FOI number: HBC\_FOI\_20210020

Date FOI Received: 12/01/2021

Department: Hertfordshire County Council (Not Hertsmere Borough Council)

Title: Adult Social Care in Hertsmere Description: Adult Social Care in Hertsmere

## Request: (As Redacted sent by requestor)

All of the below questions are in relation to adult social care packages in Hertsmere.

- What are the current criteria for a newly registered domiciliary care provider to take on "spot" contracts via the dynamic purchasing system?
- What are the ranges of fees paid to private providers who have taken on care package contracts through the DPS? Hourly, 45 min, 30 min and 15 minute care visit rates
- What "spot" and "block" contract providers currently exist on your Dynamic Purchasing System?
- How do you assess "quality" of a provider when determining if they can be listed as a spot provider on the DPS?
- When will you next be re-tendering for providers to be listed as a spot provider on Hertsmere's DPS?
- What is the process for a provider to apply to be a spot provider?
- How are care packages distributed amongst spot providers?
- Do you currently work with providers with a CQC rating of "requires improvement" or "inadequate"? If so, do you have a time scale in which such a provider must improve to "good" or "outstanding" in order to remain as a DPS provider?
- What is the current average number of weekly hours commissioned to private domiciliary care providers for Adult Social Care
- What is the number of adults in receipt of Adult Domiciliary Care through private domiciliary care providers

## Response: (Response as Redacted sent by service)

Thank you for your query.

Hertfordshire is a two tier area and this service is not provided at a district level but by the County Council.

Therefore, please refer your FOI request to Hertfordshire County Council who will be able to help you.

Kind regards

FOI