

FOI number: **HBC_FOI_20200336**
Date FOI Received: **29/05/2020**
Department: **Hertfordshire County Council (Not Hertsmere Borough Council)**
Title: **Adult social care assessments and domiciliary care spending**
Description: **Adult social care assessments and domiciliary care spending and impact on capacity due to COVID-19.**

Request: (As Redacted sent by requestor)

Dear Sir/Madam,

This is a request for information under the Freedom of Information Act 2000. My request relates to adult social care assessments and domiciliary care spending. All related to adult care only. My request is as follows.

- 1) Has anyone requesting a financial assessment (means test for care) either face to face or remotely (e.g by phone or online) between 01.03.2020-29.05.2020 been refused an assessment due to lack of capacity during the Covid-19 pandemic? If so, how many have been refused, and if possible, please could you provide the details of the assessment and grounds on which it/they were refused. Please do not worry about providing details if it is not possible to do so within a reasonable time frame.
- 2) What is the maximum weekly amount paid by the council to any individual under the Direct Payment scheme for the care of a relative between 25.12.2019 - 25.02.2020, or any other dates that conform roughly with this time period if the above dates are not possible?
- 3) What is the maximum weekly amount paid by the council to any individual under the Direct Payment scheme for the care of a relative between 25.02.2020 - 25.04.2020 or any other dates that roughly conform to this period if the above dates are not possible?

If you still feel a substantive response is not possible, please don't hesitate to ask for clarification.

Furthermore, if part of the information in the scope of this request catches one or more exceptions please remember to apply a presumption in favor of disclosure, as stipulated by regulation 12(2).

I look forward to receiving your response within 20 days. If you need any further clarification, please do not hesitate to contact me.

Thank you so much for your help, it's much appreciated.

Response: (Response as Redacted sent by service)

Thank you for your query.

Hertfordshire is a two tier area and this service is not provided at a district level but by the County Council.

Therefore, please refer your FOI request to Hertfordshire County Council who will be able to help you.

Kind regards
FOI