

FOI number: **HBC\_FOI\_20210036**  
Date FOI Received: **18/01/2021**  
Department: **Engineering Services**  
Title: **Impacts of Floods between Nov 2019 – March 2020**  
Description: **Floods**

**Request: (As Redacted sent by requestor)**

This is a request for information on floods and flood impacts that **occurred between November 2019 and March 2020**.

The types of information we would like to collect from your organisation are:

- Information on the locations and dates of flooding
- Information on the source(s) of flooding (e.g. river, coastal, surface water, groundwater, reservoir)
- Information on depth of flooding (in metres)
- Information by location and date about what was impacted during the flooding:
  - Number of residential and commercial properties flooded (by type of property where available)
  - Number of people displaced from their homes due to flooding
  - Number of people provided temporary accommodation
  - Number of vehicles flooded
  - Number of local authority assets impacted by flooding and associated damage/repair costs
  - Number/length of flood infrastructure assets impacted by flooding and associated damage/repair costs
  - Number/length of transport assets impacted by flooding and duration of disruption (road, rail, airports, and ports). Also, associated damage/repair costs to transport assets/infrastructure
  - Number of education facilities (schools/colleges/universities) flooded and associated damage/repair costs
  - Number of heritage assets (such as listed buildings and designated sites) impacted by flooding and associated damage/repair costs
  - Cost of government support to fund flood recovery (e.g. grants provided)

**Response: (Response as Redacted sent by service)**

***Hertsmere holds no information on floods or flood impacts that occurred between November 2019 and March 2020.***

If you have any queries about the processing of your request then please do not hesitate to contact me. Further information explaining the Council's process for responding to information requests together with a complaints/appeals procedure is available in our reception or via our website at:

<https://www.hertsmere.gov.uk/Your-Council/Official-Publications--Guides--Policies/Access-to-Information.aspx>

The Information Commissioner oversees the application of the Freedom of Information Act. You may contact the Information Commissioner at:

Information Commissioners Office  
Wycliffe House, Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 01625 545700

Website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Please include the above reference number on all correspondence related to this request.

Thank you for your request.

Kind regards

Information Services