

FOI number: **HBC_FOI_20200543**
Date FOI Received: **16/09/2020**
Department: **Legal**
Title: **Local Authority Search**
Description: **Local Authority Search turnaround and figures**

Request: (As Redacted sent by requestor)

1. Your current waiting/turnaround time for a local authority search (also known as local land charges search) enquiry to be completed.

If feasible, we would like a waiting time for each type of search (LLC1, CON29, CON290). If this is not possible, a waiting time for all search types is fine.

2. Data on how many of these searches you completed in these months:
 - August 2018
 - August 2019
 - August 2020

Response: (Response as Redacted sent by service)

Could you please provide the following information:

2. Your current waiting/turnaround time for a local authority search (also known as local land charges search) enquiry to be completed.

If feasible, we would like a waiting time for each type of search (LLC1, CON29, CON290). If this is not possible, a waiting time for all search types is fine.

Our normal turnaround time is between 5-7 working days. However due to staff sickness we are currently turning around within 10-12 working days.

3. Data on how many of these searches you completed in these months:
 - August 2018 - **137**
 - August 2019 - **126**
 - August 2020 – **135**

If you have any queries about the processing of your request please make contact with me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:
Information Commissioners Office
Wycliffe House, Water Lane
Wilmslow

Cheshire SK9 5AF

Telephone: 0303 123 1113

Website: www.ico.org.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards
Information Services