

FOI number: **HBC_FOI_20210035**
Date FOI Received: **20/01/2021**
Department: **Benefits**
Title: **Test and Trace Support Payment Scheme**
Description: **Test and Trace Support Payment Scheme**

Request: (As Redacted sent by requestor)

- 1) Please can you disclose how many requests for financial support from the Test and Trace Support Payment Scheme were received by your council from the start of the scheme on 28 September 2020 to 15 January 2021?
- 2) Please can you disclose how much money has been given out by the council in Test and Trace Support payments in total between 28 September 2020 and 15 January 2021.
- 3) Please can you also tell me how many of the requests identified in answer to Q1 were:
 - a. Accepted
 - b. Refused
 - c. Other outcome – please specify
- 4) If possible within the cost limit, please provide figures for the reasons why requests were refused.

Response: (Response as Redacted sent by service)

- 1) Please can you disclose how many requests for financial support from the Test and Trace Support Payment Scheme were received by your council from the start of the scheme on 28 September 2020 to 15 January 2021? **477**
- 2) Please can you disclose how much money has been given out by the council in Test and Trace Support payments in total between 28 September 2020 and 15 January 2021. **£63,500**
- 3) Please can you also tell me how many of the requests identified in answer to Q1 were:
 - a. Accepted **122**
 - b. Refused **315**
 - c. Other outcome – please specify - **awaiting final decision 35**
- 4) If possible within the cost limit, please provide figures for the reasons why requests were refused. **There have been two main reasons why we have refused a Test and trace application:**
 - 1. Test and Trace number not showing on the Test and Trace system**
 - 2. No loss of income (claimants were not working or their company payed them full pay while self isolating)**

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to

information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office
Wycliffe House, Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 01625 545700
Website: www.informationcommissioner.gov.uk

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards
Information Services

Information Services

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