

FOI number: **HBC_FOI_20200528**
Date FOI Received: **10/09/2020**
Department: **Environmental Health**
Title: **Cats and dogs Apr-Jun 2020**
Description: **Cats and dogs animal welfare during COVID**

Request: (As Redacted sent by requestor)

1. For the two periods (a) April, May and June 2019 and (b) April, May and June 2020 please provide the numbers of the following:

- How many pet dogs and cats of people admitted to hospital or who died, were taken into care by the Local Authority or were arranged by the Local Authority to be taken into care? (Please provide the number of dogs and the number of cats as separate figures.)
- How many stray dogs were dealt with?
- How many service requests did the dog warden/animal welfare team receive?
- How many complaints about noisy dogs were received?
- How many animal welfare complaints about a) dogs and b) cats were received?
- How many dogs were microchipped in council-supported programmes?
- How many 21-day notices were issued to dog owners who had failed to accurately microchip their dog?

2. Did the Local Authority provide or facilitate a dog walking service for residents shielding from COVID-19?

3. Did the Local Authority provide any other additional animal welfare service for residents shielding from COVID-19?

4. Have any animal welfare staff tested positive for COVID-19?

Response: (Response as Redacted sent by service)

1. For the two periods (a) April, May and June 2019 and (b) April, May and June 2020 please provide the numbers of the following:

- How many pet dogs and cats of people admitted to hospital or who died, were taken into care by the Local Authority or were arranged by the Local Authority to be taken into care? (Please provide the number of dogs and the number of cats as separate figures.) **NONE**
- How many stray dogs were dealt with? **2019 = 16 2020 = 9**
- How many service requests did the dog warden/animal welfare team receive? **2019 = 17 2020 = 24**
- How many complaints about noisy dogs were received? **2019 = 17 2020 = 29**
- How many animal welfare complaints about a) dogs and b) cats were received? **NONE**
- How many dogs were microchipped in council-supported programmes? **NONE**
- How many 21-day notices were issued to dog owners who had failed to accurately microchip their dog? **2019 = 4 2020 = 5**

2. Did the Local Authority provide or facilitate a dog walking service for residents shielding from COVID-19? **NO**

3. Did the Local Authority provide any other additional animal welfare service for residents shielding from COVID-19? **NO**

4. Have any animal welfare staff tested positive for COVID-19? **NO**

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office

Wycliffe House, Water Lane

Wilmslow

Cheshire SK9 5AF

Telephone: 01625 545700

Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services