

FOI number: **HBC_FOI_20210025**
Date FOI Received: **15/01/2021**
Department: **Environmental Health**
Title: **Local Area Network (LAN) environment**
Description: **Local Area Network (LAN) environment**

Request: (As Redacted sent by requestor)

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- Support and Maintenance- e.g. switches, router, software etc
 - Managed- If this includes services than just LAN.
1. Contract Type: Managed or Maintenance
 2. Existing Supplier: Who is the current supplier?
 3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual average spend for each supplier.
 4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
 5. Number of Sites: The number of sites, where equipment is supported by each contract.
 6. Hardware Brand: What is the hardware brand of the LAN equipment?
 7. Contract Description: Please provide me with a brief description of the overall contract.
 8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
 9. Contract Expiry Date: When does the contract expire?
 10. Contract Review Date: When will the organisation be planning to review the contract?
 11. Responsible Officer: Contact details including name, job title, contact number and email address?

If the LAN maintenance is included in-house please include the following information:

1. Hardware Brand: What is the hardware brand of the LAN equipment?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

If the contract is managed by a 3rd party e.g. Can you please provide me with

1. Existing Supplier: Who is the current supplier?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Contract Type: Managed, Maintenance, Installation, Software
5. Hardware Brand: What is the hardware brand of the LAN equipment?
6. Contract Description: Please provide me with a brief description of the overall contract.
7. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
8. Contract Expiry Date: When does the contract expire?
9. Contract Review Date: When will the organisation be planning to review the contract?
10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

Response: (Response as Redacted sent by service)

Please find information requested regarding Hertsmere Borough Council's Local Area Network (LAN) contract.

- Support and Maintenance- e.g. switches, router, software etc.
- Managed- If this includes services than just LAN.

1. Managed maintenance
2. Internal Systems Ltd
3. £9,000 pa
4. 350
5. 3
6. Extreme
7. Contract covers remote and onsite maintenance of all switches.
8. Renewed annually.
9. November 2021

10. October 2021

11. David Casling

Infrastructure and Technical Security Team Leader
david.casling@hertsmere.gov.uk

If the LAN maintenance is included in-house please include the following information:

N/A

If the contract is managed by a 3rd party e.g. Can you please provide me with

N/A

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office
Wycliffe House, Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 01625 545700
Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards
Information Services

Hertsmere Borough Council | Civic Offices | Elstree Way | Borehamwood | Herts | WD6
1WA
t: 020 8207 2277