me with:

- a) How much it costs to park on your high streets (a breakdown of rates per hour/day).
- b) The volume of tickets supplied over the period: January 2019-December 2019. If this information is not available, I would appreciate as much information as you are able to provide.
- c) Revenue received from car parking over this period. If this information is not available, I would appreciate as much information as you are able to provide.

**Response: (Response as Redacted sent by service)**

- a) How much it costs to park on your high streets (a breakdown of rates per hour/day).

<b>1 hour parking bays</b>	<b>2 hour parking bays</b>	<b>All day parking bays</b>
Up to 30mins – No Charge	Up to 30mins – No Charge	Up to 30mins – No Charge
Up to 1 hour – 70p	Up to 1 hour – 70p	Up to 1 hour – 70p
	1 – 2 hours - £1.70	1 – 2 hours - £1.70
		2 – 3 hours - £2.20
		3 – 4 hours - £3.20
		4 – 5 hours - £4.20
		Over 5 hours - £5.20

- b) The council does not hold any data in regards to number of tickets used as machines are not backed up by back office system.

- c) £1,233,547.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office

Wycliffe House, Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Telephone: 01625 545700  
Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services