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Duty to Refer

# Duty to Refer



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## Public authorities in England now have a duty to refer homeless persons to housing authorities.

There is a duty on [specified public authorities](#) to refer service users who they think may be homeless or threatened with homelessness within 56 days to the local authority homelessness/housing options teams.

Before making a referral, a public authority must make sure that they:

- have consent from the individual to refer them;
- allow the individual to identify the housing authority in England which they would like the notification to be made to; and
- have consent from the individual to supply their contact details to the council, so the housing authority can contact them regarding the referral.

## Referrals

To make a referral, go to the Referral Portal; [Duty to Refer](#) and complete the form.

Alternatively, you can email us directly on

[dutytorefer@hertsmere.gov.uk](mailto:dutytorefer@hertsmere.gov.uk).

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