

FOI number: **HBC\_FOI\_20200219**  
Date FOI Received: **08/03/2020**  
Department: **Human Resources**  
Title: **Heads of services contacts**  
Description: **Details of the names and email addresses of various heads of service or equivalent.**

**Request: (As Redacted sent by requestor)**

Please can you confirm the name and email address for the following:

- a. Head of Refuse Collection
- b. Head of Highways
- c. Head of Greenspaces/ Landscaping/ Grounds Maintenance
- d. Head of Facilities Management
- e. Head of Street Cleaning
- f. Head of Home Carers
- g. Head of Adult Care
- h. Head of Community Safety
- i. Head of Parking / Civil Enforcement Officers
- j. Head of Health and Safety
- k. Head of Procurement
- l. Stores Manager (i.e. buying stock and warehousing it for use by Council employees in the future).
- m. Head of Estates

**Response: (Response as Redacted sent by service)**

Please find our response below:

- a. Head of Refuse Collection – **Alex Holloway** [street.scene@hertsmere.gov.uk](mailto:street.scene@hertsmere.gov.uk)
- b. Head of Highways – **n/a**
- c. Head of Greenspaces/ Landscaping/ Grounds Maintenance – **Dave Smith** [parks.department@hertsmere.gov.uk](mailto:parks.department@hertsmere.gov.uk)
- d. Head of Facilities Management – **Malcolm Greaves** [asset.management@hertsmere.gov.uk](mailto:asset.management@hertsmere.gov.uk)
- e. Head of Street Cleaning – **Alex Holloway** [street.cleansing@hertsmere.gov.uk](mailto:street.cleansing@hertsmere.gov.uk)
- f. Head of Home Carers – **n/a**
- g. Head of Adult Care – **n/a**
- h. Head of Community Safety – **Hilary Shade** [partnership.support@hertsmere.gov.uk](mailto:partnership.support@hertsmere.gov.uk)
- i. Head of Parking / Civil Enforcement Officers - **Clare Fensome** [cpz@hertsmere.gov.uk](mailto:cpz@hertsmere.gov.uk)
- j. Head of Health and Safety – **Judith Fear** [health.safety@hertsmere.gov.uk](mailto:health.safety@hertsmere.gov.uk)
- k. Head of Procurement – **Andrew Harper** [procurement@hertsmere.gov.uk](mailto:procurement@hertsmere.gov.uk)
- l. Stores Manager (i.e. buying stock and warehousing it for use by Council employees in the future). – **n/a**
- m. Head of Estates – **Malcolm Greaves** [asset.managment@hertsmere.gov.uk](mailto:asset.managment@hertsmere.gov.uk)

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office

Wycliffe House, Water Lane

Wilmslow

Cheshire SK9 5AF

Telephone: 01625 545700

Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards  
Information Services