COVID 19 UPDATE

As lockdown measures ease, charges in all council-owned pay and display car parks and on-street pay and display bays across the borough, will resume on 8 June. Unless parking has been suspended due to social distancing measures.

If you do not have any change when you arrive in one of our pay and display car parks, you can pay by using your mobile phone instead. The parking fee is charged to the credit or debit card you have registered.

This service is available in addition to paying with change at the machine, so you can use either.

How do I use Pay by Phone?

You will first need to register your vehicle and payment card details. You only need to do this once and then you can use the service whenever you need to pay for parking.
car park you will need to provide:

- the location code which is shown on the pay and display machine in the car park
- your vehicle details
- how long you are staying for

**Where can I use Pay by Phone?**

Pay by Phone is available in all of our pay and display car parks.

**Please note:** Customers visiting the Venue and who use the Civic Offices car park, Borehamwood are able to claim a part refund of the parking charge from the Venue. If you pay by phone we will not be able to offer this service. If you wish to claim such a refund, then you will need to pay with change, using the pay and display ticket machines in order to obtain the stub part of the ticket required for the refund.

I'm running late - can I extend my parking time using the Pay by Phone service?

What are the other benefits of the service?

Related External Links

1. [Pay by phone](#)