

FOI number: **HBC_FOI_20200352**
Date FOI Received: **09/06/2020**
Department: **Hertfordshire County Council** (Not Hertsmere Borough Council)
Title: **Meals on Wheels and Street Lights**
Description: **Information on changes to the meals on wheels service and the provision of street lighting between 2011 and 2020.**

Request: (As Redacted sent by requestor)

Dear Sir/Madam,

Under the Freedom of Information Act can I ask for the following information:

Meals on Wheels:

1. How many meals on wheels were distributed by your council in each of the last five calendar years?
2. What was the cost of a meal to users in 2011 and now in 2020?
3. How many users of your meals on wheels service were registered in 2011 and now in 2020?
4. How many complaints did your service receive in 2011 and 2020 (so far)? And for 2020 can you provide details of the types of complaints received – cost of meals, cold food etc
5. If you no longer offer a meals on wheels service when did you discontinue it?

Street lights:

1. How many street lights is your council currently responsible for in 2020 and how many in 2011?
2. Does your council currently switch-off street lights for the whole time during the night i.e. from last light to first light? If so, how many lights are switched off
3. Does your council currently switch-off street lights for a period of time during the night i.e. for a set number of hours each night? If so, how many lights are switched off?
4. Does your council currently dim street lights for during the night? If so, how many lights are dimmed?
5. Is your council planning to switch off or dim street lights in the future?

I should prefer to receive these in electronic format at this email address.

It would be helpful if you were to provide any brief notes which might be necessary to understand the context of the information provided, although I recognise that you are not obliged to do this.

Kind regards,

Response: (Response as Redacted sent by service)

Thank you for your query.

Hertfordshire is a two tier area and this service is not provided at a district level but by the County Council.

Therefore, please refer your FOI request to Hertfordshire County Council who will be able to help you.

Kind regards
FOI