



# Coronavirus – service updates, advice and support



Last Modified April 08, 2022

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## Coronavirus - please note

Our main reception at the Civic Offices is open Monday to Thursday from 9am till 5.15pm and until 5pm on Friday by appointment only. Please call 020 8207 2277 to book. Our area offices in Bushey and Potters Bar remain closed.



## Advice

The [Government](#) and [NHS](#) continue to provide all the latest updates and health advice. [Hertfordshire County Council](#) are regularly updating their services information.


HertsHelp is a free service which can put you in touch with practical help and emotional support in your area. You or your carer may also be eligible for support, discounts or certain benefits which could help with paying bills. Call 0300 123 4044.

Email  [info@hertshelp.net](mailto:info@hertshelp.net)


visit [www.hertshelp.net](http://www.hertshelp.net)

We are continuing to tackle the challenges presented by coronavirus and adapting our service plans to reflect the developing position.

## Contacting us

- email:  [customer.services@hertsmere.gov.uk](mailto:customer.services@hertsmere.gov.uk)
- phone: 020 8207 2277

Our Customer Services Team is available by telephone from 9am to 5.15pm Monday to Thursday and 9am to 5pm on Friday.

Visit our  [Contact us](#) page for more information on how to stay in contact with us, including our social media channels.

View our  [Covid-19 notice](#) (PDF 441kb)

## Coronavirus e-alerts

Sign up for our email alerts

Receive email updates with information and advice during the coronavirus pandemic.

## Service updates

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Support for businesses



Waste and recycling collections



Housing benefit



Council Tax



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[↑ Back to top](#)



