

FOI number: **HBC\_FOI\_20200298**  
Date FOI Received: **4/05/2020**  
Department: **Environmental Health**  
Title: **Noise diary for reference 20.00572.NOVOI**  
Description: **Noise complaint diary reference**

**Request: (As Redacted sent by requestor)**

I would like to make a request under The Environmental Information Regs 2004, for a copy of the noise diary for reference 20/00572/NOVOI and the date of when the noise complaint was made

**Response: (Response as Redacted sent by service)**

The council's environmental health authority has a duty to investigate alleged statutory nuisances. In doing so, it must make enquiries and gather evidence for the purposes of an investigation. This evidence is confidential.

The council refuses to disclose the requested information and relies on the exemption at regulation 12 (5) (b) Environmental Information Regulations 2004. This exempts the council from making the disclosure because it would adversely affect the ability of the environmental health authority to conduct an inquiry of a criminal nature.

The public interest in not prejudicing the ability of the environmental health authority to conduct an inquiry of a criminal nature including the gathering of evidence outweighs the public interest in this evidence being publicly disclosed during an ongoing inquiry.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office

Wycliffe House, Water Lane

Wilmslow

Cheshire SK9 5AF

Telephone: 01625 545700

Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services