

FOI number: **HBC\_FOI\_20200644**  
Date FOI Received: **10/11/2020**  
Department: **Information Digital Services**  
Title: **Microsoft Office 365 software licensing**  
Description: **Microsoft Office 365 software licensing**

**Request: (As Redacted sent by requestor)**

1. Is the council currently using the "FromSA" product SKU in its Microsoft Office 365 software licensing agreement?
2. When does this licensing agreement expire?
3. Did the council "relinquish" the ownership of its prior perpetual licences in order to obtain discounts from Microsoft?

**Response: (Response as Redacted sent by service)**

1. Yes
2. 31<sup>st</sup> October 2022
3. See note below

**Note:**

The council confirms that it holds the information you have requested and provides the information to which you refer in paragraph number 3 of your request. The council refuses to disclose the information you have requested at paragraph 3 of your request and relies upon the exemption contained in Section 43 (2) Freedom of Information Act 2000, in that it is exempt information the disclosure of which would be likely to prejudice the council's commercial interests.

The council has to source information technology systems and services in a cost effective manner. A disclosure of this detail is likely to compromise the council's negotiating advantage as to pricing terms, leaving it open to facing the prospect of higher prices, which would be adverse to the council's and tax payers' interests. Additionally, tendering firms will know their competitor's position putting it at an unfair position in the market place. The public interest in upholding the council's reasonable expectation of protecting the confidentiality of its commercial information in this context outweighs the public interest in its disclosure.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office

Wycliffe House, Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Telephone: 01625 545700  
Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards  
Information Services

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