

FOI number: **HBC_FOI_20210081**
Date FOI Received: **10/02/2021**
Department: **Information Digital Services**
Title: **IT Training & Development Costs 2018-20**
Description: **IT Training & Development Costs 2018-20**

Request: (As Redacted sent by requestor)

Is your IT department internal, or outsourced to a third-party provider – for example, Capita?

If the department is internal:

How many staff were employed in the IT department?

What was the total amount spent on training and development for the department?

Of that amount, how much was spent on training from third party software suppliers, providing systems to the authority?

Response: (Response as Redacted sent by service)

Is your IT department internal, or outsourced to a third-party provider – for example, Capita?

Internal

If the department is internal:

How many staff were employed in the IT department?

12 FTE

What was the total amount spent on training and development for the department?

FY 2018/19 £19,000 and 2019/20 £14,000

Of that amount, how much was spent on training from third party software suppliers, providing systems to the authority?

Training related to third party software providers such as Financial, Planning systems etc. does not come from this budget.

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office
Wycliffe House, Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 01625 545700
Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards
Information Services

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