

FOI number: **HBC\_FOI\_20200303**  
Date FOI Received: **07/05/2020**  
Department: **Hertfordshire County Council (Not Hertsmere Borough Council)**  
Title: **COVID-19 and Care Home correspondence**  
Description: **Copies of correspondence between the Council and specified care home providers linked to COVID-19**

**Request: (As Redacted sent by requestor)**

Dear Hertsmere Borough Council,

I wish to make a Freedom of information request.

Please provide all emails about COVID-19 between this council and these care home providers:

- HC-One
- Four Seasons
- Barchester
- Bupa
- Care UK
- Renaissance

Please also provide all emails about COVID-19 between this council and all local authority-run care homes.

As a timeframe, please carry out a search between 1st February and 7th May.

Thank-you.

**Response: (Response as Redacted sent by service)**

Thank you for your query.

Hertfordshire is a two tier area and this service is not provided at a district level but by the County Council.

Therefore, please refer your FOI request to Hertfordshire County Council who will be able to help you.

Kind regards  
FOI