



## Engineering Services contacts



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Engineering Services maintains a programme of flood defence works, carries out maintenance of strategic sections of the land drainage systems within the borough and provides assistance and advice on drainage related matters, including the acquisition of commercial opportunities.

### Below are contact details for relevant organisations:

#### Hertsmere Borough Council Engineering Services Unit

General advice on land drainage, flooding and pollution and 24-hour drain blockage clearance service.

Tel: 020 8207 7492

Fax: 020 8207 7452

Email: [✉ engineering.services@hertsmere.gov.uk](mailto:engineering.services@hertsmere.gov.uk)

#### Hertsmere Borough Council Environmental Health Unit

Advice on blockages in private sewers including cost implications.

Tel: 020 8207 7435

Email: [✉ environmental.health@hertsmere.gov.uk](mailto:environmental.health@hertsmere.gov.uk)

#### Environment Agency

Pollution control, national flood warnings, coastal defence and main rivers (consent under byelaws required).

General enquiries: 08708 506506

Incident hotline: 0800 807060

Flood line: 08459 881188

#### Thames Water Utilities Limited

The local sewerage undertaker responsible for all matters relating to public sewers (foul and surface water) including blockages.

Tel: 0800 316 9800

#### Hertfordshire County Council

Blocked road gullies and associated highways drainage ditches.

Tel: 0300 1234047

#### Affinity Water

Supply of domestic water, leakage control, burst mains, etc.

Tel: 0345 357 2407

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