



Social media guidelines

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We use our social media sites to let residents, business and visitors know about what we are doing and to answer your questions.

Our social media accounts

- Like our [Facebook](#) page
- Follow us on [Twitter](#)
- Watch our videos in [YouTube](#)
- Follow us on [Instagram](#)

Rules of the community

We reserve the right to remove any comments, without notice, that are harassing, defamatory, abusive, threatening, obscene or offensive. The Crown Prosecution Service has issued [guidelines](#) about what it will consider when dealing with prosecutions relating to social media communications.

We ask that you:

- Be civil, tasteful, respectful of others' views and refrain from swearing.
- Do not post content copied from elsewhere, for which you do not own the copyright.
- Do not post the same message, or very similar messages, more than once (this is known as spamming and we will delete repetitive messages.)
- Do not publicise your own or anyone else's, personal information, such as contact details.
- Do not impersonate someone else.

Liking, following, sharing and retweeting

We sometimes follow or like people or organisations that provide information relevant to our work as a local authority or that benefits our residents.

There will also be times we'll need to like or follow an account in order to take part in conversations. Just because we like or follow

someone, retweet or share their information, does not mean that we endorse them or their views.

Pre-election period or purdah

In the six-week run up to an election - local, general or European - councils have to very careful not to do or say anything that could be seen in any way to support any political party or candidate.

We will continue to publish important service announcements using social media but may have to remove responses if we feel they are overtly party political.

[Comments, compliments and complaints form](#)

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