FOI number:HBC\_FOI\_20200249Date FOI Received:30/03/2020Department:Asset ManagementTitle:Crown Road Deep Cleaning Covid-19 CoronavirusDescription:Crown Road Garage Site Development (Containers) - Deep CleaningProcessProcess

## Request: (As Redacted sent by requestor)

Dear Hertsmere Borough Council,

As HBC have allowed / insisted on the Crown Rd site to remain open while the COVID-19 pandemic has evolved & as has been proven social distancing has not taken place - Please confirm:-

1) What deep cleaning process will take place by HBC before residents are put into these containers?

2) Which company will carry out this deep clean & what professional qualifications will be requested from the company?

3) How will the site be tested to give assurances to the new residents & the ones already in situ that this site is safe to be inhabited?

As confirmed the contractors & sub-contractors will be off site soon & have confirmed that a deep clean will be needed for your residents safety.

Yours faithfully,

## Response: (Response as Redacted sent by service)

This is not a request for recorded information but a request for an explanation or assurance. The right to an explanation or assurance is not a right conferred by the Freedom of Information Act 2000 or the Environmental Information Regulations 2004.

Accordingly your request will not be responded to.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx

## Access to Information - Hertsmere Borough Council

We try to be as open and transparent as possible and you have a general right of access to all information held by us, and you have a specific right to access any information we hold about you. <u>www.hertsmere.gov.uk</u>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office Wycliffe House, Water Lane Wilmslow Cheshire SK9 5AF Telephone: 01625 545700 Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

**Information Services**