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Out of hours response



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Our environmental health officers provide an out of hours service for a range of environmental health issues.

Normal office hours are 9am to 5.15pm, Monday to Thursday and until 5pm on Friday. If you experience a problem outside these hours, you should contact our out of hours service.

What sort of problems do you deal with?

- complaints of [loud music and other noise](#)
- pollution incidents
- urgent public health matters.

How do I get in touch out of hours?

Call: 0845 300 0021

What will happen?

An operator will take the details of the problem and, if it is a matter that we can help with, it will be passed to the officer on duty. The duty officer will then contact you to give you advice and guidance over the phone.

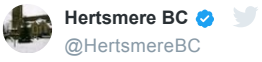
This may include:

- A recommendation that you contact another more appropriate agency.
- A referral for the matter to be dealt with the next working day.
- An arrangement to visit you.

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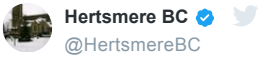
Twitter Feed



Looking for a way to give back and improve your own health and well-being. Why not volunteer for @parkkidsuk1 a new free community running event which we're hoping to launch in #Borehamwood and #PottersBar with @InspireAllUK and @kidsrunfree
ow.ly/vYxF30qiZBL



  5h



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