

FOI number: **HBC\_FOI\_20210033**  
Date FOI Received: **19/01/2021**  
Department: **Waste and recycling**  
Title: **Bins**  
Description: **Council tips and bin collection**

**Request: (As Redacted sent by requestor)**

- The amount it costs each time residents wish to use council provided tips
- Your average bin collection rates (success as a percentage)
- How often on bins are collected
- The average size (in litres) of your bins
- How much (in tonnes) your council recycled in the last full year you have information for
- What percentage of refuse collected by your local authority is recycled (i.e. does not go to landfill)

**Response: (Response as Redacted sent by service)**

1. N/A

2. Please follow the link below for the figures for 2018, 2019 and 2020:

Link to the 2018/19 figure: <https://www.hertsmere.gov.uk/Documents/11-Your-Council/Official-Publications--Guides--Policies/Annual-Report-2018-19.pdf> (see page 3)

Link to the 2019/20 figure:

<http://www5.hertsmere.gov.uk/democracy/documents/g10606/Public%20reports%20pack%20Wednesday%2008-Jul-2020%2016.00%20Executive.pdf?T=10>

3 and 4. Please follow the link below to the council website:

<https://www.hertsmere.gov.uk/Environment-Refuse-and-Recycling/Recycling--Waste/Recycling-and-Waste.asp>

5 and 6. Please follow the link below to the Waste Data Flow website:

<https://www.wastedataflow.org/Register.aspx#:~:text=To%20register%20for%20public%20access%20to%20the%20WasteDataFlow,to%20allow%20you%20to%20login%20to%20the%20site>

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to

information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office  
Wycliffe House, Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Telephone: 01625 545700  
Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services

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t: 020 8207 2277