FOI number: HBC_FOI_20200573

Date FOI Received: 8/10/2020

Department: Hertfordshire County Council (Not Hertsmere Borough Council)

Title: Adult care in later life
Description: Adult care in later life

Request: (As Redacted sent by requestor)

In 2019, how many people contacted you for information on how to pay for care?

- 2. In 2019, how many peoples long term care did you as the local council pay for either in:
 - In full
 - Partially
 - Self-funding
- 3. Since the outbreak of Coronavirus in the UK in February/March 2020, has the Council done any of the following with reference to adult care? Please select all that apply
 - Set up a new hotline / phone number
 - Increased the number of social / care workers
 - Increased funding received by care homes
 - Introduced regular check-ins for shielding adults
 - Increased the number of people assigned to support vulnerably adults
 - Provided local authority tax relief to care homes
 - Made no changes to adult care provision

•	Other -				
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Response: (Response as Redacted sent by service)

Thank you for your query.

Hertfordshire is a two tier area and this service is not provided at a district level but by the County Council.

Therefore, please refer your FOI request to Hertfordshire County Council who will be able to help you.

Kind regards

FOI